August 21, 2019

ASSET Changes Implemented

The following changes to ASSET were implemented on August 20, 2019:

Youth pre-enrollment services must be completed prior to adding services

All three pre-enrollment services (Eligibility Determination, Objective Assessment, and ISS Development) required prior to starting participation-causing services for Youth Program participants must be closed and marked as "Completed This Service" before a career planner can open any other services. (Manage Services)

If staff select to add a service prior to completing all pre-enrollment services, this validation will display:

Username of Associated/Disassociated accounts in Event History

Event History will now display the username that was associated or disassociated. This will assist Call Center and Central Office staff to troubleshoot JCW user issues. (Customer Details – Event History.)

'Eligibility Screening' Service Name and Definition change

The 'Eligibility Screening' service name has been changed to 'Eligibility Determination', and the service definition has been updated per WIOA requirements. This change applies to Title 1 Adult, DW and TAA and T3 programs, the Youth program services had already been updated. (Manage Services)

Eligibility Determination	Applying information collected during program registration to the eligibility criteria to see if an individual is eligible for the program.

Capture eligibility result/reason on 'Eligibility Determination' service:

'Eligibility Determination' service has new (required) radio buttons to capture Eligible: Yes/No.

If Eligible = No is selected, another field will appear to collect 'Reason for Ineligibility'.
This new field holds 50 characters and is required.

Information Icon and Hover-over text for 'Correctional Facility Inmate' checkbox

We have added an Information icon and hover-over Help text to explain use of the 'Correctional Facility Inmate' checkbox. This checkbox is **only to be used for individuals served at one of our (currently only Oakhill) DOC Job Centers**. It is not intended for use with individuals who are currently incarcerated and receiving non-Job Center provided services. (Manage Customers - Demographics tab).

| Contact Details | Demographics | Military Service | Case Management Info | Job Center of Wisc |

Demographics:

Ethnicity Hispanic or Latino: ○ Yes ⦿ No ○ Unknown\undisclosed

* Race - Check at least one:
  - ☐ American Indian or Alaskan Native
  - ☐ Asian
  - ☐ Black or African American
  - ☐ Hawaiian Native or other Pacific Islander
  - ☑ White
  - ☐ Other
  - ☐ Unknown\undisclosed

* Limited English language proficiency: ○ Yes ⦿ No ○ No Response

The Correctional Facility Inmate checkbox should only be checked if the client is housed in a correctional institution and being served by staff at a correctional institution Job Center.

AARP Participant:

* Individual with a disability: [No]

Correctional Facility Inmate: ☐ ⓘ

☐ Make all information about this customer confidential.

System Error when viewing Confidential Customer Notes

Customer Notes that have been marked 'Confidential' can be seen only by the staff who created them, their supervisor, and ASSET Admins. If staff attempt to access a Customer Note that has been marked "Confidential" by another staff that they do not supervise they will now receive an appropriate informational message rather than a system error:
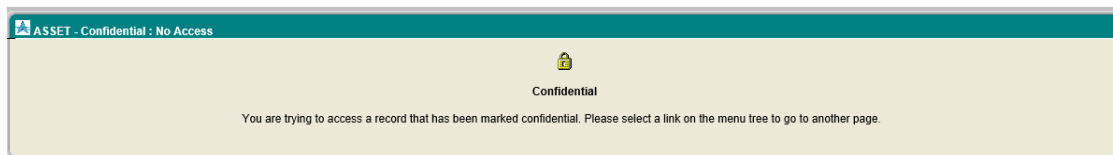
Exemption Reason removed from the Reason dropdown box

When adding a re-employment service exemption to a customer record, we have removed "Active in Similar Service Program" as an option:

Event History between the ASSET Customer record and UIBNET

There was an issue with event history records related to scheduled subsequent sessions not showing up in the event history in UIBNET for the a person. That issue should be corrected so whatever is being displayed in the Event History in ASSET for a person should also be displayed in the Event History in UIBNET for that same person.

ASSET - Event History Summary for Rrres Ruzicka (17446)

Return To Form

Customer Event History

Create Date	Event Description	Office	By
08/16/2019 11:05:48 AM	Online Workshop - Resume and Job Application Completed [Workshop Number: 8659]		Automated
08/16/2019 11:04:45 AM	Subsequent Session - Scheduled [Office Number: 0710 Date: 8/19/2019 Time: 01:00 PM - 01:30 PM]		Customer
08/06/2019 03:19:50 PM	Subsequent Session - Scheduled [Office Number: 0710 Date: 08/06/2019 Time: 01:00 PM - 01:30 PM]	0810	Astin, Ann
08/06/2019 03:14:14 PM	Inperson Session - Scheduled [Office Number: 0710 Date: 07/25/2019 Time: 08:00 AM - 09:00 AM]	0810	Astin, Ann
07/18/2019 12:24:33 PM	Online Workshop - Job Searching with Technology Completed [Workshop Number: 8658]		Automated
07/18/2019 12:20:57 PM	Online Workshop - Networking Completed [Workshop Number: 8657]		Automated
07/15/2019 12:24:39 PM	Date of Birth changed from 12/05/2001 to 12/05/1975	0810	Powell, Rebecca
07/15/2019 12:24:04 PM	Transitional Service Member changed from No Value to No	0810	Powell, Rebecca
07/15/2019 12:24:04 PM	Campaign Veteran changed from No Value to No	0810	Powell, Rebecca
07/15/2019 12:24:04 PM	Limited English Speaking Ability changed from No to No Value	0810	Powell, Rebecca

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15 row(s) found.

Re-employment Services Event History: RRRES RUZICKA

Event history of the specific claimant.

Re-employment Services Details

RES Orientation & Assessment   RES Follow Up   DET Staff Notes
RES Sessions   RES Exemption   DET Event History

Refresh

Created Date	Description	Event Creator	Office
08/16/2019	Subsequent Session - Scheduled [Office Number: 0710 Date: 8/19/2019 Time: 01:00 PM - 01:30 PM]	Customer	
08/06/2019	Subsequent Session - Scheduled [Office Number: 0710 Date: 08/06/2019 Time: 01:00 PM - 01:30 PM]	Astin, Ann	0810
08/06/2019	Inperson Session - Scheduled [Office Number: 0710 Date: 07/25/2019 Time: 08:00 AM - 09:00 AM]	Astin, Ann	0810
06/25/2019	Resume Completed [Resume Number: 9757]	Automated	