Indicator 2: Promptness of First Indemnity Payments - 1st Quarter 2018. This Report was Run on: 04/10/2018

Large Insurers (400 Claims or more per year)

| | | <u>First</u> | <u>Late</u> <u>percent</u> | <u>YTD</u> | <u>12 qtr</u> |
|-------------|--------------------------------|--------------|----------------------------|------------|---------------|
| <u>NAIC</u> | INSURER_NAME | payments | payments prompt | percent | percent |
| 28460 | SENTRY CASUALTY CO | 139 | 14 89.9% | 89.9% | 87.0% |
| 22543 | SECURA INSURANCE A MUTUAL CO | 98 | 13 86.7% | 86.7% | 80.4% |
| 14184 | ACUITY INSURANCE CO | 189 | 26 86.2% | 86.2% | 88.8% |
| 23841 | NEW HAMPSHIRE INSURANCE CO | 94 | 15 84.0% | 84.0% | 82.5% |
| 15261 | SOCIETY INSURANCE A MUTUAL CO | 117 | 20 82.9% | 82.9% | 78.5% |
| 15350 | WEST BEND MUTUAL INS CO | 258 | 46 82.2% | 82.2% | 84.7% |
| 29157 | UNITED WISCONSIN | 120 | 24 80.0% | 80.0% | 85.9% |
| 20702 | ACE FIRE UNDERWRITERS INSURAN(| 176 | 42 76.1% | 76.1% | 74.2% |
| 16535 | ZURICH AMERICAN INS CO | 84 | 21 75.0% | 75.0% | 75.4% |
| 25674 | TRAVELERS PROP CAS CO OF AMER | 176 | 46 73.9% | 73.9% | 72.8% |
| 29459 | TWIN CITY FIRE INS CO | 80 | 21 73.8% | 73.8% | 78.4% |
| 25682 | TRAVELERS INDEMNITY CO OF CT | 92 | 35 62.0% | 62.0% | 72.4% |
| | Totals for Group: | 1,623 | 323 80.1% | 80.1% | 80.6% |

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Medium Size Insurers (65 - 399 Claims or more per year)

| | | <u>First</u> | Late | percent | <u>YTD</u> | <u>12 qtr</u> |
|-------------|---------------------------------|--------------|----------|---------------|----------------|---------------|
| <u>NAIC</u> | INSURER_NAME | payments | payments | <u>prompt</u> | <u>percent</u> | percent |
| SI | KOHLER CO | 5 | 0 | 100.0% | 100.0% | 71.4% |
| 26956 | WIS COUNTY MUTUAL INS CORP | 14 | 0 | 100.0% | 100.0% | 90.4% |
| SI | KWIK TRIP INC | 8 | 0 | 100.0% | 100.0% | 92.1% |
| SI | MILWAUKEE BOARD OF SCHOOL DIR | 27 | 0 | 100.0% | 100.0% | 98.5% |
| SI | CITY OF MADISON | 4 | 0 | 100.0% | 100.0% | 92.7% |
| 21407 | EMCASCO INSURANCE CO | 95 | 3 | 96.8% | 96.8% | 92.6% |
| 11527 | LEAGUE OF WIS MUNICIPALITIES MU | 26 | 1 | 96.2% | 96.2% | 95.1% |
| 24449 | REGENT INSURANCE CO | 23 | 1 | 95.7% | 95.7% | 80.3% |
| SI | CITY OF MILWAUKEE | 84 | 5 | 94.0% | 94.0% | 97.6% |
| 13935 | FEDERATED MUTUAL INS CO | 32 | 2 | 93.8% | 93.8% | 93.4% |
| 21458 | EMPLOYERS INSURANCE CO OF WAL | 15 | 1 | 93.3% | 93.3% | 89.4% |
| SI | UW-SYSTEM ADMINISTRATION | 26 | 2 | 92.3% | 92.3% | 78.9% |
| 23035 | LIBERTY MUTUAL FIRE INS CO | 26 | | 92.3% | 92.3% | 90.7% |
| 33600 | L M INSURANCE CORP | 38 | | 92.1% | 92.1% | 89.1% |
| SI | FEDERAL EXPRESS CORPORATION | 20 | | 90.0% | 90.0% | 80.7% |
| 12305 | ACCIDENT FUND NATIONAL INS CO | 27 | | 88.9% | 88.9% | 85.9% |
| 24988 | SENTRY INSURANCE A MUTUAL CO | 70 | 8 | 88.6% | 88.6% | 88.3% |
| 42404 | LIBERTY INSURANCE CORP | 38 | 5 | 86.8% | 86.8% | 88.0% |
| 15091 | RURAL MUTUAL INS CO | 60 | 8 | 86.7% | 86.7% | 85.7% |
| 15377 | WESTERN NATIONAL MUTUAL INS C | 30 | 4 | 86.7% | 86.7% | 87.7% |
| 10677 | CINCINNATI INSURANCE CO | 44 | | 86.4% | 86.4% | 84.7% |
| 18988 | AUTO OWNERS INS CO | 41 | | 85.4% | 85.4% | 77.4% |
| 19275 | AMERICAN FAMILY MUTUAL INS CO | 30 | | 83.3% | 83.3% | |
| | | 29 | | | | 86.0% |
| 19950 | WILSON MUTUAL INS CO | | | 82.8% | 82.8% | 79.5% |
| 21415 | EMPLOYERS MUTUAL CAS CO | 84 | | 82.1% | 82.1% | 79.9% |
| 10166 | ACCIDENT FUND INS CO OF AMERICA | 44 | 8 | 81.8% | 81.8% | 90.4% |
| 14176 | HASTINGS MUTUAL INS CO | 53 | 10 | 81.1% | 81.1% | 74.7% |
| SI | DEPT OF ADMINISTRATION | 78 | | 80.8% | 80.8% | 89.5% |
| 11374 | SFM MUTUAL INS CO | 65 | | 80.0% | 80.0% | 89.1% |
| 34789 | 21ST CENTURY CENTENNIAL INS CO | 25 | | 80.0% | 80.0% | 72.9% |
| 18767 | CHURCH MUTUAL INSURANCE CO | 39 | 8 | 79.5% | 79.5% | 77.3% |
| 24147 | OLD REPUBLIC INS CO | 73 | | 79.5% | 79.5% | 83.0% |
| 25666 | TRAVELERS INDEMNITY CO OF AMEI | 14 | | 78.6% | 78.6% | 72.8% |
| 37885 | XL SPECIALTY INSURANCE COMPAN | 36 | 8 | 77.8% | 77.8% | 77.3% |
| 25402 | EMPLOYERS ASSURANCE CORP | 36 | 8 | 77.8% | 77.8% | 79.4% |
| 13021 | UNITED FIRE & CASUALTY CO | 17 | | 76.5% | 76.5% | 81.1% |
| 23434 | MIDDLESEX INSURANCE CO | 48 | | 75.0% | 75.0% | 81.4% |
| 31895 | AMERICAN INTERSTATE INS CO | 24 | 6 | 75.0% | 75.0% | 84.3% |
| 24554 | XL INSURANCE AMERICA INC | 16 | 4 | 75.0% | 75.0% | 72.8% |
| 26271 | ERIE INSURANCE EXCHANGE | 39 | 10 | 74.4% | 74.4% | 83.8% |
| 14303 | INTEGRITY MUTUAL INS CO | 38 | 10 | 73.7% | 73.7% | 70.6% |
| 20397 | VIGILANT INSURANCE CO | 26 | 7 | 73.1% | 73.1% | 57.2% |
| 29424 | HARTFORD CASUALTY INS CO | 22 | 6 | 72.7% | 72.7% | 81.3% |
| 20281 | FEDERAL INSURANCE CO | 22 | 6 | 72.7% | 72.7% | 64.9% |
| 19259 | SELECTIVE INS CO OF SOUTH CAROL | 14 | 4 | 71.4% | 71.4% | 72.0% |
| 40142 | AMERICAN ZURICH INS CO | 108 | | 71.3% | 71.3% | 79.2% |
| 19429 | INSURANCE CO OF STATE OF PA | 36 | | 69.4% | 69.4% | 69.1% |
| 11150 | ARCH INSURANCE CO | 26 | | 69.2% | 69.2% | 74.6% |
| | J | -0 | 3 | | / 0 | |

Indicator 2: Promptness of First Indemnity Payments - 1st Quarter 2018. This Report was Run on: 04/10/2018

Medium Size Insurers (65 - 399 Claims or more per year)

| | | <u>First</u> | <u>Late</u> <u>percent</u> | YTD | <u>12 qtr</u> |
|-------------|-------------------------------|--------------|----------------------------|---------|---------------|
| <u>NAIC</u> | INSURER_NAME | payments | payments prompt | percent | percent |
| 15105 | SAFETY NATIONAL CASUALTY CORP | 38 | 12 68.4% | 68.4% | 66.8% |
| 23817 | ILLINOIS NATIONAL INS CO | 34 | 11 67.6% | 67.6% | 75.5% |
| 22667 | ACE AMERICAN INSURANCE CO | 30 | 10 66.7% | 66.7% | 74.7% |
| 11371 | GREAT WEST CASUALTY CO | 17 | 6 64.7% | 64.7% | 83.5% |
| 20427 | AMERICAN CASUALTY CO OF READI | 19 | 7 63.2% | 63.2% | 77.0% |
| 13986 | FRANKENMUTH MUTUAL INS CO | 23 | 15 34.8% | 34.8% | 84.8% |
| | Totals for Group: | 1,956 | 360 81.6% | 81.6% | 83.2% |

Indicator 2: Promptness of First Indemnity Payments - 1st Quarter 2018. This Report was Run on: 04/10/2018

Small Size Insurers (Less than 65 Claims per year)

| | | <u>First</u> | Late percent | YTD_ | <u>12 qtr</u> |
|-------------|----------------------------------|--------------|-----------------|----------------|----------------|
| <u>NAIC</u> | INSURER_NAME | payments | payments prompt | <u>percent</u> | <u>percent</u> |
| SI | SSM HEALTH CARE OF WISCONSIN IN | 15 | 0 100.0% | 100.0% | 100.0% |
| 24830 | CITIES & VILLAGES MUTUAL INS CO | 11 | 0 100.0% | 100.0% | 98.9% |
| SI | ST JOSEPHS HOSPITAL OF MARSHFIE | 0 | 0 0.0% | 0.0% | 96.2% |
| SI | COUNTY OF MILWAUKEE | 3 | 0 100.0% | 100.0% | 93.9% |
| 20109 | BITCO NATIONAL INS CO | 6 | 0 100.0% | 100.0% | 93.2% |
| 11250 | COMMUNITY INS CORP | 9 | 0 100.0% | 100.0% | 92.6% |
| 12006 | DISTRICTS MUTL INS & RISK MGMT S | 8 | 2 75.0% | 75.0% | 92.3% |
| SI | THE VOLLRATH COMPANY LLC | 1 | 0 100.0% | 100.0% | 90.0% |
| 24112 | WESTFIELD INSURANCE CO | 12 | 1 91.7% | 91.7% | 89.9% |
| SI | TARGET CORP (STORES) | 6 | 2 66.7% | 66.7% | 89.6% |
| SI | COUNTY OF DANE | 4 | 0 100.0% | 100.0% | 89.4% |
| 21261 | ELECTRIC INSURANCE CO | 6 | 0 100.0% | 100.0% | 88.4% |
| SI | USF HOLLAND LLC | 3 | 1 66.7% | 66.7% | 87.8% |
| 10351 | FIRST DAKOTA INDEMNITY COMPAN | 5 | 0 100.0% | 100.0% | 87.0% |
| SI | BRIGGS & STRATTON CORP | 3 | 1 66.7% | 66.7% | 86.7% |
| 19410 | COMMERCE & INDUSTRY INS CO | 5 | 1 80.0% | 80.0% | 85.5% |
| 33588 | FIRST LIBERTY INS CORP | 5 | 0 100.0% | 100.0% | 84.7% |
| 12262 | PENN MFRS ASSOCIATION INS CO | 6 | 1 83.3% | 83.3% | 84.4% |
| SI | FEDEX FREIGHT INC | 1 | 0 100.0% | 100.0% | 84.0% |
| 28258 | CONTINENTAL INDEMNITY COMPAN | 2 | 0 100.0% | 100.0% | 83.7% |
| SI | CNH AMERICA LLC | 1 | 0 100.0% | 100.0% | 83.3% |
| 23396 | AMERISURE MUTUAL INS CO | 7 | 2 71.4% | 71.4% | 83.3% |
| 26832 | GREAT AMERICAN ALLIANCE INS CC | 13 | 0 100.0% | 100.0% | 82.9% |
| 24228 | PEKIN INSURANCE CO | 3 | 0 100.0% | 100.0% | 82.6% |
| 32700 | OWNERS INS CO | 6 | 0 100.0% | 100.0% | 82.5% |
| 13692 | DONEGAL MUTUAL INS CO | 8 | 0 100.0% | 100.0% | 81.8% |
| 19445 | NATIONAL UNION FIRE INS CO OF PI | 3 | 0 100.0% | 100.0% | 81.4% |
| 37257 | PRAETORIAN INS CO | 8 | 1 87.5% | 87.5% | 81.4% |
| 20494 | TRANSPORTATION INS CO | 12 | 6 50.0% | 50.0% | 80.9% |
| 37478 | HARTFORD INSURANCE CO OF THE N | 1 | 0 100.0% | 100.0% | 80.6% |
| 22659 | INDIANA INSURANCE CO | 8 | 1 87.5% | 87.5% | 80.3% |
| SI | COLUMBIA ST MARY'S INC | 13 | 3 76.9% | 76.9% | 79.3% |
| 12304 | ACCIDENT FUND GENERAL INSURAN | 2 | 1 50.0% | 50.0% | 78.7% |
| 23787 | NATIONWIDE MUTUAL INS CO | 6 | 2 66.7% | 66.7% | 78.1% |
| 20508 | VALLEY FORGE INS CO | 4 | 0 100.0% | 100.0% | 77.6% |
| 19038 | TRAVELERS CASUALTY & SURETY C | 3 | 0 100.0% | 100.0% | 77.6% |
| 24414 | GENERAL CAS CO OF WI | 5 | 0 100.0% | 100.0% | 74.7% |
| 25615 | CHARTER OAK FIRE INS CO | 9 | 2 77.8% | 77.8% | 74.7% 74.6% |
| | | | | | |
| 25143 | STATE FARM FIRE & CASUALTY CO | 6 8 | 1 83.3% | 83.3% | 72.3% |
| SI 27947 | STI HOLDINGS, INC | | 3 62.5% | 62.5% | 70.0% |
| 27847 | INSURANCE CO OF THE WEST | 6 | 2 66.7% | 66.7% | 68.9% |
| 32620 | NATIONAL INTERSTATE INS | 4 | 0 100.0% | 100.0% | 68.7% |
| 23574 | MIDWEST FAMILY MUTUAL INS CO | 8 | 3 62.5% | 62.5% | 67.4% |
| 31534 | CITIZENS INSURANCE CO OF AMERIC | 9 | 4 55.6% | 55.6% | 66.7% |
| 28223 | NATIONWIDE AGRIBUSINESS INS CO | 7 | 1 85.7% | 85.7% | 66.3% |
| SI | MAYO CLINIC HEALTH SYS-NW WI R | 5 | 2 60.0% | 60.0% | 63.8% |
| 13838 | FARMLAND MUTUAL INS CO | 3 | 1 66.7% | 66.7% | 62.3% |
| 10804 | CONTINENTAL WESTERN INS CO | 13 | 7 46.2% | 46.2% | 61.2% |

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Small Size Insurers (Less than 65 Claims per year)

| | | <u>First</u> | <u>Late</u> <u>percent</u> | <u>YTD</u> | <u>12 qtr</u> |
|-------------|--------------------------------|--------------|----------------------------|--------------|---------------|
| <u>NAIC</u> | <u>INSURER_NAME</u> | payments | payments prompt | percent | percent |
| 19879 | SECURITY NATIONAL INS CO | 7 | 3 57.1% | 57.1% | 60.0% |
| 26247 | AMERICAN GUARANTEE & LIABILITY | 13 | 4 69.2% | 69.2% | 58.3% |
| 25011 | WESCO INSURANCE COMPANY | 14 | 0 100.0% | 100.0% | 54.2% |
| 20044 | BERKSHIRE HATHAWAY HOMESTAT | 4 | 4 0.0% | 0.0% | 46.8% |
| SI | MILWAUKEE TRANSPORT SERVICES | 8 | 6 25.0% | 25.0% | 42.4% |
| 12416 | PROTECTIVE INSURANCE CO | 7 | 5 28.6% | 28.6% | 40.7% |
| | Totals for Group: | 345 | 73 78.8% | 78.8% | 78.1% |