

ASSET Changes – Referrals in ASSET

The Referral functionality is now ready to use in ASSET.

- Staff will be able to send a referral from the Customer record to other DET programs or to DVR.
- Incoming referrals can come from other DET programs or from DVR.
- The appropriate Referral service will be generated based off which program is sending the referral and which program is receiving the referral.
- Customer Notes will be auto generated when sending, completing, and linking PINs to referrals.

Staff will be required to watch the training video and read the policy prior to Thursday, 5/1/2025.

Resources can be found here:

- [Referrals training video](#)
- [Referrals policy](#)

Office hours will be available on 4/30/25 and 5/7/2025. Please use the links below if you would like to attend:

- Wednesday, 4/30/2025 – 11:00 AM to 12:00 PM ([Join the meeting now](#))
- Wednesday, 5/7/2025 – 1:30 to 2:30 PM ([Join the meeting now](#))