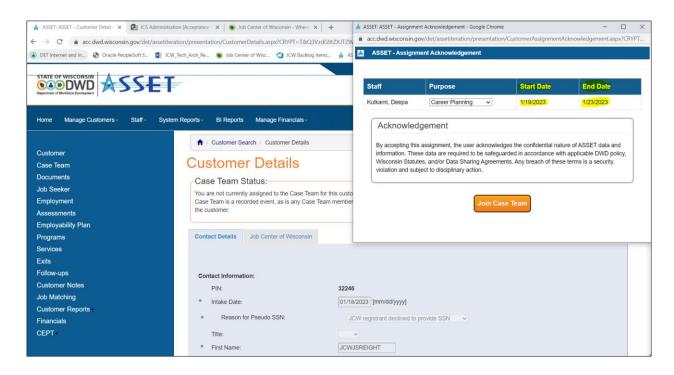
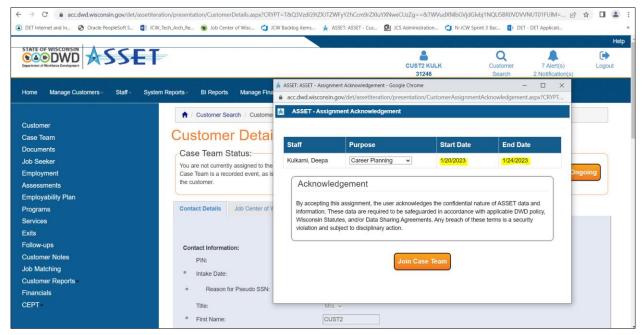
ASSET Changes - Deployed on April 18, 2023

Temporary Customer Case Assignment Extended

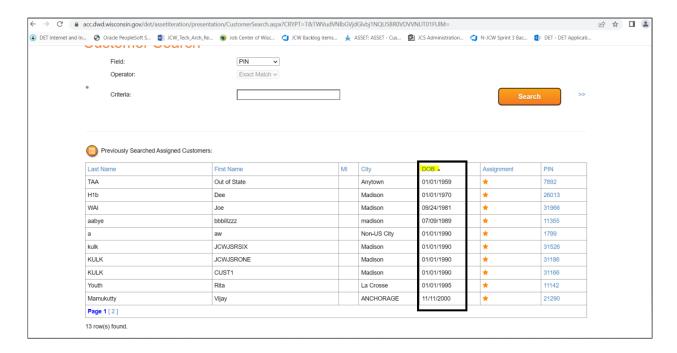
 When staff take temporary case assignment for a customer, that assignment will now remain for 72 hours instead of 24 hours (excluding Saturdays and Sundays):



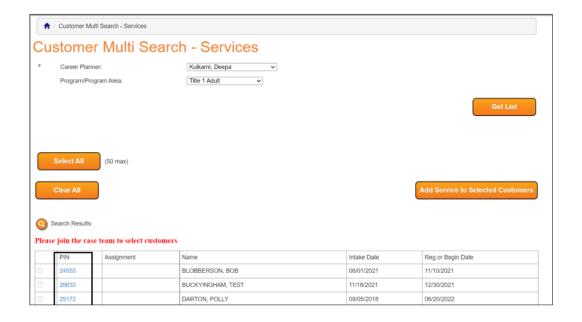


Customer Search Improvements:

Staff can now sort the Customer search results by the DOB column:



 PIN fields in the multi-search services and multi-search notes grids are now linked to the customer record, on click will navigate to take the case assignments:

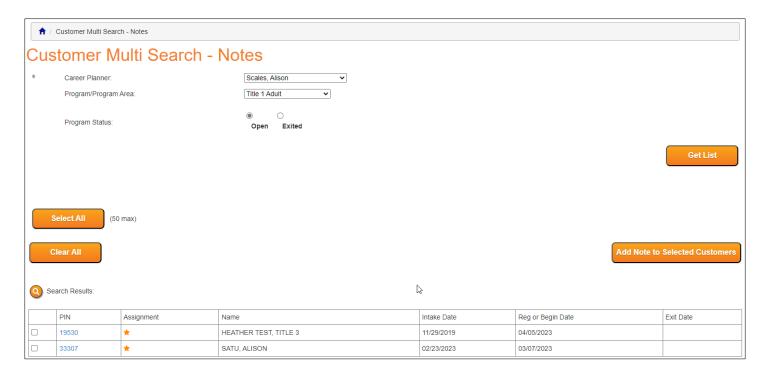


Customer Notes Improvements

'Comments' field on Customer Notes detail screen has been increased to 2000 characters:

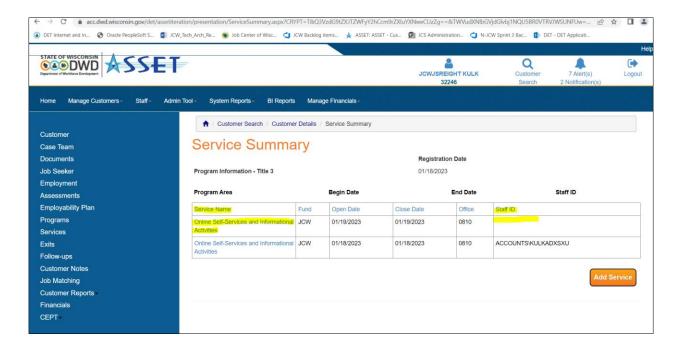


• Staff now can add notes to multiple customers who they have case assignments for without regard to the program:



JCW Service Fix:

• Staff name will not appear for JCW online self-services. 'Staff ID' is not populated if the Service Name is "Online Self Services" and if the service is JCW-generated:



Fix to retain "Exhausting TANF" field entries

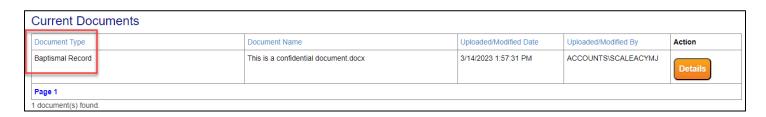
Values chosen are now retained after save

Fix to resource links on JVSG program details tab

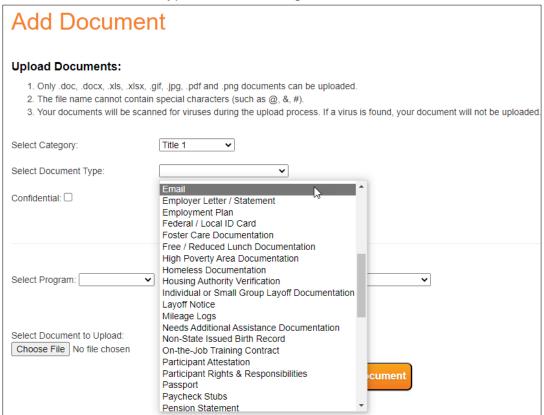
Links have been corrected

Document Improvements:

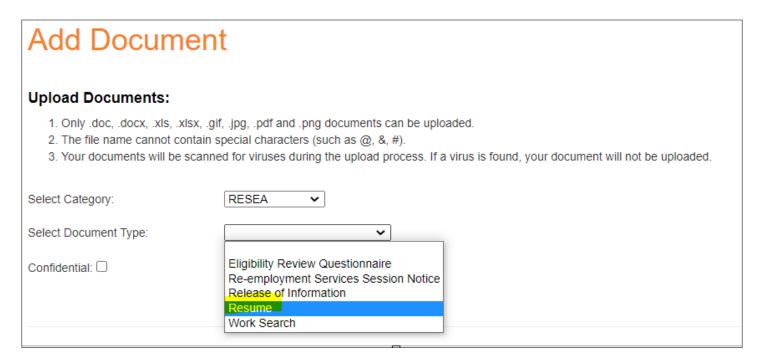
• Staff can now see Document Type for confidential documents (except those that indicate PII):



Added "Email" as document type under all categories in Documents:

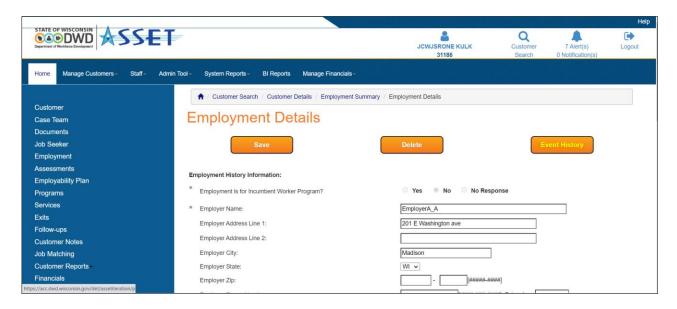


• Added "Resume" as document type under the RESEA category in Documents:



Event History Improvements:

 Event History is now available on Employment Details page so that program audit can be done:



Title 1 Program Improvements

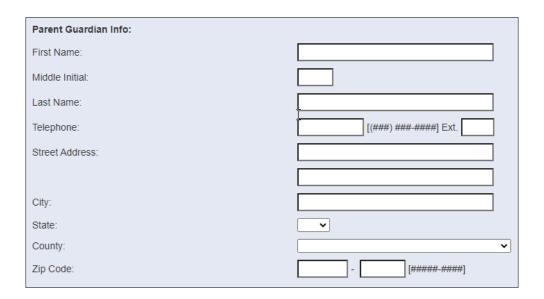
 An additional completion code was added to Occupational Classroom services to track segment completion:



• Staff can now add ITAs to in-school Youth participants (to comply with DOL waiver):

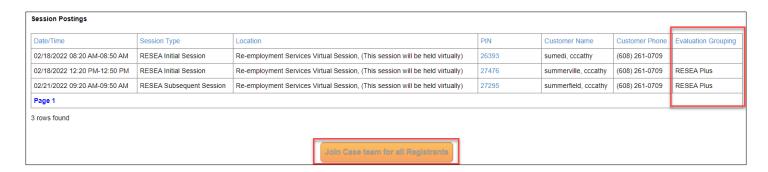


• Required parent info for <18 Youth participants at exit has been removed, in alignment with WIOA requirements:



RESEA Program Improvements

- Fixed links in RESEA Participant emails.
- Allowed Customer Support special access to edit and view an SSN on a customer record with RESEA activity
- Added "Evaluation Grouping" column and "Join Case team for all Registrants" button to the RES Session Planning Tool page:

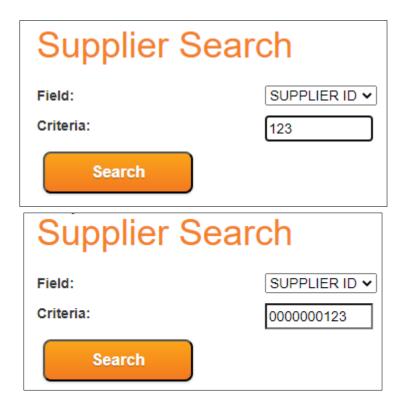


TAA Program Improvements

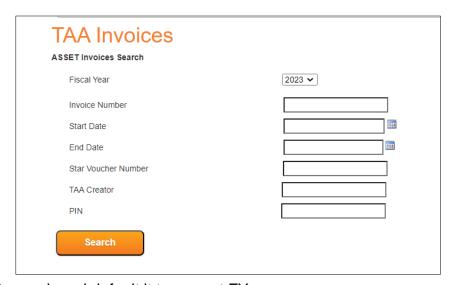
• An approved eligibility determination must be on file before staff is allowed to add any services (other than Eligibility Determination service):

Service Eligibility Program Information - TAX/NAFTA						
Participation-causing services may not be entered until Manage Programs scree	en is completed.					
Service Name	Service Description					
Apprenticeship Training	Engaged in a registered apprenticeship program. The classroom portion of any registered apprenticeship program on the ETPL is ITA eligible. An OJT contract may be used to fund the on-the-job training portion of any registered apprenticeship program.					
Case Management	Coordination of the multiple employment, educational, and supportive services necessary for a customer to obtain and ret employment					
Comprehensive Individualized or Specialized Assessment	Additional individualized or specialized assessment of skill levels, service needs, employment barriers and appropriate employment goals which may include (1) diagnostic testing and assessment tools or (2) in-depth interviewing and evalual					
Customized Training	Engaged in training customized for a specific employer/individual, for which the employer pays a significant portion of the of training. Not ITA eligible.					
Eligibility Determination	Applying information collected during program registration to the eligibility criteria to see if an individual is eligible for the program					
Financial Aid Information and Application Assistance	Providing significant staff assistance in applying for financial aid including notifying workers that they may request financial aid administrators to use current year income data in determining need.					
Individual Employment Counseling	Participant involvement in an individual employment counseling session with a licensed counselor.					
Information on Training	Provision of information on: training available in local and regional areas, counseling to determine suitable training and how apply for training.					
Initial Assessment of Interests, Skill Levels & Supportive Service Needs	Initial assessment of skill levels (includes literacy, numeracy, and English language proficiency), aptitudes and interests, and supportive service needs given to all participants, which forms the basis of future services.					
Intake and Orientation	Providing introductory information about the job center, including programs and services, in an individual or group setting.					
Integrated Education and Training Programs	Providing adult education and literacy activities (including English language acquisition or integrated English literacy and civics education) concurrently and contextually with workforce preparation activities and training for a specific occupation or occupational cluster.					
Job Search Assistance	Assistance in planning and carrying out a successful job hunting strategy.					
Labor Market Information	Provision of information on state and local labor market conditions, from data sources such as the Bureau of Labor Statistics (BLS), Wisconomy, O*Net, etc.					
Occupational Classroom	Engaged in an organized program of study consisting of one or more courses or classes, which when successfully complete leads to one or more of: a recognized postsecondary credential, employment, measurable skills gains towards a recognized credential. ITA eligible.					
On-The-Job Training	Limited-term, onsite training provided to a participant by their employer under contract with the WDB. The participant's wages are subsidized by the program. Not ITA eligible.					
Out of Area Job Search Assistance	Providing funding or assistance relating to a job search for employment beyond normal commuting distance. May include					

• When entering a CEW, supplier ID automatically adds leading zeros so that staff don't have to type them:



Added an Invoice search and default it to current FY:



Added a PO search and default it to current FY:



Added a fix to the Invoice to not include deleted line amounts in the line balance amount:

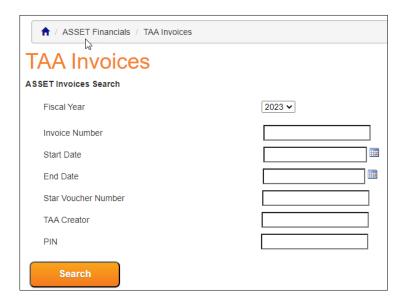
Line Ite	Line Items for Benefit Type: Relocation								
Line Number	Line Item Description	Line Amount	Line Balance Amount	New Line Amount	Amount Difference	Codes	Supplier Type	Line Item Status	Invoices
1	Participant Mileage	\$115.83	\$65.83	Can Invoice in Future Cannot Invoice	-65.83	ET138,10038	Participant Reimbursement		+
2	Family Mileage	\$115.83	\$65.83	Can Invoice in Future Cannot Invoice	-65.83	ET138,10038	Participant Reimbursement		+
3	Food	\$44.55	\$44.55	Can Invoice in Future Cannot Invoice	-44.55	ET138,10038	Participant Reimbursement		
4	Cash Payment	\$1,250.00	\$225.00	Can Invoice in Future Cannot Invoice	-225	ET138,10038	Participant Reimbursement		+
	Total Order Amount	\$1,526.21	\$401.21						

• We now default TAA Invoice and PO grids to the current Fiscal Year, with ability for staff to change to other years:

Supplier Invoices						
ASSET Invoice #	Invoice Recd Date	Scheduled Payment Date				
ASTTAA230000359	03/27/2023	04/16/2023				
ASTTAA230000356	03/22/2023	04/11/2023				
ASTTAA230000355	03/20/2023	04/09/2023				
ASTTAA230000348	02/26/2023	03/18/2023				
ASTTAA230000344	02/24/2023	03/16/2023				
ASTTAA230000343	02/24/2023	03/16/2023				
ASTTAA230000342	01/19/2023	02/08/2023				
ASTTAA230000341	01/31/2023	02/20/2023				
ASTTAA230000340	11/28/2022	12/18/2022				
ASTTAA230000339	11/28/2022	12/18/2022				
Page 1[2][3][4][5][6]						

• Invoices in PAID or VOID status now fall off the invoice grid on TAA Invoices page after 10 business days (configurable) so that it functions more like a task list.

Added an invoice search box on the TAA Invoices page



Enlarged "Supplier Invoice / Remittance Advice #" field to 70 characters:



ASE/SAE Program Improvements

 Modified default value to No for ASE/SAE population and only allow a yes for Admin and is disabled when accessed by non admin population for non- WIOA program Unemployed 27 or more weeks radio button



H1B COW Program Improvements

• 2 additional job titles have been added to H1B COW program services so that more customers can be served:



Event history added to Employment Details page:



WAI Program Improvements

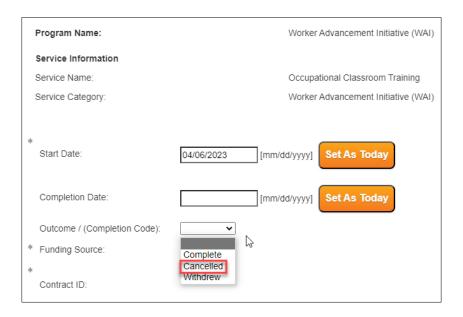
 Participation dates recognized when a participant withdraws from a participation causing service



WAI Program Event History Fix

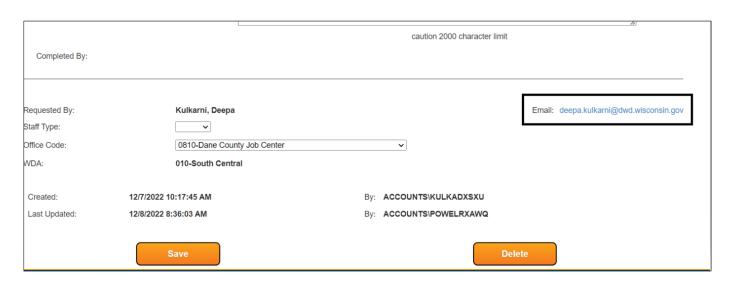


 Exit dates are now calculated properly when participant cancels from a participation-causing service:



Staff Request Improvements:

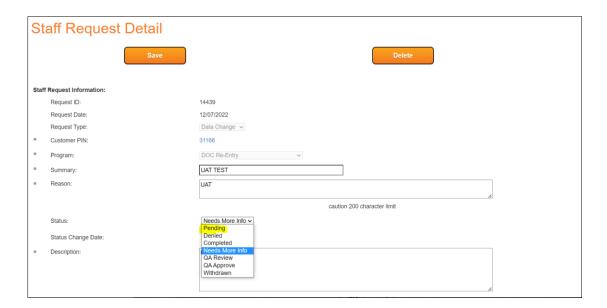
 A link to a Staff E-mail address is now displayed on the Staff Request Detail- Requested By block. On click it opens an email message and defaults the email address.



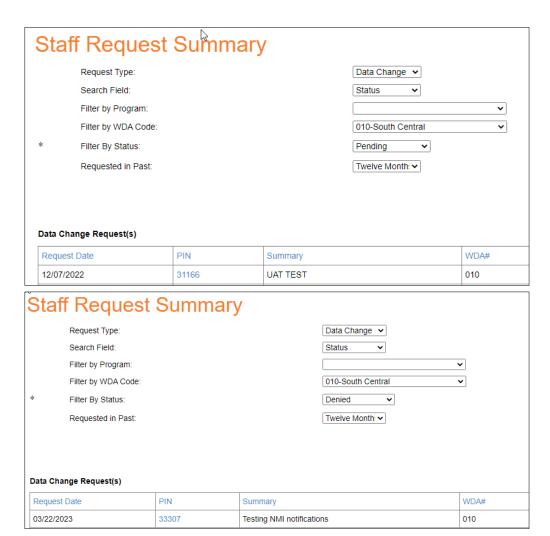
 Approver can now move non-WIOA staff requests from 'Need more Info' status back to 'Pending' status.

Non WIOA Programs -

- 1. Apprenticeship
- 2. DOC Re-Entry
- 3. STC
- 4. H-1B Rural Healthcare Grant COW
- 5. Worker Advancement Initiative (WAI)

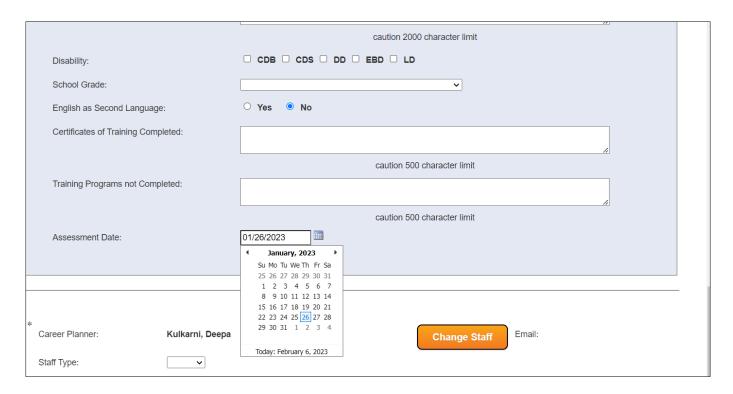


 WDA search criteria now persists after change/update to staff requests so that workflow is improved:



Admin Improvements:

 Admin now can edit Comprehensive Assessment date so that staff requests can be completed without developer intervention (Data Update Request or DUR):



 Admin now has the ability to save customer notes with an invalid office code so that staff requests can be completed with historical accuracy:

