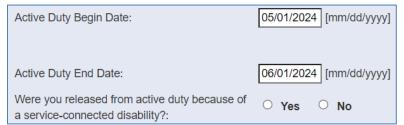
ASSET Technical Bulletin

ASSET Changes – Will be deployed on November 26, 2024

Changes to Customer Details

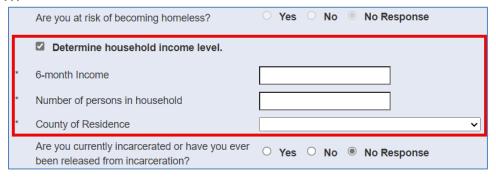
- New fields will be present on the Customer Details screen.
 - The Military Service tab contains a new question that is only presented upon certain conditions. The question "Were you released from active duty because of a service-connected disability?" will be presented if the active duty end date is less than or equal to 180 days from active duty begin date.



The Military Service tab now also contains another new question that is likewise presented upon certain conditions. The question "Have you been activated for more than 180 days (other than training) and received a DD-214 for that period of service?" will be presented if the branch of service contains "reserve" or "guard" (excluding the Coast Guard) AND when the active duty end date is greater than or equal to 181 days from active duty begin date.

Active Duty Begin Date:	01/01/2024 [mm/dd/yyyy]
Active Duty End Date:	09/01/2024 [mm/dd/yyyy]
Character of Discharge:	Honorable 🗸
Branch of service:	Navy Reserve 🗸
Rank:	- Select rank -
Have you been activated for more than 180 days (other than training) and received a DD-214 for that period of service?:	○ Yes ○ No

 The Case Management Info tab now contains an option to determine the household income of the customer. This is the same functionality as the customer has access to when registering in JCW.



ASSET Technical Bulletin -

Find this document at: https://dwd.wisconsin.gov/DETAPPS/detapps_info/secure/asset/tech-bulletins.htm

 The Case Management Info tab now also contains an optional question regarding the customer's involvement in the justice system.

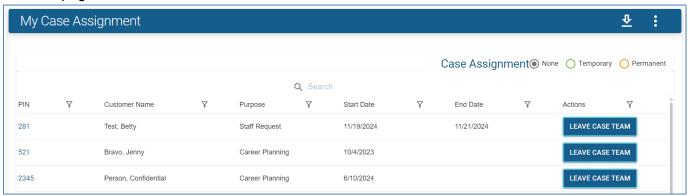


Manage Customers Changes

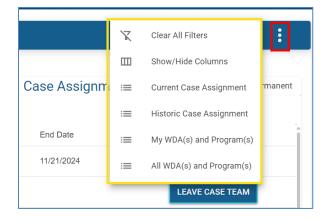
- The existing Add Notes (Multiple Customers) and Add Documents (Multiple Customers) have been
 edited to exclude customers for whom you have expired case assignment. These pages will now
 properly display results when searching for another staff person's name, which previously would have
 shown the same results as if you searched for your name.
- There is a new page added to the Manage Customers ASSET menu, called Case Assignment. This
 page will allow you to view your current case assignments, as well as those that have expired in the
 past.



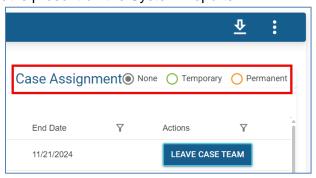
When viewing your current assignments, you will have the option to leave the case team directly from that page.



Additionally, this new Case Assignment page allows you to review the assignments within the WDA(s) and Program(s) selected on your Staff Preferences page, as well as all WDA(s) and Program(s). You can navigate to these views the same way as you would with a System Report.



If you wish to then join the case team of any record that you see, you can do so utilizing the same Case Assignment selection that is present on the System Reports.



Service Changes

• The "Veteran Priority of Service" service that is available to Wagner-Peyser now allows staff to indicate if the customer is eligible for the JVSG program. Additionally, this service is now limited in its availability to customers who are eligible for the service based on their Customer Details.



Unemployment Insurance Info	Provided general Unemployment Insurance info, such as phone number or website.	
Veteran Priority of Service	Provides Veteran or Other Eligible Person with priority of service information. Only available for customers whose Customer Record or JCW My Account shows they're in an eligible status.	
Vocational Rehabilitation	The customer is receiving Vocational Rehabilitation services through DVR or other certified agency.	

• Staff will now be required to enter a comment when making a note from a service. If no comment is present, staff will get a validation message prompting them to enter a comment, when previously this would have resulted in a system error.



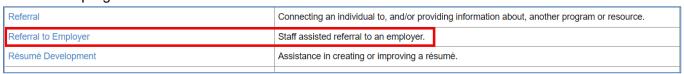
 The Participation Causing column present on the Service Summary will now dynamically update to show participation changes based on fund source selection. Be aware that when adding a service, ASSET is not yet able to determine if it causes participation, and this calculation happens when saving the service.

ASSET Technical Bulletin -

Find this document at: https://dwd.wisconsin.gov/DETAPPS/detapps_info/secure/asset/tech-bulletins.htm



• The existing Referral to Employer service has been made available for Title 1 Adult and Dislocated Worker programs. This is a Basic Career – Staff Assisted service.



H-1B COW Career Planners will now be able to edit the ITA Program Outcome, ITA Employment
Outcome and Employment Outcome fields on services after the program has exited. This will allow
Career Planners to modify data that may have changed since the exit.

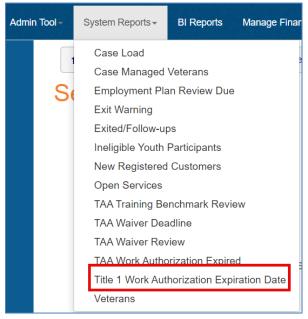


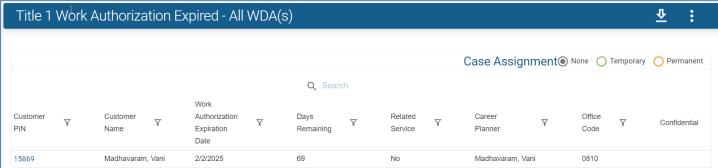
 The TAA, Title 1, Title 3/JVSG and STC programs now have a new Basic Career – Self/Informational service called "Information about Supportive Service and Assistance" available. This will allow information to be recorded before the initial assessment.



System Report Changes

• Title 1 has a new system report available to show customers whose Work Authorization will soon expire.



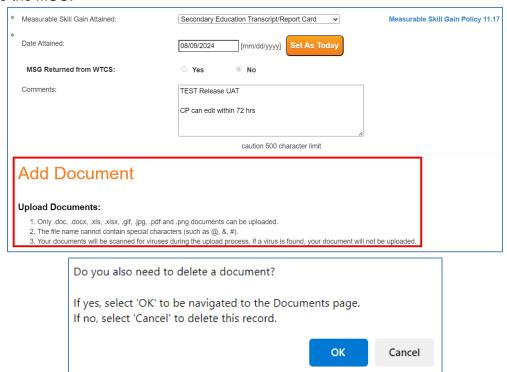


 OVES staff have a new system report available to show customers with an active Case Management service.

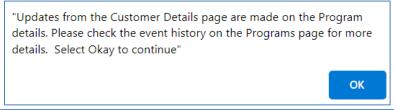


Other Changes

 Documents can be uploaded directly into a Measurable Skill Gain after saving the page. Users will also be prompted to delete any documents associated with the MSG when they are deleting the MSG.
 Selecting "OK" will take them to the documents page to delete the correct file, and selecting "Cancel" will delete the MSG.



- The Title 1 "age at entry" calculations have been updated to better capture date of birth changes.
- When entering the first participation-causing service for a Title 3 program, the data on the General Summary and Title 3 tabs will be updated with the most recent changes from the Customer Details page. Event History will show which fields were updated.



11/25/2024 10:20:54 AM	Education Status changed from Not Attending, High School Graduate to Attending Post High School	0810	Scales, Alison
11/25/2024 10:20:54 AM	Highest School Grade Completed at Time of Reg changed from Bachelors Degree/Equivalent to 15 Years Completed	0810	Scales, Alison
11/25/2024 10:20:54 AM	Participation date created [Participation Type: Title 3, Update user: ACCOUNTS\SCALEACYMJ]		Automated

• When navigating to the Referrals page from within a customer menu, staff will be taken directly to the customer's Referrals rather than to the Referral submission form.

Staff Requests (28) Referrals (26) RES Re-Employment Plan

