

Indicator 2: Promptness of First Indemnity Payments - 4th Quarter 2019. This Report was
 Run on: 01/13/2020

Large Insurers (400 Claims or more per year)

| <u>NAIC</u> | <u>INSURER_NAME</u> | <u>First</u> <u>payments</u> | <u>Late</u> <u>payments</u> | <u>percent</u> <u>prompt</u> | <u>YTD</u> <u>percent</u> | <u>12 qtr</u> <u>percent</u> |
|-------------|--------------------------------|---------------------------------|--------------------------------|---------------------------------|------------------------------|---------------------------------|
| 29157 | UNITED WISCONSIN | 98 | 6 | 93.9% | 92.8% | 86.8% |
| 14184 | ACUITY INSURANCE CO | 137 | 18 | 86.9% | 88.8% | 88.2% |
| 22543 | SECURA INSURANCE A MUTUAL CO | 131 | 18 | 86.3% | 84.5% | 83.0% |
| 15350 | WEST BEND MUTUAL INS CO | 245 | 34 | 86.1% | 83.1% | 84.3% |
| 28460 | SENTRY CASUALTY CO | 141 | 22 | 84.4% | 82.2% | 84.2% |
| 15261 | SOCIETY INSURANCE A MUTUAL CO | 127 | 25 | 80.3% | 79.0% | 78.3% |
| 20702 | ACE FIRE UNDERWRITERS INSURANC | 191 | 40 | 79.1% | 72.1% | 72.0% |
| 25674 | TRAVELERS PROP CAS CO OF AMER | 156 | 35 | 77.6% | 70.1% | 73.0% |
| 16535 | ZURICH AMERICAN INS CO | 138 | 43 | 68.8% | 71.5% | 75.4% |
| 25682 | TRAVELERS INDEMNITY CO OF CT | 99 | 34 | 65.7% | 69.3% | 69.0% |
| | Totals for Group: | 1,463 | 275 | 81.2% | 79.2% | 79.6% |

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Medium Size Insurers (65 -399 Claims or more per year)

| NAIC | INSURER_NAME | First payments | Late payments | percent prompt | YTD percent | 12 qtr percent |
|-------|---------------------------------|-------------------|------------------|-------------------|----------------|-------------------|
| SI | UW-SYSTEM ADMINISTRATION | 18 | 0 | 100.0% | 98.2% | 90.1% |
| 11527 | LEAGUE OF WIS MUNICIPALITIES MU | 21 | 1 | 95.2% | 96.0% | 94.6% |
| SI | CITY OF MILWAUKEE | 64 | 1 | 98.4% | 93.8% | 94.7% |
| 12305 | ACCIDENT FUND NATIONAL INS CO | 16 | 1 | 93.8% | 93.3% | 91.0% |
| SI | MILWAUKEE BOARD OF SCHOOL DIR | 21 | 2 | 90.5% | 93.2% | 96.7% |
| 21458 | EMPLOYERS INSURANCE CO OF WAU | 17 | 1 | 94.1% | 92.3% | 92.1% |
| 23035 | LIBERTY MUTUAL FIRE INS CO | 27 | 2 | 92.6% | 91.4% | 91.1% |
| SI | KWIK TRIP INC | 10 | 1 | 90.0% | 90.9% | 94.3% |
| 21407 | EMCASCO INSURANCE CO | 109 | 12 | 89.0% | 90.2% | 91.7% |
| 33600 | L M INSURANCE CORP | 37 | 3 | 91.9% | 89.5% | 90.8% |
| 10166 | ACCIDENT FUND INS CO OF AMERICA | 85 | 7 | 91.8% | 89.2% | 89.1% |
| 24449 | REGENT INSURANCE CO | 9 | 1 | 88.9% | 89.2% | 79.2% |
| 15091 | RURAL MUTUAL INS CO | 54 | 6 | 88.9% | 89.0% | 86.2% |
| SI | KOHLER CO | 2 | 0 | 100.0% | 88.9% | 83.3% |
| 13935 | FEDERATED MUTUAL INS CO | 36 | 6 | 83.3% | 88.4% | 90.0% |
| SI | DEPT OF ADMINISTRATION | 92 | 8 | 91.3% | 88.0% | 88.8% |
| 18767 | CHURCH MUTUAL INSURANCE CO | 19 | 1 | 94.7% | 86.5% | 83.5% |
| 15377 | WESTERN NATIONAL MUTUAL INS CO | 20 | 2 | 90.0% | 85.7% | 87.6% |
| 14176 | HASTINGS MUTUAL INS CO | 27 | 2 | 92.6% | 85.6% | 78.4% |
| 23817 | ILLINOIS NATIONAL INS CO | 31 | 6 | 80.6% | 84.3% | 82.6% |
| 10677 | CINCINNATI INSURANCE CO | 34 | 7 | 79.4% | 84.1% | 84.2% |
| 18988 | AUTO OWNERS INS CO | 37 | 4 | 89.2% | 83.9% | 79.9% |
| 42404 | LIBERTY INSURANCE CORP | 31 | 6 | 80.6% | 83.6% | 87.1% |
| SI | CITY OF MADISON | 2 | 0 | 100.0% | 83.3% | 84.2% |
| 24988 | SENTRY INSURANCE A MUTUAL CO | 65 | 11 | 83.1% | 82.9% | 84.0% |
| 26271 | ERIE INSURANCE EXCHANGE | 43 | 12 | 72.1% | 82.5% | 83.8% |
| 10340 | STONINGTON INS CO | 6 | 1 | 83.3% | 82.4% | 91.5% |
| 13021 | UNITED FIRE & CASUALTY CO | 21 | 5 | 76.2% | 82.1% | 82.6% |
| 11374 | SFM MUTUAL INS CO | 56 | 7 | 87.5% | 81.9% | 84.6% |
| 29424 | HARTFORD CASUALTY INS CO | 29 | 5 | 82.8% | 80.7% | 78.6% |
| 31895 | AMERICAN INTERSTATE INS CO | 14 | 4 | 71.4% | 80.3% | 78.9% |
| 21415 | EMPLOYERS MUTUAL CAS CO | 44 | 8 | 81.8% | 80.1% | 79.2% |
| 11150 | ARCH INSURANCE CO | 29 | 5 | 82.8% | 79.5% | 75.0% |
| 40142 | AMERICAN ZURICH INS CO | 77 | 15 | 80.5% | 77.8% | 79.5% |
| 29459 | TWIN CITY FIRE INS CO | 75 | 13 | 82.7% | 75.4% | 76.8% |
| 24147 | OLD REPUBLIC INS CO | 66 | 16 | 75.8% | 73.0% | 76.8% |
| 19275 | AMERICAN FAMILY MUTUAL INS CO | 16 | 7 | 56.3% | 72.7% | 80.3% |
| 23434 | MIDDLESEX INSURANCE CO | 36 | 12 | 66.7% | 72.0% | 76.7% |
| 37885 | XL SPECIALTY INSURANCE COMPANY | 32 | 10 | 68.8% | 71.6% | 74.6% |
| 23841 | NEW HAMPSHIRE INSURANCE CO | 97 | 35 | 63.9% | 71.3% | 79.1% |
| 14303 | INTEGRITY INSURANCE CO | 42 | 9 | 78.6% | 71.2% | 67.9% |
| 20427 | AMERICAN CASUALTY CO OF READI | 1 | 0 | 100.0% | 71.0% | 78.2% |
| 13986 | FRANKENMUTH MUTUAL INS CO | 22 | 5 | 77.3% | 70.9% | 76.7% |
| 25402 | EMPLOYERS ASSURANCE CORP | 33 | 9 | 72.7% | 70.4% | 75.6% |
| 19950 | WILSON MUTUAL INS CO | 0 | 0 | 0.0% | 67.9% | 78.0% |
| 15105 | SAFETY NATIONAL CASUALTY CORP | 32 | 10 | 68.8% | 66.4% | 65.6% |
| 19259 | SELECTIVE INS CO OF SOUTH CAROL | 8 | 6 | 25.0% | 64.3% | 68.1% |
| 24554 | XL INSURANCE AMERICA INC | 35 | 12 | 65.7% | 63.9% | 63.0% |

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Medium Size Insurers (65 -399 Claims or more per year)

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|--------------------------|--------------------------------|---------------------------------|--------------------------------|---------------------------------|------------------------------|---------------------------------|
| 25666 | TRAVELERS INDEMNITY CO OF AMEF | 8 | 3 | 62.5% | 63.9% | 68.7% |
| 19429 | INSURANCE CO OF STATE OF PA | 15 | 3 | 80.0% | 63.3% | 63.8% |
| 20281 | FEDERAL INSURANCE CO | 20 | 8 | 60.0% | 62.5% | 67.2% |
| 22667 | ACE AMERICAN INSURANCE CO | 21 | 8 | 61.9% | 60.2% | 65.4% |
| 20397 | VIGILANT INSURANCE CO | 11 | 4 | 63.6% | 57.4% | 57.9% |
| 34789 | 21ST CENTURY CENTENNIAL INS CO | 0 | 0 | 0.0% | 0.0% | 55.6% |
| Totals for Group: | | 1,773 | 323 | 81.8% | 81.0% | 81.6% |

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Small Size Insurers (Less than 65 Claims per year)

| NAIC | INSURER_NAME | First payments | Late payments | percent prompt | YTD percent | 12 qtr percent |
|-------|-----------------------------------|-------------------|------------------|-------------------|----------------|-------------------|
| SI | CNH AMERICA LLC | 0 | 0 | 0.0% | 100.0% | 100.0% |
| 20109 | BITCO NATIONAL INS CO | 9 | 0 | 100.0% | 100.0% | 98.7% |
| SI | WISCONSIN ELECTRIC POWER COMP. | 2 | 0 | 100.0% | 100.0% | 98.4% |
| 24830 | CITIES & VILLAGES MUTUAL INS CO | 16 | 2 | 87.5% | 94.9% | 97.7% |
| SI | MADISON METROPOLITAN SCHOOL I | 10 | 1 | 90.0% | 91.9% | 97.1% |
| SI | COUNTY OF DANE | 15 | 0 | 100.0% | 100.0% | 95.7% |
| SI | FEDEX FREIGHT INC | 1 | 0 | 100.0% | 100.0% | 94.1% |
| SI | BRUNSWICK CORPORATION | 7 | 0 | 100.0% | 95.7% | 94.0% |
| SI | SSM HEALTH CARE OF WISCONSIN IN | 8 | 0 | 100.0% | 82.8% | 92.1% |
| 21261 | ELECTRIC INSURANCE CO | 2 | 0 | 100.0% | 100.0% | 91.1% |
| 11250 | COMMUNITY INS CORP | 1 | 0 | 100.0% | 100.0% | 90.5% |
| SI | FEDERAL EXPRESS CORPORATION | 11 | 2 | 81.8% | 88.1% | 90.2% |
| 32620 | NATIONAL INTERSTATE INS | 1 | 0 | 100.0% | 100.0% | 90.2% |
| 26956 | WIS COUNTY MUTUAL INS CORP | 8 | 0 | 100.0% | 96.2% | 89.3% |
| 24112 | WESTFIELD INSURANCE CO | 5 | 2 | 60.0% | 80.0% | 87.9% |
| 11371 | GREAT WEST CASUALTY CO | 10 | 1 | 90.0% | 88.5% | 87.3% |
| 33588 | FIRST LIBERTY INS CORP | 6 | 2 | 66.7% | 81.0% | 86.3% |
| 26832 | GREAT AMERICAN ALLIANCE INS CO | 22 | 5 | 77.3% | 85.7% | 86.2% |
| 12006 | DISTRICTS MUTL INS & RISK MGMT S | 7 | 0 | 100.0% | 92.6% | 85.9% |
| 10351 | FIRST DAKOTA INDEMNITY COMPAN' | 14 | 0 | 100.0% | 86.2% | 85.5% |
| 32700 | OWNERS INS CO | 2 | 0 | 100.0% | 88.9% | 84.7% |
| 37257 | PRAETORIAN INS CO | 1 | 1 | 0.0% | 75.0% | 83.6% |
| 12262 | PENN MFRS ASSOCIATION INS CO | 4 | 1 | 75.0% | 70.3% | 82.9% |
| 19445 | NATIONAL UNION FIRE INS CO OF PIT | 18 | 2 | 88.9% | 90.9% | 82.9% |
| 25224 | GREAT DIVIDE INS CO | 0 | 0 | 0.0% | 72.7% | 82.4% |
| SI | USF HOLLAND LLC | 4 | 0 | 100.0% | 75.0% | 82.4% |
| SI | TARGET CORP (STORES) | 0 | 0 | 0.0% | 75.0% | 81.4% |
| 19410 | COMMERCE & INDUSTRY INS CO | 3 | 2 | 33.3% | 71.4% | 81.4% |
| 15148 | SHEBOYGAN FALLS INS CO | 5 | 3 | 40.0% | 66.7% | 80.8% |
| 25011 | WESCO INSURANCE COMPANY | 8 | 1 | 87.5% | 78.3% | 79.8% |
| SI | COLUMBIA ST MARY'S INC | 7 | 2 | 71.4% | 86.2% | 78.9% |
| 22659 | INDIANA INSURANCE CO | 1 | 0 | 100.0% | 100.0% | 78.7% |
| 19038 | TRAVELERS CASUALTY & SURETY CC | 3 | 1 | 66.7% | 62.5% | 78.5% |
| SI | STI HOLDINGS, INC | 3 | 0 | 100.0% | 100.0% | 78.4% |
| 24414 | GENERAL CAS CO OF WI | 4 | 2 | 50.0% | 54.5% | 78.0% |
| 13692 | DONEGAL MUTUAL INS CO | 4 | 1 | 75.0% | 80.0% | 76.8% |
| 20508 | VALLEY FORGE INS CO | 6 | 2 | 66.7% | 70.4% | 76.5% |
| 23787 | NATIONWIDE MUTUAL INS CO | 7 | 1 | 85.7% | 74.1% | 76.5% |
| 12304 | ACCIDENT FUND GENERAL INSURAN | 6 | 0 | 100.0% | 91.7% | 75.5% |
| 28223 | NATIONWIDE AGRIBUSINESS INS CO | 7 | 2 | 71.4% | 87.0% | 75.3% |
| SI | COUNTY OF MILWAUKEE | 5 | 2 | 60.0% | 61.8% | 75.3% |
| 37478 | HARTFORD INSURANCE CO OF THE M | 0 | 0 | 0.0% | 0.0% | 75.0% |
| 25615 | CHARTER OAK FIRE INS CO | 3 | 2 | 33.3% | 63.6% | 74.4% |
| 27847 | INSURANCE CO OF THE WEST | 9 | 1 | 88.9% | 80.0% | 74.0% |
| 10804 | CONTINENTAL WESTERN INS CO | 8 | 2 | 75.0% | 81.5% | 71.4% |
| 23574 | MIDWEST FAMILY MUTUAL INS CO | 4 | 1 | 75.0% | 70.0% | 69.3% |
| 19879 | SECURITY NATIONAL INS CO | 8 | 2 | 75.0% | 65.6% | 69.3% |
| SI | MAYO CLINIC HEALTH SYS-NW WI RI | 7 | 5 | 28.6% | 66.7% | 68.4% |

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| <u>NAIC</u> | <u>INSURER_NAME</u> | <u>First</u> <u>payments</u> | <u>Late</u> <u>payments</u> | <u>percent</u> <u>prompt</u> | <u>YTD</u> <u>percent</u> | <u>12 qtr</u> <u>percent</u> |
|-------------|---------------------------------|---------------------------------|--------------------------------|---------------------------------|------------------------------|---------------------------------|
| 23396 | AMERISURE MUTUAL INS CO | 5 | 1 | 80.0% | 62.1% | 67.7% |
| 31534 | CITIZENS INSURANCE CO OF AMERIC | 11 | 6 | 45.5% | 52.1% | 66.9% |
| SI | BRIGGS & STRATTON CORP | 2 | 0 | 100.0% | 40.0% | 66.7% |
| 21172 | VANLINER INSURANCE CO | 4 | 1 | 75.0% | 83.3% | 66.7% |
| 24228 | PEKIN INSURANCE CO | 9 | 4 | 55.6% | 57.1% | 65.0% |
| 25143 | STATE FARM FIRE & CASUALTY CO | 2 | 2 | 0.0% | 45.5% | 64.6% |
| 20494 | TRANSPORTATION INS CO | 10 | 4 | 60.0% | 58.1% | 61.6% |
| 38318 | STARR INDEMNITY & LIABILITY COM | 6 | 3 | 50.0% | 60.0% | 57.1% |
| 26247 | AMERICAN GUARANTEE & LIABILITY | 17 | 9 | 47.1% | 52.4% | 56.0% |
| SI | FEDEX GROUND PACKAGE SYSTEM I | 4 | 3 | 25.0% | 47.4% | 52.9% |
| 27855 | ZURICH AMERICAN INS OF IL | 16 | 13 | 18.8% | 40.7% | 48.0% |
| 12416 | PROTECTIVE INSURANCE CO | 7 | 5 | 28.6% | 26.1% | 37.3% |
| SI | MILWAUKEE TRANSPORT SERVICES I | 1 | 0 | 100.0% | 31.3% | 36.4% |
| | Totals for Group: | 386 | 102 | 73.6% | 76.3% | 78.1% |