

Indicator 2: Promptness of First Indemnity Payments - 3rd Quarter 2017. This Report was

Run on: 10/12/2017

Large Insurers (400 Claims or more per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>First</u> <u>payments</u>	<u>Late</u> <u>payments</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>12 qtr</u> <u>percent</u>
14184	ACUITY INSURANCE CO	131	16	87.8%	89.3%	89.6%
29157	UNITED WISCONSIN	117	17	85.5%	85.8%	86.9%
15350	WEST BEND MUTUAL INS CO	263	39	85.2%	85.7%	84.5%
28460	SENTRY CASUALTY CO	135	22	83.7%	82.9%	87.7%
22543	SECURA INSURANCE A MUTUAL CO	93	17	81.7%	81.9%	81.7%
25682	TRAVELERS INDEMNITY CO OF CT	98	21	78.6%	74.7%	73.3%
23841	NEW HAMPSHIRE INSURANCE CO	93	21	77.4%	83.3%	81.4%
20702	ACE FIRE UNDERWRITERS INSURANCE CC	154	38	75.3%	73.8%	75.5%
25674	TRAVELERS PROP CAS CO OF AMER	153	38	75.2%	75.9%	72.1%
15261	SOCIETY INSURANCE A MUTUAL CO	153	43	71.9%	76.1%	77.9%
16535	ZURICH AMERICAN INS CO	113	32	71.7%	75.2%	75.1%
	Totals for Group:	1,503	304	79.8%	80.7%	81.0%

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Medium Size Insurers (65 -399 Claims or more per year)

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24830	CITIES & VILLAGES MUTUAL INS CO	21	0	100.0%	100.0%	99.1%
SI	KWIK TRIP INC	20	0	100.0%	97.5%	89.1%
SI	CITY OF MILWAUKEE	61	2	96.7%	97.0%	99.0%
SI	MILWAUKEE BOARD OF SCHOOL DIR	25	1	96.0%	96.7%	98.6%
10166	ACCIDENT FUND INS CO OF AMERICA	39	2	94.9%	94.9%	90.4%
23035	LIBERTY MUTUAL FIRE INS CO	29	1	96.6%	94.1%	91.7%
11527	LEAGUE OF WIS MUNICIPALITIES MUTUA	27	0	100.0%	93.8%	94.9%
SI	CITY OF MADISON	6	1	83.3%	93.3%	93.9%
11374	SFM MUTUAL INS CO	48	2	95.8%	93.1%	91.0%
13935	FEDERATED MUTUAL INS CO	20	0	100.0%	92.3%	92.2%
21407	EMCASCO INSURANCE CO	62	3	95.2%	92.3%	92.6%
13986	FRANKENMUTH MUTUAL INS CO	21	4	81.0%	92.2%	89.6%
SI	DEPT OF ADMINISTRATION	72	4	94.4%	92.0%	91.7%
SI	FEDERAL EXPRESS CORPORATION	8	1	87.5%	91.3%	77.8%
11371	GREAT WEST CASUALTY CO	22	3	86.4%	88.9%	83.1%
15377	WESTERN NATIONAL MUTUAL INS CO	29	3	89.7%	88.9%	86.6%
24988	SENTRY INSURANCE A MUTUAL CO	55	6	89.1%	88.4%	89.4%
13021	UNITED FIRE & CASUALTY CO	18	2	88.9%	88.2%	78.8%
33600	L M INSURANCE CORP	27	6	77.8%	87.5%	86.1%
15091	RURAL MUTUAL INS CO	75	7	90.7%	87.4%	86.0%
SI	KOHLER CO	5	0	100.0%	86.7%	69.6%
42404	LIBERTY INSURANCE CORP	27	7	74.1%	85.4%	88.4%
21458	EMPLOYERS INSURANCE CO OF WAUSAU	10	4	60.0%	85.1%	90.1%
26271	ERIE INSURANCE EXCHANGE	38	8	78.9%	83.3%	84.1%
10677	CINCINNATI INSURANCE CO	36	5	86.1%	83.1%	84.6%
23434	MIDDLESEX INSURANCE CO	58	12	79.3%	81.7%	81.9%
31895	AMERICAN INTERSTATE INS CO	13	2	84.6%	81.6%	83.0%
19275	AMERICAN FAMILY MUTUAL INS CO, S.I.	23	3	87.0%	81.1%	84.5%
25402	EMPLOYERS ASSURANCE CORP	27	4	85.2%	80.8%	78.9%
29459	TWIN CITY FIRE INS CO	68	13	80.9%	80.6%	81.8%
37478	HARTFORD INSURANCE CO OF THE MIDW	0	0	0.0%	80.0%	83.2%
24147	OLD REPUBLIC INS CO	68	12	82.4%	79.8%	83.3%
40142	AMERICAN ZURICH INS CO	82	13	84.1%	79.6%	79.8%
18767	CHURCH MUTUAL INSURANCE CO	11	0	100.0%	79.5%	70.5%
23817	ILLINOIS NATIONAL INS CO	46	9	80.4%	78.7%	77.0%
11150	ARCH INSURANCE CO	28	8	71.4%	78.5%	75.8%
25666	TRAVELERS INDEMNITY CO OF AMERICA	20	4	80.0%	78.0%	73.8%
37885	XL SPECIALTY INSURANCE COMPANY	39	8	79.5%	77.3%	76.1%
23787	NATIONWIDE MUTUAL INS CO	9	6	33.3%	76.3%	79.0%
SI	UW-SYSTEM ADMINISTRATION	18	3	83.3%	75.9%	78.3%
19950	WILSON MUTUAL INS CO	31	8	74.2%	75.7%	79.2%
22667	ACE AMERICAN INSURANCE CO	16	3	81.3%	74.1%	78.4%
24449	REGENT INSURANCE CO	26	10	61.5%	73.5%	81.3%
18988	AUTO OWNERS INS CO	35	13	62.9%	71.8%	77.8%
19445	NATIONAL UNION FIRE INS CO OF PITTSB	3	2	33.3%	70.0%	77.3%
14176	HASTINGS MUTUAL INS CO	31	8	74.2%	69.2%	73.3%
14303	INTEGRITY MUTUAL INS CO	39	9	76.9%	67.4%	74.3%
19429	INSURANCE CO OF STATE OF PA	35	11	68.6%	65.9%	69.7%

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20281	FEDERAL INSURANCE CO	8	5	37.5%	65.9%	62.7%
15105	SAFETY NATIONAL CASUALTY CORP	48	17	64.6%	65.7%	68.2%
24554	XL INSURANCE AMERICA INC	29	9	69.0%	64.5%	74.1%
20494	TRANSPORTATION INS CO	4	1	75.0%	61.1%	84.6%
34789	21ST CENTURY CENTENNIAL INS CO	22	6	72.7%	58.6%	75.0%
19259	SELECTIVE INS CO OF SOUTH CAROLINA	24	15	37.5%	57.5%	70.2%
20397	VIGILANT INSURANCE CO	15	6	60.0%	56.3%	53.6%
	Totals for Group:	1,677	292	82.6%	82.7%	83.7%

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Small Size Insurers (Less than 65 Claims per year)

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SI	SSM HEALTH CARE OF WISCONSIN INC	6	0	100.0%	100.0%	100.0%
SI	CITY OF KENOSHA	5	0	100.0%	100.0%	100.0%
26042	WAUSAU UNDERWRITERS INS CO	3	0	100.0%	100.0%	100.0%
36234	PREFERRED PROFESSIONAL INS CO	0	0	0.0%	0.0%	95.1%
SI	COUNTY OF MILWAUKEE	8	1	87.5%	84.6%	93.9%
12006	DISTRICTS MUTL INS & RISK MGMT SVCS	6	1	83.3%	86.7%	93.9%
SI	EMERSON ELECTRIC COMPANY	1	0	100.0%	88.9%	93.3%
11250	COMMUNITY INS CORP	6	1	83.3%	89.7%	92.9%
26956	WIS COUNTY MUTUAL INS CORP	13	3	76.9%	90.2%	92.8%
20109	BITCO NATIONAL INS CO	2	0	100.0%	93.8%	91.7%
SI	BRUNSWICK CORPORATION	3	1	66.7%	93.8%	90.2%
SI	THE VOLLRATH COMPANY LLC	1	0	100.0%	66.7%	90.0%
SI	TARGET CORP (STORES)	8	1	87.5%	81.8%	89.4%
SI	COUNTY OF DANE	3	0	100.0%	86.7%	89.2%
33588	FIRST LIBERTY INS CORP	9	1	88.9%	95.2%	88.9%
19410	COMMERCE & INDUSTRY INS CO	2	0	100.0%	100.0%	87.0%
28258	CONTINENTAL INDEMNITY COMPANY	1	1	0.0%	87.5%	86.6%
10351	FIRST DAKOTA INDEMNITY COMPANY	12	2	83.3%	77.4%	86.2%
24112	WESTFIELD INSURANCE CO	9	1	88.9%	85.2%	86.1%
SI	USF HOLLAND LLC	3	0	100.0%	77.8%	86.0%
12305	ACCIDENT FUND NATIONAL INS CO	15	0	100.0%	90.5%	85.7%
21261	ELECTRIC INSURANCE CO	8	3	62.5%	72.2%	85.5%
SI	FEDEX FREIGHT INC	1	0	100.0%	83.3%	85.2%
SI	COLUMBIA ST MARY'S INC	3	2	33.3%	64.3%	84.9%
23396	AMERISURE MUTUAL INS CO	8	1	87.5%	75.0%	83.5%
SI	CNH AMERICA LLC	1	0	100.0%	100.0%	83.3%
39217	QBE INSURANCE CORPORATION	1	0	100.0%	85.7%	83.0%
32700	OWNERS INS CO	1	0	100.0%	64.7%	82.7%
12304	ACCIDENT FUND GENERAL INSURANCE C	9	3	66.7%	70.0%	82.6%
13692	DONEGAL MUTUAL INS CO	9	5	44.4%	65.2%	82.2%
12262	PENN MFRS ASSOCIATION INS CO	14	1	92.9%	92.1%	81.8%
20508	VALLEY FORGE INS CO	4	1	75.0%	60.0%	81.6%
21180	SENTRY SELECT	1	1	0.0%	50.0%	81.3%
21415	EMPLOYERS MUTUAL CAS CO	57	15	73.7%	76.3%	81.2%
24228	PEKIN INSURANCE CO	8	0	100.0%	70.8%	80.4%
29424	HARTFORD CASUALTY INS CO	17	2	88.2%	77.1%	79.9%
22659	INDIANA INSURANCE CO	12	5	58.3%	71.4%	78.2%
43575	INDEMNITY INSURANCE CO OF NORTH AM	3	0	100.0%	77.8%	77.6%
24414	GENERAL CAS CO OF WI	4	2	50.0%	83.3%	76.5%
19038	TRAVELERS CASUALTY & SURETY CO	2	0	100.0%	91.7%	74.1%
25143	STATE FARM FIRE & CASUALTY CO	8	1	87.5%	76.0%	73.2%
37257	PRAETORIAN INS CO	4	1	75.0%	85.7%	71.3%
25615	CHARTER OAK FIRE INS CO	11	2	81.8%	74.1%	69.9%
27855	ZURICH AMERICAN INS OF IL	6	2	66.7%	57.1%	68.4%
23574	MIDWEST FAMILY MUTUAL INS CO	7	1	85.7%	65.4%	67.2%
31534	CITIZENS INSURANCE CO OF AMERICA	15	4	73.3%	73.3%	66.0%
32620	NATIONAL INTERSTATE INS	6	1	83.3%	87.5%	65.0%
13838	FARMLAND MUTUAL INS CO	5	1	80.0%	70.0%	64.1%

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28223	NATIONWIDE AGRIBUSINESS INS CO	9	5	44.4%	63.3%	62.8%
10804	CONTINENTAL WESTERN INS CO	7	0	100.0%	57.1%	61.5%
26247	AMERICAN GUARANTEE & LIABILITY INS	18	10	44.4%	58.5%	58.1%
SI	MILWAUKEE TRANSPORT SERVICES INC	4	4	0.0%	31.8%	56.1%
19879	SECURITY NATIONAL INS CO	7	1	85.7%	69.0%	52.8%
20346	PACIFIC INDEMNITY CO	1	0	100.0%	66.7%	51.1%
12416	PROTECTIVE INSURANCE CO	3	0	100.0%	52.0%	47.2%
25011	WESCO INSURANCE COMPANY	7	2	71.4%	71.4%	45.0%
20044	BERKSHIRE HATHAWAY HOMESTATE INS	0	0	0.0%	60.0%	44.4%
SI	MARTEN TRANSPORT LTD	1	1	0.0%	0.0%	11.3%
	Totals for Group:	398	90	77.4%	76.7%	77.6%