

A Brief Introduction to Final Medical Reports

PHIL ROBERTS and FRANK SALVI
Dispute Resolution Specialists
DWD Division of Worker's Compensation

Introduction

- Rationale
- Solutions to common problems
- Questions



FMR - Who?

- Temporary disability exceeds 3 weeks
- Permanent disability rated
- Surgery (except hernias)
- Eye injuries with 3 or more medical visits
- Per Wis. Stat. 102.13(2)(c)



FMR - Why?

Rating = Compensation for disability related to injury

- State requirement
- In setting of Independent Medical Examination (IME)
 - Average ratings
 - Helps with dispute resolution
- Verification of benefits owed by statute (if any)



FMR - When?

- End of healing (EOH)
- Maximum Medical Improvement (MMI)
- Dies before EOH



FMR – What? (Necessary Elements)

- Diagnosis
- Date of injury
- Percentage rated for disability described
- End of healing and discharged
- Restrictions
- Signed and dated by MD, DO, DC, or PsyD



FMR – Necessary Details

- For surgery
 - Send operative report
 - Pay what you know
- For fingers
 - Range of motion*
 - CD/DVD or USB stick of x-rays if amputation greater than ¾ of the distal phalanx
 - Hand dominance required
- No AMA Guidelines for scheduled injuries



MEDICAL REPORT ON INDUSTRIAL INJURY

Department of Workforce Developmen Worker's Compensation Division 201 E. Washingtin Ave., Rm. C100 P.O. Box 7901 Madison, WI 53707-7901 Telephone: (608) 265-1340 Fax: (608) 257-0394 http://dwd.wisconsin.gov/wc e-mail: DWDDWC@ddwd.wisconsin.gov

"Provision of your Social Security Number (SSN) is voluntary. Failure to provide it may result in an information processing delay.

Personal Information you	provide may be used for secondary purp	oses [Privacy Law, s. 1	15.04 (1)(m), Wisc	consin Statutes				
	WC Claim Number	Employee Name						
PATIENT	Employee Social Security Number*	Employee Address						
	Injury Dale	Employer Name		Insurar	nce Company			
HISTORY	History as described by patient	J						
DIAGNOSIS (Please be as detailed as possible)								
PERMANENT	What amputation present?	310000000000000000000000000000000000000	x-rays taken?		Stump:			
DISABILITY		☐ Yes ☐			hardy or tender			
(Describe permanent elements of disability,	Has permanent disability resulted? Yes No	Date of Last Exam			Patient discharged?			
such as limitation of motion, pain, weakness, etc., and describe effect on working ability.)	Yes No Yes Yes No Yes Yes No Yes Yes No Yes Yes							
	Was surgery performed as a result of the aling has not ended, what is min			i, state type of a	surgery:			
PRIOR DISABILITY	What previous disability?							
PROGNOSIS	Prognosis:							
	Date injured was or will be able to return to a limited type of work: State any limitations:							
	Date injured was or will be able to return to full-time work subject only to permanent limitations:							
	What further treatment should be given?							
Additional comments, if an	Ty:							
Date	City	Physician o	r Chiropractor Sig	gnature (In own	writing)			
	Phone Number	Typed or Pr	rinted Name					

Employee Name		Employee Social Security Number	
	-		

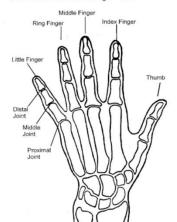
Instructions for finger injuries

Please use statutory terms in referring to fingers, such as thumbs, index, middle, ring, and little fingers, and distal, middle, and proximal joints. Where there is limitation of motion, list separately the normal range of motion in degrees, the "degrees" loss of flexion, and the "degrees" loss of extension for each joint of each finger. The Worker's Compensation Division will evaluate the loss of use due to loss of motion of the fingers.

Where there are other elements of disability of the fingers, such as deformity, weakness, pain, or lack of endurance, give your opinion on the percentage loss of use as compared to amputation for such elements of disability and specify the joint at which such loss is estimated.

Digit	Joint	Angle Ext/Flex	Normal Range of Motion	Loss Extension	Degrees Loss Flexion	Estimate % loss of use for additional factors at joint involved and reason for additional allowance
Thumb	Dist					
	Prox					
Index	Dist					
	Mid					
	Prox					
Mid	Dist					
	Mid					
	Prox					
Ring	Dist					- age-tropics common
	Mid	(+)				
	Prox					
Little	Dist					
	Mid					
	Prox					

CIRCLE HAND INVOLVED: Right Left



DOMINANT HAND: Right

See DWD 80.32 & 80.33 for guides to evaluation for amputations, restrictions of motion, ankylosis, sensory loss, and surgical results for disability to the hip, knee, ankle, toes, shoulder, elbow, wrist, fingers and back.

If fingertip amputation is present, submit comparative x-rays or a statement indicating whether the bone loss was less than one-third, between one-third and two-thirds, or more than two-thirds of the distal phalanx.

If amputation is below the distal joint, submit comparative x-rays.

WKC-16





PHYSICIAN'S REPORT ON EYE INJURIES

Refer to Ind. 80.26, Loss of vision; determination

Department of Workforce Development Worker's Compensation Division 201E. Washington Ave., Rm. C100 P.O. Box 7901 Madison, WI S3707-7901 Telephone: (608) 256-1340 Fax: (608) 267-0394 http://dwd.wisconsin.gov/we-e-mail: DWIDOWC/fide/ut wisconsin.gov/

*Provision of your Social Security Number (SSN) is voluntary. Failure to provide it may result in an information processing delay.

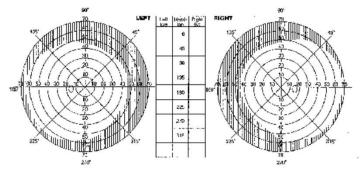
Personal information you provide may be used for secondary purposes [Privacy Law. s. 15.04 (1)/m). Wisconsin Statutes].

PATIENT	WC CI	alm Number	Đ	Employee Name								
	Social	Security Number	f B	Employee Address								
HISTORY	Injury I	Date	E	mployer Nan	ame		Insurance	Insurance Company Name				
	Date of First Treatment			D	Date of Last Treatment or Exam					e is injured?	☐ Both	
	If only	one eye is injure	d, is the oth	er eye affect	ed? Yes [No If y	es, explain					
NATURE OF INJURY AND	Please be as detailed as possible											
DIAGNOSIS	Is physical condition of the eyes stationary? Yes No if no, explain:				Yes No If cataract formed, was lens removed? Yes No					Danger of further impairment? Yes No If yes, explain:		
		all adequate and of tempted?			Yes		surgical implant	or rens :	1			
CENTRAL VISUAL READINGS	Distar Near	Distance Use Snellen test letters or characters up to 20/800.										
IMPORTANT:			Afte	r Injury		П	Pre-existing other condition					
PLEASE		Without Co	rrection	With	Correction	1	Without C			With Co		
FILL OUT		Distance	Near	Distance		1	Distance	Ne		Distance	Near	
EACH LINE COMPLETELY	Right					Right						
FOR EACH EYE	Left					Left						
PRIOR DISABILITY		Did the employee wear glasses for pre-existing subnormal vision?										
	Is the remaining impairment due to the injury?											
BINOCULAR VISION	Is there absence of useful binocular vision?											
	Is there any diplopia present?								1			
	If yes, this should be plotted in the chart at the right by placing an X in each square in which diplopia is found. The test is to be made with any industrially useful correction applied.											
		such correction			Yes	□ No			+	-	-	

WKC-15-A (R. 05/2017)

FIELD VISION

Field vision factor without currection if provides using a white lead object which succeeds one degree and a standard parameter with a radius of 12.8 mones (550 nm). The call object shall reason to .023 inches (6.8 mm). It is there any loss of the field of vision? — Yes — No is it then early in the right of the field of vision? — Yes — No is it then early one of the field of vision? — Yes — No it is it then early one of the charts and table below. Sketch impaired area. Sketch areas of any scortoparts,



When did the last trace of inflammation disappear from the eye?

Date able in return to work

OTHER FUNCTIONS

Cortain ocular distabilities are not covered in the foregoing sections, such as disturbance of apparamentation, of oper vision, or statestable to light and dark inclaim/planta undisplant, indisplant, indisplant in nusted detunations and included under diploso. Its any such distability present (if in a, replain under "Remarks" below, stating whether it results from the injury, what it is, which eye, or whether both great are affected, and your percentage estimate of the impairment of the eye are eyes for indistript uses.

Remarks:

Dadu Signatura.		Date Sign
	(Rind first in decides own hypermitting)	 -

Address.

WKC-16-A



Commonly Encountered Problems

- Opinion of unauthorized clinician
- Disability described but not rated, or rating does not meet statutory requirements
- FMR missing one or more required elements
- Additional required documentation
- Doctor unresponsive to FMR request or unavailable
- Patient does not return to doctor for assessment



Unauthorized Clinician

- Signed by nurse practitioner (NP), physician assistantcertified (PA-C), dentist, counselor
- Acceptable if MD, DO, DC, or PsyD co-signs



Disability Described but not Rated

- Surgery with statutory minimum rating
- Decreased range of motion
- Permanent restrictions
- Other elements of disability: If present, shall result in a higher estimate!
 - o Pain

Altered sensation

Weakness

Unstable grafts

Activity limitation



FMR Missing Required Elements

- Check box form missing one or more required elements
- End of healing box was not checked
- Disability was not assigned to a body part
- Extent of amputation
- Rating of scheduled disability uses AMA Guides to Impairment



Additional Required Documentation

- Operative reports for stat min surgeries
- TTD payment when no lost time beyond 3-day waiting period
- X-rays for significant finger amputations
- IME sent without final medical report
- IME sent without position letter (unless paying average)



Doctor Unresponsive or Unavailable

- No response to 3 or more timely requests for FMR
- Doctor refuses to complete FMR
 - o "I don't do disability ratings"
 - o Injured worker did not return
 - Injured worker still treating
- Doctor moved or no longer practicing
 - Deferred opinion



Common Procurement Problems

- Employee does not attend final evaluation
- Denial letter following IME



Getting Help: Forms GL-15 and GL-10

- GL-15
 - Sent when the insurer provides DWD with three or more written attempts to the treating provider to get a final medical after EOH is reached with them. We require treating provider's name and address to send this form.
- GL-10
 - Sent when the provider doesn't respond to DWD or when claimant is lost to follow-up
- 60-day internal follow-up for both forms



Uncommon Procurement Issues

- Refusal to attend IME
- Out of state treatment
- Treatment for injuries not work-related
- Incarceration
- Missing claimants



Refusal to Attend IME

- Immediately let us know after the first noshow
- If a no-show for the second, contact us and ask an ALJ to compel attendance
- Benefits cannot be suspended until an ALJ approves



Out of State Treatment

- Claimant and MD must be educated on basics of WI worker's compensation
- If you will not authorize care, help the claimant secure a referral from their WI MD
- MD may not understand claim jurisdiction
- We will not close an out-of-state claim without a remarkable effort to secure FMR
- Out of country: call for immediate help!!!



Treating for Other Injuries

- Injuries not work-related may keep MD from declaring EOH for work injury
- These claims cannot be closed and reopened later
- Keep us informed of treatment progress so we have something on file
- Dates will always be pushed out if we have proof of ongoing treatment



Incarceration

- Approached the same way as if treating for another injury
- Tell us immediately so we can push the date out
- Mail the claimant a letter saying the follow-up visit and mileage will be paid
- Staff of correctional facility not accepted for final medical report



Missing Claimants

- When PPD is known, these funds must still be paid; insurers cannot hold it
- Inform us immediately and
 - Mail a letter to the last known address asking for contact
 - Mail a letter to any known dependents or employer asking for contact
 - CC all letters to us
- If still unknown, contact Dept of Revenue to pay the Unclaimed Property Fund
- Submit a WKC-13 to show payment



Additional Tips

- Use the Pending Reports System to update the medical report expected due by date
 - Do not tell us via WKC-13 notes
- Review the medical sent for the necessary elements needed to close a claim - a WKC-16 may not be required
- Timely issue PPD payments to avoid surcharges and/or a delay audit
- If you are not sure about how to handle a particular claim, give us a call!



WI DWD Worker's Compensation Division (608) 266-1340

https://dwd.wisconsin.gov/wc/

Phil Roberts, DRS (608) 264-8783 Philip.Roberts@dwd.wisconsin.gov Frank Salvi, DRS (608) 267-4327 Frank.Salvi@dwd.wisconsin.gov

