

Worker's Compensation
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State of Wisconsin
Department of Workforce Development

Worker's Compensation Insurance Letter

INS #	481
Date	November 9, 2009
Program	Claims Handling
Type	Procedure
Replaces	None

To: Claims Handling Offices for Insurance Carriers and Self Insured Employers
From: Frances Huntley-Cooper, Division Administrator
Subject: NEW CHANGE TO ICMS FOR MEDICAL REPORTS

Purpose: To inform claim handling offices that beginning in November 2009 the Division added a feature to its web based Pending Reports application that requires insurers to provide medical reports for claimants who have had surgery but have 3 weeks or less of lost time.

Background: Evidence shows us that despite the requirement per Wis. Stat. Chapter 102.13(2)(c), effective April 1, 2006, we are not getting medical reports for claimants who've had surgery but have 3 weeks or less of lost time. In order to enforce compliance a change has been made to the pending reports.

Action Requested: For any claim that has 3 weeks or less lost time, that is not an amputation, severance or hernia, does not have a balance due and does not have a medical report status or expected date, **internet users must now answer this question when submitting a WKC-13 "Has the claimant either had or is scheduled for surgery to treat his or her injury?"** If this question is not answered the user cannot move the claim into the next appropriate status.

Inquiries: For concerns or questions regarding required medical reports, contact the Claims Services Staff at 608-267-6890 or 608-267-1360.

Enclosure: None.