ASSET Technical Bulletin - Part 1

July 20, 2021

ASSET Changes Implemented

The following changes are to be implemented in ASSET after business hours on July 20, 2021.

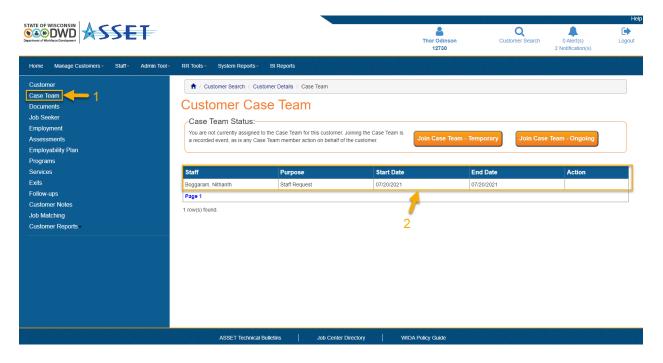
A new security model called Assignment Based Security is being introduced. This means that users will only have access to customer's in ASSET with whom they directly interact. To get access to a customer's data users will need to join the customer's Case Team.

Case Team

Case Team is a collective term that refers to the group of staff that are/have accessed the customer's data in ASSET.

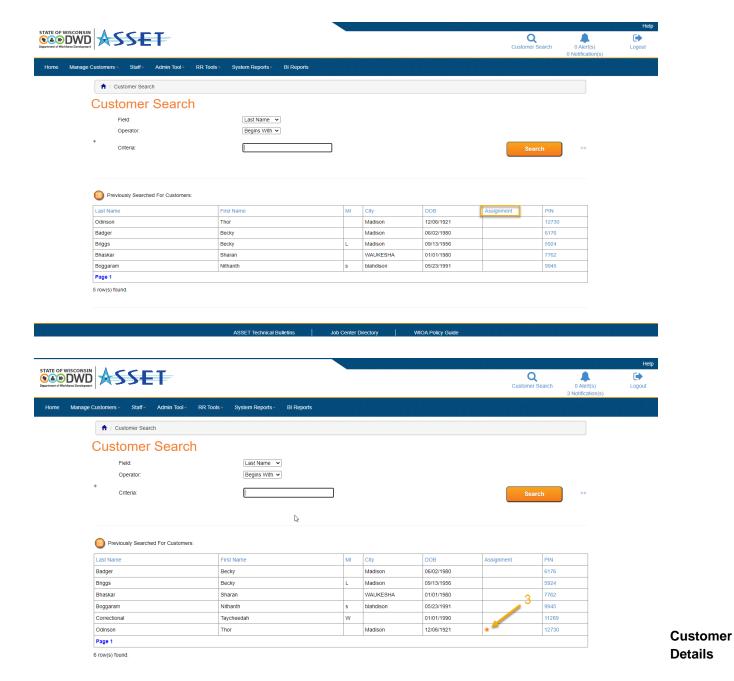
There is a new screen that exists for each customer titled "Case Team". Users can navigate to a customer's case team from the left hand navigation menu (1). Users need not be case team members to view this screen. On this screen users can view the past/current Case Team members for a Customer.

The page lists (2) the Case Team members' name, Purpose (for joining the Case Team), Start date and End date. As users join/leave case teams, a new instance is created on the Case Team Screen.



Customer Search

The Customer Search screen has a new column, titled "Assignment". This column indicates whether or not a user is on a customer's Case Team. If the user is a Case Team member for a customer, then they will see a gold star (3) in the Assignment column for that customer.



Without joining a customer's case team, users will only have <u>read</u> access to the Customer Details screen, Contact Details tab, and the Job Center of Wisconsin tab **(4)**. Users can join the case team for a customer by clicking either **(5)** or **(6)**. <u>Temporary means the system will remove the user from the customer's case team at midnight on the day of</u>. Ongoing will give the user access to the customer data until the user closes case team membership themself.











