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Introduction

- Rationale
- Solutions to common problems
- Questions



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FMR - Who?

- Temporary disability exceeds 3 weeks
- Permanent disability rated
- Surgery (except hernias)
- Eye injuries with 3 or more medical visits
- Per Wis. Stat. 102.13(2)(c)



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FMR - Why?

Rating = Compensation for disability related to injury

- State requirement
- In setting of Independent Medical Examination (IME)
 - o Average ratings
 - o Helps with dispute resolution
- Verification of benefits owed by statute (if any)



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FMR - When?

- End of healing (EOH)
- Maximum Medical Improvement (MMI)
- Dies before EOH



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FMR - What? (Necessary Elements)

- Diagnosis
- Date of injury
- Percentage rated for disability described
- End of healing and discharged
- Restrictions
- Signed and dated by MD, DO, DC, or PsyD



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FMR – Necessary Details

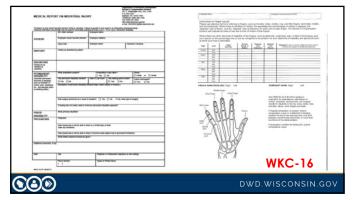
- For surgery
 - o Send operative report
 - o Pay what you know
- For fingers
 - o Range of motion*
 - o CD/DVD or USB stick of x-rays if amputation greater than % of the
 - Hand dominance required

• No AMA Guidelines for scheduled injuries

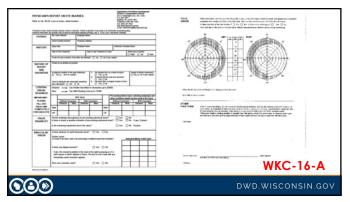


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Commonly Encountered Problems

- · Opinion of unauthorized clinician
- Disability described but not rated, or rating does not meet statutory requirements
- FMR missing one or more required elements
- Additional required documentation
- Doctor unresponsive to FMR request or unavailable
- · Patient does not return to doctor for assessment



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Unauthorized Clinician

- Signed by nurse practitioner (NP), physician assistantcertified (PA-C), dentist, counselor
- Acceptable if MD, DO, DC, or PsyD co-signs



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Disability Described but not Rated

- Surgery with statutory minimum rating
- Decreased range of motion
- Permanent restrictions
- Other elements of disability: If present, shall result in $\boldsymbol{\alpha}$ higher estimate!

o Altered sensation

o Weakness

o Unstable grafts

o Activity limitation



FMR Missing Required Elements

- Check box form missing one or more required elements
- End of healing box was not checked
- Disability was not assigned to a body part
- Extent of amputation
- Rating of scheduled disability uses AMA Guides to Impairment



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Additional Required Documentation

- Operative reports for stat min surgeries
- TTD payment when no lost time beyond 3-day waiting period
- X-rays for significant finger amputations
- IME sent without final medical report
- IME sent without position letter (unless paying average)



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Doctor Unresponsive or Unavailable

- No response to 3 or more timely requests for FMR
- Doctor refuses to complete FMR
 - o "I don't do disability ratings"
 - $_{\circ}$ Injured worker did not return
 - o Injured worker still treating
- Doctor moved or no longer practicing
 - o Deferred opinion



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Common Procurement Problems

- Employee does not attend final evaluation
- Denial letter following IME



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Getting Help: Forms GL-15 and GL-10

- GL-15
 - Sent when the insurer provides DWD with three or more written attempts to the treating provider to get a final medical after EOH is reached with them. We require treating provider's name and address to send this form.
- GL-10
 - \circ Sent when the provider doesn't respond to DWD or when claimant is lost to follow-up
- 60-day internal follow-up for both forms



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Additional Tips

- Use the Pending Reports System to update the medical report expected due by date
 - o Do not tell us via WKC-13 notes
- Review the medical sent for the necessary elements needed to close a claim a WKC-16 may not be required
- Timely issue PPD payments to avoid surcharges and/or a delay audit
- If you are not sure about how to handle a particular claim, give us a call!



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