

State of Wisconsin \

Department of Industry, Labor and Human Relations

WORKER'S COMPENSATION DIVISION

INS 376

October 29, 1997

201 East Washington Avenue P. O. 8ox 7901 Madison, Wisconsin 53707 Madison: (608) 266-1340 Milwaukee: (414) 227-4382 Appleton: (414) 832-5450

<address>

Dear <name>:

We are pleased to report that during the third quarter of 1997, all insurers and self insurers reached a combined promptness of first payment level of 83 percent.

Our records indicate that during the third quarter your company had a total of <total> claims, cprompt> were prompt which resulted in a promptness of first payment percentage of <:number>.

The goal of the Worker's Compensation Division is to have insurers and self-insurers maintain a promptness of first payment level of 80 percent or better. The above figures indicate your company has reached or exceeded that level during the third quarter of 1997.

We are very pleased with this accomplishment and look forward to a continuing fine effort of your company.

If there are any questions or concerns with this data, please contact me at 608/266-1343.

Sincerely,

Bob Poi Customer Service and Compliance

BP:dlm:015549