

# ASSET Technical Bulletin – Part 1

July 20, 2021

## ASSET Changes Implemented

The following changes are to be implemented in ASSET after business hours on **July 20, 2021**.

A new security model called Assignment Based Security is being introduced. This means that users will only have access to customer's in ASSET with whom they directly interact. To get access to a customer's data users will need to join the customer's Case Team.

### Case Team

Case Team is a collective term that refers to the group of staff that are/have accessed the customer's data in ASSET.

There is a new screen that exists for each customer titled "Case Team". Users can navigate to a customer's case team from the left hand navigation menu **(1)**. Users need not be case team members to view this screen. On this screen users can view the past/current Case Team members for a Customer.

The page lists **(2)** the Case Team members' name, Purpose (for joining the Case Team), Start date and End date. As users join/leave case teams, a new instance is created on the Case Team Screen.

STATE OF WISCONSIN  
GOODWD  
Department of Workforce Development

ASSET

Thor Odinson  
12730

Customer Search

0 Alert(s)  
2 Notification(s)

Logout

Home Manage Customers - Staff - Admin Tool - RR Tools - System Reports - BI Reports

Customer  
Case Team ← 1  
Documents  
Job Seeker  
Employment  
Assessments  
Employability Plan  
Programs  
Services  
Exits  
Follow-ups  
Customer Notes  
Job Matching  
Customer Reports -

Customer Case Team

Case Team Status:  
You are not currently assigned to the Case Team for this customer. Joining the Case Team is a recorded event, as is any Case Team member action on behalf of the customer.

Join Case Team - Temporary Join Case Team - Ongoing

Staff	Purpose	Start Date	End Date	Action
Boggaram, Nithanth	Staff Request	07/20/2021	07/20/2021	

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### Customer Search

The Customer Search screen has a new column, titled "Assignment". This column indicates whether or not a user is on a customer's Case Team. If the user is a Case Team member for a customer, then they will see a gold star **(3)** in the Assignment column for that customer.

STATE OF WISCONSIN  
Department of Workforce Development

ASSET

Customer Search

0 Alert(s)  
0 Notification(s)

Logout

Home

Manage Customers

Staff

Admin Tool

RR Tools

System Reports

BI Reports

Customer Search

Field: Last Name

Operator: Begins With

Criteria:

Search

>>

Previously Searched For Customers:

Last Name	First Name	MI	City	DOB	Assignment	PIN
Odinson	Thor		Madison	12/06/1921		12730
Badger	Becky		Madison	06/02/1980		6176
Briggs	Becky	L	Madison	09/13/1956		5924
Bhaskar	Sharan		WAUKESHA	01/01/1980		7762
Boggaram	Nithanth	S	blahdison	05/23/1991		9945

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STATE OF WISCONSIN  
Department of Workforce Development

ASSET

Customer Search

3 Alert(s)  
3 Notification(s)

Logout

Home

Manage Customers

Staff

Admin Tool

RR Tools

System Reports

BI Reports

Customer Search

Field: Last Name

Operator: Begins With

Criteria:

Search

>>

Previously Searched For Customers:

Last Name	First Name	MI	City	DOB	Assignment	PIN
Badger	Becky		Madison	06/02/1980		6176
Briggs	Becky	L	Madison	09/13/1956		5924
Bhaskar	Sharan		WAUKESHA	01/01/1980		7762
Boggaram	Nithanth	S	blahdison	05/23/1991		9945
Correctional	Taycheedah	W		01/01/1990		11289
Odinson	Thor		Madison	12/06/1921		12730

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## Customer Details

Without joining a customer's case team, users will only have read access to the Customer Details screen, Contact Details tab, and the Job Center of Wisconsin tab (4). Users can join the case team for a customer by clicking either (5) or (6). Temporary means the system will remove the user from the customer's case team at midnight on the day of. Ongoing will give the user access to the customer data until the user closes case team membership themselves.

## Customer Details

## Case Team Status:

You are not currently assigned to the Case Team for this customer. Joining the Case Team is a recorded event, as is any Case Team member action on behalf of the customer.

Join Case Team - Temporary

Join Case Team - Ongoing

## Please be aware!

- Demographics Tab: Preferred Language & Communication

Contact Details Job Center of Wisconsin

## Contact Information:

PIN: 12730

\* Intake Date: 05/03/2021 [mm/dd/yyyy] [Set As Today](#)

Title:

\* First Name: Thor

Middle Initial:

\* Last Name: Odinson

Suffix:

\* Gender: Male

\* Date of Birth: 12/06/1921 [mm/dd/yyyy]

[Add Alias/Maiden Name](#)

Residence Address Line 1: 12 Asgard St

Residence Address Line 2:

Residence City: Madison

Residence State: WI