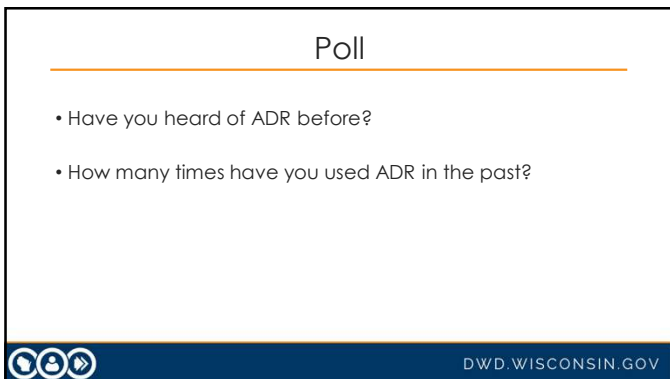




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What is ADR?

- Alternative process to hearing, with an ADR specialist facilitating compromise
- All claims with unrepresented applicants are referred to ADR for review
- Completely voluntary for both parties



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What ADR is NOT

- A replacement for a hearing
- Partial to either party involved
- One party winning over the other (both sides give up something)



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ADR Process

- Goal: can the parties reach settlement outside of a hearing? (if there is actual dispute)
- Introduction to Applicant
- Contact if more info needed (bills, med reports etc.)
- Reach out to other parties for possible resolution
- If compromise can be reached, compromise is drawn up and sent to ALJ for approval
- If no compromise, case is moved to Pre-hearing



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What claims are appropriate for ADR?

- Small dollar amounts
- Medical only claims
- Quickly healing injuries
- End of healing has been reached
- No need for future medical treatment



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What claims are not appropriate for ADR?

- Perm totals
- Death claims
- Some hearing loss and vision claims
- Head injuries
- Complex injuries
- Claims with need for long-term care
- Claims that may result in an Interlocutory Order



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Poll

Which of the following claims would be most appropriate for ADR?

- Hearing Loss Claim
- Claim with head trauma
- Claim where injured worker has back, shoulder, and knee injury
- Claim where injured worker is seeking medical expenses only



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What else does the ADR specialist do?

- Explain to injured worker need for support for claim
- Explain steps of hearing process to applicant
- Clarify issues
- Calculate value of claim
- Help with amended applications if necessary (direct only - we cannot write on the claimant's app. for them)
- Aid in dismissal of claims when appropriate



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Questions?

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