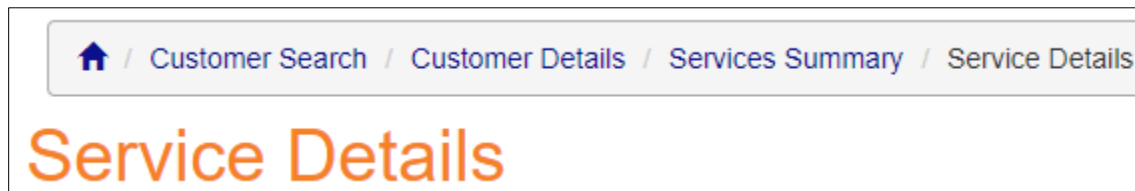# ASSET Technical Bulletin

ASSET Changes – Deployed on August 8, 2023

Important reminders for using ASSET

- A variety of recent production issues within the ASSET system have been traced to the use of multiple ASSET sessions, the use of the back button and the timing of when pages are saved.
- To circumvent all the associated issues this raises, avoid using ASSET in multiple browser windows or tabs.
- Make use of the navigation breadcrumbs at the top of the ASSET page you're on rather than the back button.

- Avoid saving changes when you have multiple concurrent ASSET sessions.

Default Customer Search and Assignment

- When searching for a customer, the results grid will display any search results for which you have case assignment at the top of the grid.

- When taking case assignment, the default purpose in the drop-down is the last selection you made when you took case assignment most recently.

Wagner-Peyser label reversion

- The "Veteran Spouse" field on the Wagner-Peyser program was reverted to "Active Duty Military Spouse"

Transitional Service Member questions

- JCW Registration captures data on Military Service members who are nearing the end of their service and transitioning back to civilian life. The answers to these questions are now visible on the Military Service tab of the Customer Details in ASSET, are editable by Career Planners and are required if the "Transitional Service Member" question above is a "yes."

- When enrolling a customer in a Wagner-Peyser or JVSG program, the answers to these questions on the Customer Record will be brought onto the program record as well. These questions are required if the "Transitional Service Member" question above is a "yes."