

## Indicator 2: Promptness of First Indemnity Payments - 4th Quarter 2010

### Large Insurers (400 Claims or more per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>First</u> <u>payments</u>	<u>Late</u> <u>payments</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>12 qtr</u> <u>percent</u>
SI	CITY OF MILWAUKEE	131	0	100.0%	99.8%	99.8%
21458	EMPLOYERS INSURANCE CO OF WAUSAU	53	2	96.2%	92.6%	88.0%
26069	WAUSAU BUSINESS INS CO	90	4	95.6%	92.5%	90.5%
26042	WAUSAU UNDERWRITERS INS CO	130	7	94.6%	92.8%	88.7%
42404	LIBERTY INSURANCE CORP	97	6	93.8%	90.9%	86.8%
23043	LIBERTY MUTUAL INS CO	75	5	93.3%	92.7%	83.8%
14184	ACUITY INSURANCE CO	161	13	91.9%	91.6%	91.7%
28460	SENTRY CASUALTY CO	178	16	91.0%	89.9%	86.5%
24449	REGENT INSURANCE CO	117	15	87.2%	85.1%	86.6%
24988	SENTRY INSURANCE A MUTUAL CO	106	14	86.8%	88.0%	84.0%
29157	UNITED WISCONSIN	221	30	86.4%	84.0%	85.5%
15261	SOCIETY INSURANCE A MUTUAL CO	168	26	84.5%	86.7%	85.9%
16535	ZURICH AMERICAN INSURANCE COMPAN	153	28	81.7%	83.4%	80.6%
15350	WEST BEND MUTUAL INS CO	218	47	78.4%	81.8%	83.3%
22667	ACE AMERICAN INSURANCE CO	161	35	78.3%	78.8%	77.2%
23841	NEW HAMPSHIRE INSURANCE CO	130	29	77.7%	81.4%	79.4%
25402	EMPLOYERS ASSURANCE CORP	38	9	76.3%	75.0%	82.2%
25674	TRAVELERS PROPERTY CAS CO OF AMER	118	31	73.7%	68.4%	78.3%
	<b>Totals for Group:</b>	<b>2,345</b>	<b>317</b>	<b>86.5%</b>	<b>86.4%</b>	<b>85.6%</b>

## Indicator 2: Promptness of First Indemnity Payments - 4th Quarter 2010

Medium Size Insurers (65 -399 Claims or more per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>First</u> <u>payments</u>	<u>Late</u> <u>payments</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>12</u> <u>qtr</u> <u>percent</u>
SI	MILWAUKEE BOARD OF SCHOOL DIR	89	0	100.0%	100.0%	99.6%
SI	WISCONSIN BELL INC	7	0	100.0%	100.0%	100.0%
24830	CITIES & VILLAGES MUTUAL INS CO	16	0	100.0%	100.0%	98.8%
SI	SCHNEIDER NATIONAL CARRIERS INC	12	0	100.0%	100.0%	96.3%
SI	NEWPAGE WISCONSIN SYSTEM INC	8	0	100.0%	97.2%	88.8%
11527	LEAGUE OF WIS MUNICIPALITIES MUTUA	40	3	92.5%	96.4%	94.5%
21407	EMCASCO INSURANCE CO	43	2	95.3%	94.6%	89.8%
SI	DEPT OF ADMINISTRATION	98	4	95.9%	94.4%	93.6%
SI	COUNTY OF MILWAUKEE	36	2	94.4%	93.5%	93.4%
SI	CITY OF MADISON	19	1	94.7%	92.9%	95.9%
23035	LIBERTY MUTUAL FIRE INS CO	30	3	90.0%	92.2%	83.8%
SI	COLUMBIA-ST MARY'S GROUP	11	1	90.9%	92.1%	79.6%
20508	VALLEY FORGE INS CO	39	4	89.7%	91.7%	91.7%
18988	AUTO OWNERS INS CO	44	3	93.2%	91.3%	90.4%
20494	TRANSPORTATION INSURANCE CO	42	2	95.2%	90.8%	90.3%
13935	FEDERATED MUTUAL INS CO	8	1	87.5%	89.4%	90.0%
11371	GREAT WEST CASUALTY CO	20	1	95.0%	89.1%	87.0%
24414	GENERAL CAS CO OF WI	19	3	84.2%	89.0%	84.9%
21415	EMPLOYERS MUTUAL CASUALTY CO	99	10	89.9%	88.9%	85.4%
22659	INDIANA INSURANCE CO	43	5	88.4%	88.5%	77.9%
35386	FIDELITY & GUARANTY INS CO	10	1	90.0%	88.5%	83.5%
15091	RURAL MUTUAL INS CO	65	9	86.2%	87.6%	87.5%
14176	HASTINGS MUTUAL INS CO	24	1	95.8%	87.5%	89.4%
29459	TWIN CITY FIRE INS CO	36	5	86.1%	87.4%	85.6%
15377	WESTERN NATIONAL MUTUAL INS CO	46	4	91.3%	87.4%	88.3%
19275	AMERICAN FAMILY MUTUAL INS CO	21	5	76.2%	87.4%	84.8%
11374	SFM MUTUAL INS CO	36	5	86.1%	85.6%	87.5%
13986	FRANKENMUTH MUTUAL INS CO	37	5	86.5%	84.6%	82.6%
19950	WILSON MUTUAL INS CO	82	9	89.0%	84.0%	83.5%
SI	UW-SYSTEM ADMINISTRATION	33	5	84.8%	82.8%	89.1%
11150	ARCH INSURANCE CO	16	4	75.0%	82.8%	84.2%
10677	CINCINNATI INSURANCE CO THE	58	15	74.1%	82.6%	85.5%
19429	INSURANCE COMPANY OF STATE OF PA T	28	5	82.1%	82.2%	85.2%
19410	COMMERCE & INDUSTRY INS CO	28	6	78.6%	81.9%	77.9%
31003	TRI STATE INS CO OF MN	23	3	87.0%	81.3%	79.6%
14303	INTEGRITY MUTUAL INS CO	30	2	93.3%	81.2%	79.2%
19445	NATIONAL UNION FIRE INS CO OF PITTSB	19	7	63.2%	80.7%	79.5%
10804	CONTINENTAL WESTERN INS CO	13	2	84.6%	79.4%	81.8%
10166	ACCIDENT FUND INS CO OF AMERICA	39	8	79.5%	78.6%	77.6%
23787	NATIONWIDE MUTUAL INS CO	32	6	81.3%	78.4%	77.1%
23817	ILLINOIS NATIONAL INS CO	19	2	89.5%	78.4%	82.1%
40142	AMERICAN ZURICH INS CO	30	9	70.0%	78.1%	80.1%
20281	FEDERAL INSURANCE CO	32	7	78.1%	77.8%	79.9%
SI	MILWAUKEE TRANSPORT SERVICES INC	4	0	100.0%	77.8%	82.7%
37885	XL SPECIALTY INSURANCE COMPANY	27	7	74.1%	77.1%	80.9%
22543	SECURA INSURANCE A MUTUAL CO	101	30	70.3%	75.7%	80.0%
10998	MICHIGAN COMMERCIAL INS MUTUAL	21	1	95.2%	75.3%	72.2%
24147	OLD REPUBLIC INS CO	69	17	75.4%	74.8%	83.1%
31895	AMERICAN INTERSTATE INS CO	28	5	82.1%	71.9%	65.0%

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<u>NAIC</u>	<u>INSURER_NAME</u>	<u>First</u> <u>payments</u>	<u>Late</u> <u>payments</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>12 qtr</u> <u>percent</u>
23434	MIDDLESEX INSURANCE CO	40	11	72.5%	70.8%	75.9%
SI	KOHLER CO	3	2	33.3%	66.7%	52.2%
25666	TRAVELERS INDEMNITY CO OF AMERICA	30	11	63.3%	56.1%	72.3%
25682	TRAVELERS INDEMNITY CO OF CT THE	76	34	55.3%	52.0%	71.6%
	<b>Totals for Group:</b>	<b>1,879</b>	<b>288</b>	<b>84.7%</b>	<b>84.1%</b>	<b>84.6%</b>

## Indicator 2: Promptness of First Indemnity Payments - 4th Quarter 2010

### Small Size Insurers (Less than 65 Claims per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>First</u> <u>payments</u>	<u>Late</u> <u>payments</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>12</u> <u>qtr</u> <u>percent</u>
SI	CITY OF KENOSHA	6	0	100.0%	100.0%	100.0%
SI	COUNTY OF WAUKESHA	4	0	100.0%	100.0%	98.4%
SI	COUNTY OF ROCK	5	0	100.0%	100.0%	98.3%
SI	FEDERAL EXPRESS CORPORATION	8	0	100.0%	96.7%	97.8%
41394	BENCHMARK INSURANCE CO	3	0	100.0%	100.0%	94.9%
13021	UNITED FIRE & CASUALTY CO	8	0	100.0%	96.7%	93.4%
SI	COUNTY OF WASHINGTON	6	0	100.0%	100.0%	93.3%
SI	BRIGGS & STRATTON CORP	2	0	100.0%	100.0%	93.1%
SI	KENOSHA UNIFIED SCHOOL DISTRICT	7	1	85.7%	92.9%	92.9%
12006	DISTRICTS MUTUAL INS	5	0	100.0%	88.0%	92.0%
23108	LUMBERMEN'S UNDERWRITING ALLIANC	1	1	0.0%	88.9%	91.7%
29424	HARTFORD CASUALTY INS CO	20	4	80.0%	88.5%	91.5%
SI	CNH AMERICA LLC	4	1	75.0%	92.9%	90.9%
11250	COMMUNITY INS CORP	0	0	0.0%	0.0%	90.9%
25976	UTICA MUTUAL INS CO	5	0	100.0%	96.4%	89.5%
14591	MILWAUKEE INS COMPANY	0	0	0.0%	0.0%	89.5%
SI	COUNTY OF WINNEBAGO	4	0	100.0%	100.0%	89.1%
30104	HARTFORD UNDERWRITERS INS CO	2	0	100.0%	80.8%	88.6%
26425	WAUSAU GENERAL INS CO	11	0	100.0%	100.0%	88.3%
25224	GREAT DIVIDE INS CO	3	0	100.0%	92.9%	88.2%
SI	WISCONSIN ELECTRIC POWER COMPANY	6	1	83.3%	84.2%	88.0%
36463	DISCOVER PROPERTY & CASUALTY INSU	8	0	100.0%	89.5%	87.1%
18767	CHURCH MUTUAL INSURANCE CO	10	3	70.0%	84.8%	87.1%
SI	KWIK TRIP INC	5	0	100.0%	89.2%	86.7%
21180	SENTRY SELECT	7	1	85.7%	85.7%	86.4%
SI	THE VOLLRATH COMPANY LLC	5	1	80.0%	88.9%	86.1%
19259	SELECTIVE INS CO OF SOUTH CAROLINA	1	0	100.0%	83.3%	86.1%
26956	WIS COUNTY MUTUAL INS CORP	10	0	100.0%	97.9%	85.8%
25143	STATE FARM FIRE & CASUALTY CO	12	1	91.7%	79.5%	85.0%
19682	HARTFORD FIRE INSURANCE CO	5	2	60.0%	76.2%	84.9%
SI	DEPT OF TRANSPORTATION	0	0	0.0%	100.0%	84.7%
36234	PREFERRED PROFESSIONAL INS CO	6	1	83.3%	85.7%	84.3%
20397	VIGILANT INSURANCE CO	16	2	87.5%	91.3%	83.3%
SI	P&H MINING EQUIPMENT INC	0	0	0.0%	100.0%	81.8%
10472	CAPITOL INDEMNITY CORP	4	2	50.0%	81.0%	81.6%
SI	COUNTY OF DANE	17	3	82.4%	84.0%	81.3%
23442	PATRIOT GENL INS CO	2	1	50.0%	60.0%	81.0%
20478	NATIONAL FIRE INS CO OF HARTFORD	1	0	100.0%	83.3%	80.4%
20443	CONTINENTAL CASUALTY CO	3	0	100.0%	83.3%	79.8%
24228	PEKIN INSURANCE CO	13	3	76.9%	77.5%	79.5%
SI	JOURNAL SENTINEL INC	0	0	0.0%	100.0%	79.0%
20702	ACE FIRE UNDERWRITERS INSURANCE CC	0	0	0.0%	100.0%	78.9%
14508	MICHIGAN MILLERS MUTUAL INS CO	2	0	100.0%	77.8%	78.8%
SI	GENERAL MOTORS LLC	0	0	0.0%	50.0%	77.9%
26247	AMERICAN GUARANTEE & LIABILITY INS	3	1	66.7%	77.8%	77.8%
19402	CHARTIS PROPERTY CASUALTY CO	5	1	80.0%	72.7%	77.1%
43575	INDEMNITY INSURANCE CO OF NORTH A	7	1	85.7%	68.8%	76.7%
25887	UNITED STATES FIDELITY & GUARANTY (	22	3	86.4%	80.2%	76.7%
SI	TARGET CORP (STORES)	18	4	77.8%	75.4%	76.5%

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Small Size Insurers (Less than 65 Claims per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>First</u> <u>payments</u>	<u>Late</u> <u>payments</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>12 qtr</u> <u>percent</u>
12262	PENN MFRS ASSOCIATION INS CO	6	2	66.7%	78.3%	75.6%
33600	L M INSURANCE CORP	7	1	85.7%	80.0%	75.5%
19380	AMERICAN HOME ASSURANCE CO	0	0	0.0%	0.0%	75.2%
25615	CHARTER OAK FIRE INS CO	5	4	20.0%	55.0%	75.0%
SI	MARTEN TRANSPORT LTD	4	3	25.0%	43.6%	72.5%
14117	GRINNELL MUT REINSUR CO	4	2	50.0%	68.8%	72.4%
SI	COOPER POWER SYSTEMS LLC	0	0	0.0%	0.0%	70.0%
13714	PHARMACISTS MUTUAL INS CO	2	1	50.0%	60.0%	69.2%
19038	TRAVELERS CASUALTY & SURETY CO	12	5	58.3%	52.5%	69.2%
33588	FIRST LIBERTY INS CORP THE	2	0	100.0%	100.0%	68.8%
36919	HAWKEYE SECURITY INS CO	1	1	0.0%	70.6%	68.5%
SI	MANITOWOC CRANES INC	1	1	0.0%	0.0%	66.7%
SI	USF HOLLAND INC	3	1	66.7%	50.0%	64.8%
10642	CHEROKEE INSURANCE CO	1	0	100.0%	100.0%	60.9%
21709	TRUCK INSURANCE EXCHANGE	5	3	40.0%	63.2%	59.2%
45934	AMERICAN COMPENSATION	3	2	33.3%	46.7%	57.9%
	<b>Totals for Group:</b>	<b>348</b>	<b>64</b>	<b>81.6%</b>	<b>82.7%</b>	<b>82.5%</b>