July 7, 2021

# **ASSET Changes Implemented**

The following changes to ASSET have been implemented before business hours this morning, July 7, 2021.

### **Changes to Available TAA Services**

Removal of the following services from the list of available services for the TAA program:

- Remedial Education (TAA)
- Prerequisite Education
- Vocational Education

The updated services list for TAA is included below.

Service Name	Service Description
Apprenticeship Training	Engaged in a registered apprenticeship program. The classroom portion of any registered apprenticeship program on the ETPL is ITA eligible. An OJT contract may be used to fund the on-the-job training portion of any registered apprenticeship program.
Case Management	Coordination of the multiple employment, educational, and supportive services necessary for a customer to obtain and retain employment
Comprehensive Individualized or Specialized Assessment	Additional individualized or specialized assessment of skill levels, service needs, employment barriers and appropriate employment goals which may include (1) diagnostic testing and assessment tools or (2) in-depth interviewing and evaluation.
Customized Training	Engaged in training customized for a specific employer/individual, for which the employer pays a significant portion of the cost of training. Not ITA eligible.
Eligibility Determination	Applying information collected during program registration to the eligibility criteria to see if an individual is eligible for the program
Financial Aid Information and Application Assistance	Providing significant staff assistance in applying for financial aid including notifying workers that they may request financial aid administrators to use current year income data in determining need.
IEP Development or Review	Developing or reviewing a plan that identifies the participant's employment goals, appropriate achievement objectives, supportive service needs, and the appropriate combination of services for the participant to achieve their employment goals.
Individual Employment Counseling	Participant involvement in an individual employment counseling session with a licensed counselor.
Information on Training	Provision of information on: training available in local and regional areas, counseling to determine suitable training and how to apply for training.
Intake and Orientation	Providing introductory information about the job center, including programs and services, in an individual or group setting.
Integrated Education and Training Programs	Providing adult education and literacy activities (including English language acquisition or integrated English literacy and civics education) concurrently and contextually with workforce preparation activities and training for a specific occupation or occupational cluster.
Job Search Assistance	Assistance in planning and carrying out a successful job hunting strategy.
Labor Market Information	Provision of information on state and local labor market conditions, from data sources such as the Bureau of Labor Statistics (BLS), Wisconomy, O*Net, etc.
Occupational Classroom	Engaged in an organized program of study consisting of one or more ocurses or classes, which when successfully completed leads to one or more of: a recognized postsecondary credential, employment, measurable skills gains towards a recognized credential. ITA eligible.
On-The-Job Training	Limited-term, onsite training provided to a participant by their employer under contract with the WDB. The participant's wages are subsidized by the program. Not ITA eligible.
Out of Area Job Search Assistance	Providing funding or assistance relating to a job search for employment beyond normal commuting distance. May include paying for transportation, hotel stays.
Out of Area Relocation Assistance	Providing funding or assistance relating to relocation for employment beyond normal commuting distance.
Referral	Connecting an individual to, and/or providing information about, another program or resource.
RTAA	Re-employment Trade Adjustment Assistance – Wage subsidy for workers at least 50 years old who have become reemployed.
Short-term Pre-vocational Services	Providing services to help participant develop soft skills to prepare for unsubsidized employment or training. Examples: learning skills, communication skills, interviewing skills, punctuality, personal maintenance skills, and professional conduct.
Subsistence (TAA)	Reimbursement for lodging and meals for clients engaged in TAA Approved Training at a facility beyond their normal commuting distance.
Training Benchmarks Review	Ongoing documentation and review of TAA trainee academic standing and progress towards timely completion as planned. Required every 60 days to maintain eligibility for Completion TRA benefits.
Training Waiver Review	Initial issuance and subsequent 30 day reviews of waiver from training meeting one of the following criteria: Training Enrollment Unavailable, Health Issues, or Training Funds Unavailable.
Transportation Assistance	Assistance to cover cost of transportation to and from WIOA-approved activities. Reimbursement for mileage driven by clients engaged in TAAApproved Training at a facility beyond their normal commuting distance.
UI Eligibility Review	Staff Review of Work Search Record.

#### Changes to Adding a Subsistence (TAA) Service

In order to prepare for work being completed with the ASSET TAA Financials project, the requirements for adding a Subsistence (TAA) service have been updated. It is now possible to add a Subsistence (TAA) service for a customer with a training service with a Planned Service Date. Previously, an Actual Service Date was required in a training service in order to be able to add a Subsistence (TAA) service for a customer.

# Addition of Address Verification on Customer Details

The ability to verify a customer's residential address on the Contact Details tab by checking against a web service provided by the Department of Health Services (DHS) has been added. Similar functionality has also

ASSET Technical Bulletin -

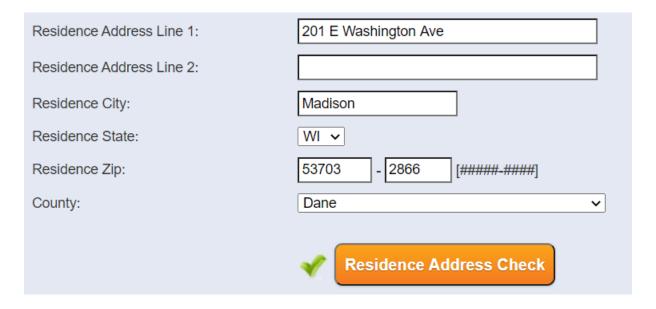
Find this document at: https://dwd.wisconsin.gov/DETAPPS/detapps\_info/secure/asset/tech-bulletins.htm

been added for customers stepping through the JCW registration process. Address verification is not required and "invalid" addresses may still be saved at this point in time.

When accessing a customer record with a residential address that either has not been verified or was returned as "invalid" from the web service, a red "x" will appear next to the Residence Address Check button.



Once an address has been verified (either by a Career Planner in ASSET or a customer in JCW), a green checkmark will display next to the Residence Address Check button.



## Production Issue(s) Fixed

 An adjustment was made to address an issue with customers showing up on the "Past Due 30 Days" report prematurely, despite their Waiver Deadline having been calculated correctly.