

Indicator 2: Promptness of First Indemnity Payments - 3rd Quarter 2010

Large Insurers (400 Claims or more per year)

| <u>NAIC</u> | <u>INSURER_NAME</u> | <u>First</u> <u>payments</u> | <u>Late</u> <u>payments</u> | <u>percent</u> <u>prompt</u> | <u>YTD</u> <u>percent</u> | <u>12 qtr</u> <u>percent</u> |
|-------------|-----------------------------------|---------------------------------|--------------------------------|---------------------------------|------------------------------|---------------------------------|
| SI | CITY OF MILWAUKEE | 156 | 0 | 100.0% | 99.8% | 99.8% |
| 21458 | EMPLOYERS INSURANCE CO OF WAUSAU | 59 | 3 | 94.9% | 91.3% | 87.1% |
| 24988 | SENTRY INSURANCE A MUTUAL CO | 93 | 7 | 92.5% | 88.5% | 84.5% |
| 26042 | WAUSAU UNDERWRITERS INS CO | 128 | 10 | 92.2% | 92.1% | 87.9% |
| 23043 | LIBERTY MUTUAL INS CO | 73 | 7 | 90.4% | 92.6% | 82.5% |
| 26069 | WAUSAU BUSINESS INS CO | 111 | 11 | 90.1% | 91.8% | 89.6% |
| 14184 | ACUITY INSURANCE CO | 164 | 18 | 89.0% | 91.2% | 91.7% |
| 16535 | ZURICH AMERICAN INSURANCE COMPAN | 154 | 17 | 89.0% | 84.2% | 80.5% |
| 28460 | SENTRY CASUALTY CO | 192 | 22 | 88.5% | 90.0% | 86.1% |
| 15350 | WEST BEND MUTUAL INS CO | 198 | 24 | 87.9% | 83.4% | 83.5% |
| 42404 | LIBERTY INSURANCE CORP | 99 | 12 | 87.9% | 90.0% | 85.9% |
| 15261 | SOCIETY INSURANCE A MUTUAL CO | 188 | 30 | 84.0% | 87.3% | 85.7% |
| 22667 | ACE AMERICAN INSURANCE CO | 158 | 26 | 83.5% | 79.2% | 77.4% |
| 24449 | REGENT INSURANCE CO | 118 | 20 | 83.1% | 83.7% | 86.8% |
| 25402 | EMPLOYERS ASSURANCE CORP | 44 | 8 | 81.8% | 74.7% | 82.4% |
| 29157 | UNITED WISCONSIN | 244 | 46 | 81.1% | 83.4% | 85.8% |
| 23841 | NEW HAMPSHIRE INSURANCE CO | 122 | 25 | 79.5% | 83.1% | 79.6% |
| 25674 | TRAVELERS PROPERTY CAS CO OF AMER | 130 | 47 | 63.8% | 65.3% | 79.0% |
| | Totals for Group: | 2,431 | 333 | 86.3% | 86.4% | 85.5% |

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Medium Size Insurers (65 -399 Claims or more per year)

| <u>NAIC</u> | <u>INSURER_NAME</u> | <u>First</u> <u>payments</u> | <u>Late</u> <u>payments</u> | <u>percent</u> <u>prompt</u> | <u>YTD</u> <u>percent</u> | <u>12</u> <u>qtr</u> <u>percent</u> |
|-------------|--------------------------------------|---------------------------------|--------------------------------|---------------------------------|------------------------------|---|
| SI | WISCONSIN BELL INC | 16 | 0 | 100.0% | 100.0% | 100.0% |
| 24830 | CITIES & VILLAGES MUTUAL INS CO | 14 | 0 | 100.0% | 100.0% | 98.8% |
| SI | KOHLER CO | 1 | 0 | 100.0% | 100.0% | 51.9% |
| SI | SCHNEIDER NATIONAL CARRIERS INC | 16 | 0 | 100.0% | 100.0% | 96.4% |
| SI | MILWAUKEE BOARD OF SCHOOL DIR | 37 | 0 | 100.0% | 100.0% | 99.6% |
| 11527 | LEAGUE OF WIS MUNICIPALITIES MUTUA | 30 | 0 | 100.0% | 97.9% | 94.9% |
| SI | NEWPAGE WISCONSIN SYSTEM INC | 15 | 0 | 100.0% | 96.4% | 86.3% |
| 21407 | EMCASCO INSURANCE CO | 30 | 2 | 93.3% | 94.4% | 89.5% |
| SI | COUNTY OF MILWAUKEE | 35 | 2 | 94.3% | 93.5% | 93.2% |
| 20508 | VALLEY FORGE INS CO | 40 | 3 | 92.5% | 93.4% | 92.3% |
| SI | DEPT OF ADMINISTRATION | 72 | 4 | 94.4% | 93.3% | 93.4% |
| 23035 | LIBERTY MUTUAL FIRE INS CO | 23 | 2 | 91.3% | 93.0% | 83.7% |
| SI | COLUMBIA-ST MARY'S GROUP | 10 | 0 | 100.0% | 92.9% | 78.0% |
| SI | CITY OF MADISON | 21 | 3 | 85.7% | 92.4% | 95.7% |
| 19275 | AMERICAN FAMILY MUTUAL INS CO | 19 | 2 | 89.5% | 90.9% | 85.5% |
| 24414 | GENERAL CAS CO OF WI | 25 | 1 | 96.0% | 90.4% | 84.5% |
| 13935 | FEDERATED MUTUAL INS CO | 13 | 0 | 100.0% | 89.7% | 90.0% |
| 18988 | AUTO OWNERS INS CO | 34 | 5 | 85.3% | 89.0% | 90.3% |
| 15091 | RURAL MUTUAL INS CO | 76 | 5 | 93.4% | 88.6% | 87.3% |
| 22659 | INDIANA INSURANCE CO | 60 | 10 | 83.3% | 88.4% | 76.4% |
| 21415 | EMPLOYERS MUTUAL CASUALTY CO | 69 | 8 | 88.4% | 88.4% | 85.3% |
| 20494 | TRANSPORTATION INSURANCE CO | 34 | 7 | 79.4% | 88.1% | 89.8% |
| 11371 | GREAT WEST CASUALTY CO | 18 | 3 | 83.3% | 87.5% | 85.7% |
| 29459 | TWIN CITY FIRE INS CO | 52 | 4 | 92.3% | 87.1% | 84.6% |
| 15377 | WESTERN NATIONAL MUTUAL INS CO | 44 | 7 | 84.1% | 86.6% | 87.6% |
| 35386 | FIDELITY & GUARANTY INS CO | 14 | 1 | 92.9% | 86.0% | 82.1% |
| 11374 | SFM MUTUAL INS CO | 51 | 9 | 82.4% | 85.6% | 88.4% |
| 11150 | ARCH INSURANCE CO | 20 | 2 | 90.0% | 85.4% | 85.5% |
| 10677 | CINCINNATI INSURANCE CO THE | 49 | 7 | 85.7% | 85.2% | 86.1% |
| 19445 | NATIONAL UNION FIRE INS CO OF PITTSB | 22 | 3 | 86.4% | 84.4% | 79.8% |
| 13986 | FRANKENMUTH MUTUAL INS CO | 30 | 3 | 90.0% | 83.8% | 81.7% |
| 14176 | HASTINGS MUTUAL INS CO | 16 | 4 | 75.0% | 83.7% | 89.3% |
| SI | UW-SYSTEM ADMINISTRATION | 23 | 8 | 65.2% | 83.5% | 90.4% |
| 19429 | INSURANCE COMPANY OF STATE OF PA T | 21 | 3 | 85.7% | 83.1% | 85.3% |
| 19410 | COMMERCE & INDUSTRY INS CO | 32 | 5 | 84.4% | 82.8% | 77.8% |
| 19950 | WILSON MUTUAL INS CO | 74 | 16 | 78.4% | 82.7% | 83.3% |
| 40142 | AMERICAN ZURICH INS CO | 41 | 10 | 75.6% | 80.4% | 81.1% |
| 20281 | FEDERAL INSURANCE CO | 27 | 5 | 81.5% | 80.0% | 80.2% |
| 31003 | TRI STATE INS CO OF MN | 26 | 7 | 73.1% | 79.8% | 79.2% |
| 10166 | ACCIDENT FUND INS CO OF AMERICA | 52 | 10 | 80.8% | 78.9% | 74.4% |
| 37885 | XL SPECIALTY INSURANCE COMPANY | 30 | 6 | 80.0% | 78.5% | 82.6% |
| 14303 | INTEGRITY MUTUAL INS CO | 33 | 7 | 78.8% | 78.4% | 79.0% |
| 22543 | SECURA INSURANCE A MUTUAL CO | 100 | 32 | 68.0% | 77.6% | 80.1% |
| 23787 | NATIONWIDE MUTUAL INS CO | 29 | 8 | 72.4% | 77.2% | 76.0% |
| 10804 | CONTINENTAL WESTERN INS CO | 17 | 6 | 64.7% | 76.9% | 81.6% |
| SI | MILWAUKEE TRANSPORT SERVICES INC | 2 | 2 | 0.0% | 75.0% | 81.4% |
| 23817 | ILLINOIS NATIONAL INS CO | 21 | 5 | 76.2% | 74.7% | 81.8% |
| 24147 | OLD REPUBLIC INS CO | 107 | 25 | 76.6% | 74.2% | 82.1% |
| 23434 | MIDDLESEX INSURANCE CO | 41 | 17 | 58.5% | 70.7% | 76.7% |

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| <u>NAIC</u> | <u>INSURER_NAME</u> | <u>First</u> <u>payments</u> | <u>Late</u> <u>payments</u> | <u>percent</u> <u>prompt</u> | <u>YTD</u> <u>percent</u> | <u>12 qtr</u> <u>percent</u> |
|--------------------------|-----------------------------------|---------------------------------|--------------------------------|---------------------------------|------------------------------|---------------------------------|
| 10998 | MICHIGAN COMMERICAL INS MUTUAL | 24 | 3 | 87.5% | 69.6% | 71.1% |
| 31895 | AMERICAN INTERSTATE INS CO | 13 | 5 | 61.5% | 63.9% | 62.1% |
| 25666 | TRAVELERS INDEMNITY CO OF AMERICA | 15 | 7 | 53.3% | 53.8% | 75.1% |
| 25682 | TRAVELERS INDEMNITY CO OF CT THE | 70 | 39 | 44.3% | 49.7% | 74.0% |
| Totals for Group: | | 1,804 | 323 | 82.1% | 83.9% | 84.5% |

Indicator 2: Promptness of First Indemnity Payments - 3rd Quarter 2010

Small Size Insurers (Less than 65 Claims per year)

| <u>NAIC</u> | <u>INSURER_NAME</u> | <u>First</u> <u>payments</u> | <u>Late</u> <u>payments</u> | <u>percent</u> <u>prompt</u> | <u>YTD</u> <u>percent</u> | <u>12</u> <u>qtr</u> <u>percent</u> |
|-------------|------------------------------------|---------------------------------|--------------------------------|---------------------------------|------------------------------|---|
| SI | CITY OF KENOSHA | 11 | 0 | 100.0% | 100.0% | 100.0% |
| SI | FEDERAL EXPRESS CORPORATION | 6 | 1 | 83.3% | 95.5% | 97.8% |
| SI | COUNTY OF ROCK | 3 | 0 | 100.0% | 100.0% | 96.9% |
| SI | COUNTY OF WAUKESHA | 3 | 0 | 100.0% | 100.0% | 96.8% |
| 23108 | LUMBERMEN'S UNDERWRITING ALLIANC | 1 | 0 | 100.0% | 100.0% | 94.9% |
| SI | KENOSHA UNIFIED SCHOOL DISTRICT | 1 | 0 | 100.0% | 100.0% | 94.6% |
| 29424 | HARTFORD CASUALTY INS CO | 19 | 0 | 100.0% | 93.2% | 94.4% |
| 41394 | BENCHMARK INSURANCE CO | 6 | 0 | 100.0% | 100.0% | 94.0% |
| SI | CNH AMERICA LLC | 4 | 0 | 100.0% | 100.0% | 93.9% |
| SI | COUNTY OF WASHINGTON | 3 | 0 | 100.0% | 100.0% | 93.4% |
| 11250 | COMMUNITY INS CORP | 0 | 0 | 0.0% | 0.0% | 92.6% |
| SI | BRIGGS & STRATTON CORP | 1 | 0 | 100.0% | 100.0% | 92.6% |
| 13021 | UNITED FIRE & CASUALTY CO | 6 | 0 | 100.0% | 95.5% | 91.6% |
| 12006 | DISTRICTS MUTUAL INS | 11 | 2 | 81.8% | 85.0% | 90.6% |
| 25224 | GREAT DIVIDE INS CO | 3 | 0 | 100.0% | 90.9% | 89.7% |
| 18767 | CHURCH MUTUAL INSURANCE CO | 7 | 1 | 85.7% | 91.3% | 89.3% |
| SI | WISCONSIN ELECTRIC POWER COMPANY | 6 | 0 | 100.0% | 84.4% | 88.5% |
| 19682 | HARTFORD FIRE INSURANCE CO | 8 | 0 | 100.0% | 81.3% | 88.5% |
| 21180 | SENTRY SELECT | 4 | 0 | 100.0% | 85.7% | 87.7% |
| 25976 | UTICA MUTUAL INS CO | 8 | 1 | 87.5% | 95.7% | 87.5% |
| 14591 | MILWAUKEE INS COMPANY | 0 | 0 | 0.0% | 0.0% | 87.2% |
| SI | THE VOLLRATH COMPANY LLC | 0 | 0 | 0.0% | 100.0% | 87.1% |
| 26425 | WAUSAU GENERAL INS CO | 6 | 0 | 100.0% | 96.0% | 86.7% |
| 30104 | HARTFORD UNDERWRITERS INS CO | 8 | 1 | 87.5% | 79.2% | 86.7% |
| SI | COUNTY OF WINNEBAGO | 3 | 0 | 100.0% | 100.0% | 86.4% |
| 36463 | DISCOVER PROPERTY & CASUALTY INSU | 7 | 1 | 85.7% | 86.7% | 86.3% |
| SI | DEPT OF TRANSPORTATION | 0 | 0 | 0.0% | 100.0% | 85.2% |
| 26956 | WIS COUNTY MUTUAL INS CORP | 7 | 0 | 100.0% | 97.3% | 84.9% |
| SI | KWIK TRIP INC | 11 | 0 | 100.0% | 87.5% | 83.3% |
| SI | MANITOWOC CRANES INC | 0 | 0 | 0.0% | 0.0% | 83.3% |
| 19259 | SELECTIVE INS CO OF SOUTH CAROLINA | 3 | 1 | 66.7% | 81.8% | 83.3% |
| 25143 | STATE FARM FIRE & CASUALTY CO | 10 | 3 | 70.0% | 74.1% | 83.3% |
| SI | P&H MINING EQUIPMENT INC | 2 | 0 | 100.0% | 100.0% | 82.9% |
| 20397 | VIGILANT INSURANCE CO | 17 | 0 | 100.0% | 93.8% | 82.8% |
| 36234 | PREFERRED PROFESSIONAL INS CO | 7 | 2 | 71.4% | 86.2% | 82.6% |
| 23442 | PATRIOT GENL INS CO | 2 | 0 | 100.0% | 61.5% | 82.0% |
| SI | COUNTY OF DANE | 10 | 1 | 90.0% | 84.8% | 82.0% |
| SI | GENERAL MOTORS LLC | 1 | 0 | 100.0% | 50.0% | 81.9% |
| 10472 | CAPITOL INDEMNITY CORP | 13 | 1 | 92.3% | 88.2% | 81.6% |
| 20443 | CONTINENTAL CASUALTY CO | 3 | 1 | 66.7% | 85.7% | 80.8% |
| 19402 | CHARTIS PROPERTY CASUALTY CO | 0 | 0 | 0.0% | 66.7% | 80.6% |
| 14508 | MICHIGAN MILLERS MUTUAL INS CO | 0 | 0 | 0.0% | 71.4% | 80.4% |
| 26247 | AMERICAN GUARANTEE & LIABILITY INS | 5 | 1 | 80.0% | 80.0% | 80.0% |
| 20478 | NATIONAL FIRE INS CO OF HARTFORD | 3 | 1 | 66.7% | 85.7% | 79.6% |
| 24228 | PEKIN INSURANCE CO | 9 | 2 | 77.8% | 77.8% | 79.6% |
| SI | JOURNAL SENTINEL INC | 4 | 0 | 100.0% | 100.0% | 78.5% |
| 43575 | INDEMNITY INSURANCE CO OF NORTH AI | 6 | 3 | 50.0% | 64.0% | 77.5% |
| 12262 | PENN MFRS ASSOCIATION INS CO | 2 | 0 | 100.0% | 82.4% | 77.3% |
| 33600 | L M INSURANCE CORP | 9 | 0 | 100.0% | 77.8% | 77.1% |

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|-------------|--------------------------------------|---------------------------------|--------------------------------|---------------------------------|------------------------------|---------------------------------|
| SI | TARGET CORP (STORES) | 14 | 3 | 78.6% | 74.4% | 77.1% |
| 20702 | ACE FIRE UNDERWRITERS INSURANCE CO | 0 | 0 | 0.0% | 100.0% | 76.9% |
| 19380 | AMERICAN HOME ASSURANCE CO | 0 | 0 | 0.0% | 0.0% | 76.7% |
| 14117 | GRINNELL MUT REINSUR CO | 4 | 0 | 100.0% | 75.0% | 76.6% |
| 25615 | CHARTER OAK FIRE INS CO | 5 | 2 | 60.0% | 66.7% | 76.4% |
| 25887 | UNITED STATES FIDELITY & GUARANTY CO | 22 | 1 | 95.5% | 79.5% | 75.5% |
| SI | MARTEN TRANSPORT LTD | 9 | 4 | 55.6% | 45.7% | 74.7% |
| 36919 | HAWKEYE SECURITY INS CO | 7 | 1 | 85.7% | 75.0% | 73.1% |
| 19038 | TRAVELERS CASUALTY & SURETY CO | 12 | 7 | 41.7% | 51.9% | 73.0% |
| SI | COOPER POWER SYSTEMS LLC | 0 | 0 | 0.0% | 0.0% | 72.7% |
| 33588 | FIRST LIBERTY INS CORP THE | 2 | 0 | 100.0% | 100.0% | 71.4% |
| 13714 | PHARMACISTS MUTUAL INS CO | 1 | 1 | 0.0% | 66.7% | 68.4% |
| 10642 | CHEROKEE INSURANCE CO | 0 | 0 | 0.0% | 100.0% | 64.9% |
| 45934 | AMERICAN COMPENSATION | 5 | 3 | 40.0% | 45.5% | 63.6% |
| SI | USF HOLLAND INC | 4 | 1 | 75.0% | 46.2% | 63.6% |
| 21709 | TRUCK INSURANCE EXCHANGE | 5 | 3 | 40.0% | 71.4% | 59.7% |
| | Totals for Group: | 349 | 49 | 86.0% | 83.2% | 82.9% |