
ASSET Technical Bulletin

ASSET Changes – Will be deployed on May 14, 2025

Bug fixes

- Staff can again enter the full character limit when adding notes via the Add Notes (Multiple Customers) tool and on the Job Seeker page.
- Staff can again add notes and documents to multiple exited customers via the Add Notes (Multiple Customers) and Add Documents (Multiple Customers) tools.
- Confidential document restrictions have been corrected.
- Some Title 3 services were not always showing on the service summary and this has been corrected.
- Title 1 Adult and Title 1 Youth program areas will no longer lose program eligibility when a customer's Work Authorization has expired. This will bring them in alignment with Title 1 Dislocated Worker.

General changes

- The pencil "edit" icon present on the Service Summary, Customer Notes Summary, Staff Requests and System Reports pages has been moved from the right to the left.

Program changes

- The optional indicator of QUEST participation for a customer under 18 on the Dislocated Worker program has been updated with more inclusive language. It now reads: NDWG participant under 18 years old.

Service changes

- All new Referral services are now Staff Assisted services and cause participation. No changes were made to existing/historical referral services, which will remain not participation causing and in the Basic Career – Self/Informational service category.
- A new Follow-up Supportive Service is available for Adult, Dislocated and DWG programs.

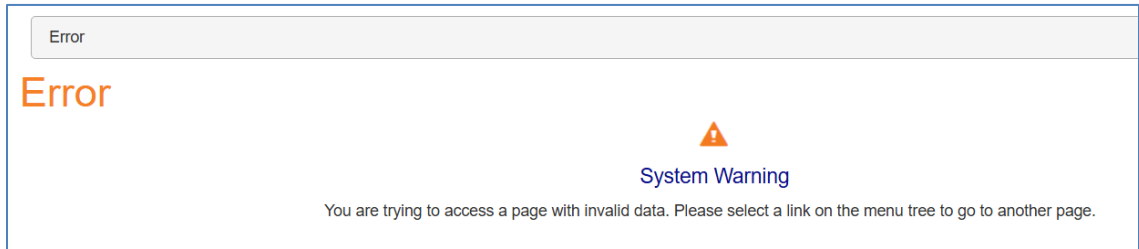
Follow Up Service:

Follow-up Supportive Services (Adult/DW/DV ▼)

- Staff will now be able to create notes from these services without receiving an error regarding the comments:
 - Job Search Assistance
 - Labor Market Information
 - Referrals
 - Work Experience

Service changes (con't)

- Logging is now in place for System Warning messages received when saving services. Be aware that logs are only available for a short time. If you receive a System Warning message such as the one below when saving a service, please send an email as soon as possible with the following information to this email address: detAppsSupport@dwd.wisconsin.gov



- PIN
- Service you were saving
 - Please provide whatever data is necessary to identify the particular service.
 - If this is the only service of its name for that program, the service name is sufficient.
 - If there are several of the same service, please provide dates or fund sources to distinguish the impacted service.

RESEA Changes

- Fixed character limit issue on Job seeker page
- Changes made to the RES Re-Employment plan
 - Improvements made to the text boxes and Onet Pop-up, so it is easily consumable and there are no page-freezing issues.
 - Updated questions on Section A and B of the Eligibility Review/Initial and Eligibility Review/Subsequent.
 - Improved workflow on the RES Re-Employment plan to not allow the completion of the IRP tab until the Eligibility Review/Initial is completed.
 - Additional RESEA improvements/enhancements for program efficiencies.