Indicator 2: Promptness of First Indemnity Payments - 1st Quarter 2016. This Report was

Run on: 04/19/2016

Large Insurers (400 Claims or more per year)

| | | <u>First</u> | <u>Late</u> | percent | <u>YTD</u> | <u>12 qtr</u> |
|-------------|-------------------------------|-----------------|-------------|---------------|----------------|---------------|
| <u>NAIC</u> | INSURER_NAME | <u>payments</u> | payments | <u>prompt</u> | <u>percent</u> | percent |
| 14184 | ACUITY INSURANCE CO | 170 | 14 | 91.8% | 91.8% | 91.5% |
| 28460 | SENTRY CASUALTY CO | 163 | 17 | 89.6% | 89.6% | 91.4% |
| 29157 | UNITED WISCONSIN | 118 | 13 | 89.0% | 89.0% | 86.9% |
| 15350 | WEST BEND MUTUAL INS CO | 356 | 41 | 88.5% | 88.5% | 83.7% |
| 22543 | SECURA INSURANCE A MUTUAL CO | 114 | 16 | 86.0% | 86.0% | 80.4% |
| 24147 | OLD REPUBLIC INS CO | 95 | 16 | 83.2% | 83.2% | 84.1% |
| 23841 | NEW HAMPSHIRE INSURANCE CO | 122 | 21 | 82.8% | 82.8% | 80.1% |
| 24988 | SENTRY INSURANCE A MUTUAL CO | 66 | 12 | 81.8% | 81.8% | 88.4% |
| 15261 | SOCIETY INSURANCE A MUTUAL CO | 197 | 42 | 78.7% | 78.7% | 78.5% |
| 22667 | ACE AMERICAN INSURANCE CO | 76 | 18 | 76.3% | 76.3% | 79.1% |
| 29459 | TWIN CITY FIRE INS CO | 66 | 17 | 74.2% | 74.2% | 84.6% |
| 25682 | TRAVELERS INDEMNITY CO OF CT | 99 | 26 | 73.7% | 73.7% | 72.1% |
| 16535 | ZURICH AMERICAN INS CO | 138 | 39 | 71.7% | 71.7% | 78.7% |
| 25674 | TRAVELERS PROP CAS CO OF AMER | 226 | 68 | 69.9% | 69.9% | 70.8% |
| | Totals for Group: | 2,006 | 360 | 82.1% | 82.1% | 82.2% |

Indicator 2: Promptness of First Indemnity Payments - 1st Quarter 2016. This Report was Run on: 04/19/2016

Medium Size Insurers (65 -399 Claims or more per year)

| | | <u>First</u> | Late | percent | YTD | <u>12 qtr</u> |
|-------------|--------------------------------------|-----------------|----------|---------|----------------|---------------|
| <u>NAIC</u> | INSURER_NAME | <u>payments</u> | payments | prompt | <u>percent</u> | percent |
| 24830 | CITIES & VILLAGES MUTUAL INS CO | 24 | 0 | 100.0% | 100.0% | 99.2% |
| SI | CITY OF MILWAUKEE | 111 | 0 | 100.0% | 100.0% | 99.9% |
| SI | MILWAUKEE BOARD OF SCHOOL DIR | 59 | 0 | 100.0% | 100.0% | 99.7% |
| 25666 | TRAVELERS INDEMNITY CO OF AMERICA | 12 | 0 | 100.0% | 100.0% | 72.2% |
| 19275 | AMERICAN FAMILY MUTUAL INS CO | 28 | 1 | 96.4% | 96.4% | 86.4% |
| 18767 | CHURCH MUTUAL INSURANCE CO | 20 | 1 | 95.0% | 95.0% | 57.9% |
| 21458 | EMPLOYERS INSURANCE CO OF WAUSAU | 18 | 1 | 94.4% | 94.4% | 88.9% |
| 21407 | EMCASCO INSURANCE CO | 87 | 5 | 94.3% | 94.3% | 94.2% |
| 11527 | LEAGUE OF WIS MUNICIPALITIES MUTUA | 34 | 2 | 94.1% | 94.1% | 94.5% |
| 19445 | NATIONAL UNION FIRE INS CO OF PITTSB | 24 | 2 | 91.7% | 91.7% | 80.4% |
| SI | DEPT OF ADMINISTRATION | 68 | 6 | 91.2% | 91.2% | 91.5% |
| 10677 | CINCINNATI INSURANCE CO | 45 | 4 | 91.1% | 91.1% | 85.8% |
| 13935 | FEDERATED MUTUAL INS CO | 33 | 3 | 90.9% | 90.9% | 92.0% |
| SI | CITY OF MADISON | 11 | 1 | 90.9% | 90.9% | 90.2% |
| 23035 | LIBERTY MUTUAL FIRE INS CO | 31 | 3 | 90.3% | 90.3% | 91.9% |
| 11374 | SFM MUTUAL INS CO | 59 | 6 | 89.8% | 89.8% | 90.4% |
| 22659 | INDIANA INSURANCE CO | 9 | 1 | 88.9% | 88.9% | 73.5% |
| 10166 | ACCIDENT FUND INS CO OF AMERICA | 33 | 4 | 87.9% | 87.9% | 87.1% |
| 11371 | GREAT WEST CASUALTY CO | 33 | 4 | 87.9% | 87.9% | 78.6% |
| 31895 | AMERICAN INTERSTATE INS CO | 16 | 2 | 87.5% | 87.5% | 82.7% |
| 13986 | FRANKENMUTH MUTUAL INS CO | 23 | 3 | 87.0% | 87.0% | 89.7% |
| 19429 | INSURANCE CO OF STATE OF PA | 30 | 5 | 83.3% | 83.3% | 70.5% |
| 24554 | XL INSURANCE AMERICA INC | 17 | 3 | 82.4% | 82.4% | 77.1% |
| 15377 | WESTERN NATIONAL MUTUAL INS CO | 28 | 5 | 82.1% | 82.1% | 81.7% |
| 19259 | SELECTIVE INS CO OF SOUTH CAROLINA | 21 | 4 | 81.0% | 81.0% | 75.6% |
| 37885 | XL SPECIALTY INSURANCE COMPANY | 31 | 6 | 80.6% | 80.6% | 78.4% |
| 33600 | L M INSURANCE CORP | 20 | 4 | 80.0% | 80.0% | 89.4% |
| 24449 | REGENT INSURANCE CO | 29 | 6 | 79.3% | 79.3% | 76.4% |
| 14176 | HASTINGS MUTUAL INS CO | 43 | 9 | 79.1% | 79.1% | 77.7% |
| 25402 | EMPLOYERS ASSURANCE CORP | 42 | 9 | 78.6% | 78.6% | 75.7% |
| 14303 | INTEGRITY MUTUAL INS CO | 37 | | 78.4% | 78.4% | 78.7% |
| 23434 | MIDDLESEX INSURANCE CO | 69 | | 78.3% | 78.3% | 82.3% |
| 40142 | AMERICAN ZURICH INS CO | 46 | | 78.3% | 78.3% | 76.5% |
| 18988 | AUTO OWNERS INS CO | 32 | | 78.1% | 78.1% | 84.7% |
| 20281 | FEDERAL INSURANCE CO | 27 | 6 | 77.8% | 77.8% | 65.4% |
| 20494 | TRANSPORTATION INS CO | 22 | 5 | 77.3% | 77.3% | 90.1% |
| 15091 | RURAL MUTUAL INS CO | 74 | • | 77.0% | 77.0% | 85.1% |
| 29424 | HARTFORD CASUALTY INS CO | 21 | | 76.2% | 76.2% | 86.8% |
| 13021 | UNITED FIRE & CASUALTY CO | 21 | 5 | 76.2% | 76.2% | 75.4% |
| 31534 | CITIZENS INSURANCE CO OF AMERICA | 8 | 2 | 75.0% | 75.0% | 68.1% |
| SI SI | UW-SYSTEM ADMINISTRATION | 24 | | 75.0% | 75.0% | 82.2% |
| 19950 | WILSON MUTUAL INS CO | 27 | | 74.1% | 74.1% | 78.1% |
| 42404 | LIBERTY INSURANCE CORP | 34 | 9 | 73.5% | 73.5% | 87.0% |
| 20702 | ACE FIRE UNDERWRITERS INSURANCE CO | 91 | | 72.5% | 73.5% | 78.9% |
| 11150 | ARCH INSURANCE CO | 31 | | 71.0% | 71.0% | 75.4% |
| 23817 | ILLINOIS NATIONAL INS CO | 41 | | 70.7% | 70.7% | 81.7% |
| 12262 | PENN MFRS ASSOCIATION INS CO | 10 | 3 | 70.7% | 70.7% 70.0% | 71.1% |
| 26271 | ERIE INSURANCE EXCHANGE | | | 67.3% | | |
| 26271 SI | KOHLER CO | 52 12 | | 66.7% | 67.3% | 81.4% |
| 31 | KOHLER CO | 12 | 4 | 00.770 | 66.7% | 63.2% |

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Medium Size Insurers (65 -399 Claims or more per year)

| | Totals for Group: | 1,796 | 312 82.6% | 82.6% | 84.3% |
|-------------|-------------------------------|-----------------|----------------------------|----------------|----------------|
| 20397 | VIGILANT INSURANCE CO | 16 | 9 43.8% | 43.8% | 59.6% |
| SI | FEDERAL EXPRESS CORPORATION | 29 | 15 48.3% | 48.3% | 74.2% |
| 15105 | SAFETY NATIONAL CASUALTY CORP | 33 | 16 51.5% | 51.5% | 72.7% |
| <u>NAIC</u> | INSURER_NAME | <u>payments</u> | payments prompt | <u>percent</u> | <u>percent</u> |
| | | <u>First</u> | <u>Late</u> <u>percent</u> | <u>YTD</u> | <u>12 qtr</u> |

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Small Size Insurers (Less than 65 Claims per year)

| | | <u>First</u> | Late | percent | YTD | <u>12 qtr</u> |
|------------|---|--------------|----------|---------|---------|---------------|
| NAIC GL | INSURER NAME | payments | payments | prompt | percent | percent |
| SI | CITY OF KENOSHA | 7 | | 100.0% | 100.0% | 100.0% |
| SI | SSM HEALTH CARE OF WISCONSIN INC | 9 | | 100.0% | 100.0% | 98.2% |
| SI | COUNTY OF MILWAUKEE | 4 | | 100.0% | 100.0% | 97.9% |
| 33588 | FIRST LIBERTY INS CORP | 4 | | 100.0% | 100.0% | 95.8% |
| SI | THE VOLLRATH COMPANY LLC | 3 | 0 | 100.0% | 100.0% | 95.7% |
| 12006 | DISTRICTS MUTUAL INS | 9 | 0 | 100.0% | 100.0% | 95.2% |
| 21415 | EMPLOYERS MUTUAL CAS CO | 15 | 3 | 80.0% | 80.0% | 94.3% |
| SI | COLUMBIA ST MARY'S INC | 4 | 1 | 75.0% | 75.0% | 94.3% |
| 11250 | COMMUNITY INS CORP | 17 | 0 | 100.0% | 100.0% | 94.2% |
| SI | FEDEX FREIGHT INC | 5 | 1 | 80.0% | 80.0% | 93.1% |
| 20109 | BITCO NATIONAL INS CO | 6 | 0 | 100.0% | 100.0% | 93.0% |
| 26956 | WIS COUNTY MUTUAL INS CORP | 10 | 1 | 90.0% | 90.0% | 92.6% |
| 23396 | AMERISURE MUTUAL INS CO | 4 | 0 | 100.0% | 100.0% | 92.1% |
| 20508 | VALLEY FORGE INS CO | 7 | 1 | 85.7% | 85.7% | 91.5% |
| 24112 | WESTFIELD INSURANCE CO | 9 | 0 | 100.0% | 100.0% | 91.1% |
| 26042 | WAUSAU UNDERWRITERS INS CO | 2 | 0 | 100.0% | 100.0% | 91.1% |
| SI | JOY GLOBAL SURFACE MINING INC | 3 | 1 | 66.7% | 66.7% | 90.9% |
| SI | BRUNSWICK CORPORATION | 4 | 0 | 100.0% | 100.0% | 90.6% |
| SI | ASCENSION HEALTH | 0 | 0 | 0.0% | 0.0% | 89.6% |
| 19682 | HARTFORD FIRE INSURANCE CO | 0 | 0 | 0.0% | 0.0% | 88.9% |
| 26069 | WAUSAU BUSINESS INS CO | 0 | 0 | 0.0% | 0.0% | 88.6% |
| 10351 | FIRST DAKOTA INDEMNITY COMPANY | 14 | 3 | 78.6% | 78.6% | 88.1% |
| 12305 | ACCIDENT FUND NATIONAL INS CO | 10 | 1 | 90.0% | 90.0% | 88.0% |
| 32700 | OWNERS INS CO | 10 | 2 | 80.0% | 80.0% | 87.7% |
| SI | NEWPAGE WISCONSIN SYSTEM INC | 0 | 0 | 0.0% | 0.0% | 86.5% |
| SI | COUNTY OF DANE | 12 | 2 | 83.3% | 83.3% | 86.0% |
| SI | TARGET CORP (STORES) | 5 | 1 | 80.0% | 80.0% | 86.0% |
| 43575 | INDEMNITY INSURANCE CO OF NORTH AN | 4 | 1 | 75.0% | 75.0% | 85.4% |
| 36234 | PREFERRED PROFESSIONAL INS CO | 7 | 1 | 85.7% | 85.7% | 85.3% |
| 12304 | ACCIDENT FUND GENERAL INSURANCE C | 6 | 1 | 83.3% | 83.3% | 84.2% |
| SI | USF HOLLAND INC | 9 | 0 | 100.0% | 100.0% | 84.2% |
| 23043 | LIBERTY MUTUAL INS CO | 2 | 1 | 50.0% | 50.0% | 83.7% |
| 19410 | COMMERCE & INDUSTRY INS CO | 8 | 0 | 100.0% | 100.0% | 83.3% |
| 36463 | DISCOVER PROPERTY & CASUALTY INSUF | 1 | 0 | 100.0% | 100.0% | 82.7% |
| SI | CNH AMERICA LLC | 2 | 0 | 100.0% | 100.0% | 82.6% |
| 21261 | ELECTRIC INSURANCE CO | 1 | 0 | 100.0% | 100.0% | 81.9% |
| 13692 | DONEGAL MUTUAL INS CO | 12 | 1 | 91.7% | 91.7% | 80.0% |
| 34789 | 21ST CENTURY CENTENNIAL INS CO | 19 | 2 | 89.5% | 89.5% | 79.6% |
| 24228 | PEKIN INSURANCE CO | 13 | 4 | 69.2% | 69.2% | 79.5% |
| 10998 | MICHIGAN COMMERCIAL INS MUTUAL | 0 | | 0.0% | 0.0% | 79.4% |
| 23787 | NATIONWIDE MUTUAL INS CO | 12 | | 100.0% | 100.0% | 79.0% |
| SI | KWIK TRIP INC | 13 | 1 | 92.3% | 92.3% | 78.9% |
| 28258 | CONTINENTAL INDEMNITY COMPANY | 4 | 1 | 75.0% | 75.0% | 78.8% |
| SI | MILWAUKEE TRANSPORT SERVICES INC | 6 | 4 | 33.3% | 33.3% | 77.0% |
| 25143 | STATE FARM FIRE & CASUALTY CO | 9 | | 66.7% | 66.7% | 76.6% |
| 24414 | GENERAL CAS CO OF WI | 5 | 1 | 80.0% | 80.0% | 75.4% |
| 39217 | QBE INSURANCE CORPORATION | 1 | 0 | 100.0% | 100.0% | 72.3% |
| 19038 | TRAVELERS CASUALTY & SURETY CO | 8 | | 62.5% | 62.5% | 71.3% |
| 37257 | PRAETORIAN INS CO | 5 | | 100.0% | 100.0% | 69.7% |
| 3,23, | 111111111111111111111111111111111111111 | 5 | J | 100.070 | 100.070 | 57.170 |

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Small Size Insurers (Less than 65 Claims per year)

| | | <u>First</u> | Late | percent | <u>YTD</u> | <u>12 qtr</u> |
|-------------|------------------------------------|-----------------|----------|---------------|----------------|---------------|
| <u>NAIC</u> | INSURER_NAME | <u>payments</u> | payments | <u>prompt</u> | <u>percent</u> | percent |
| 25615 | CHARTER OAK FIRE INS CO | 12 | 2 | 83.3% | 83.3% | 68.5% |
| 27855 | ZURICH AMERICAN INS OF IL | 5 | 1 | 80.0% | 80.0% | 68.4% |
| 10804 | CONTINENTAL WESTERN INS CO | 4 | 2 | 50.0% | 50.0% | 68.2% |
| 10659 | DIAMOND INSURANCE CO | 4 | 1 | 75.0% | 75.0% | 65.7% |
| 26247 | AMERICAN GUARANTEE & LIABILITY INS | 11 | 7 | 36.4% | 36.4% | 64.4% |
| 23574 | MIDWEST FAMILY MUTUAL INS CO | 16 | 6 | 62.5% | 62.5% | 62.1% |
| 20044 | BERKSHIRE HATHAWAY HOMESTATE INS | 3 | 2 | 33.3% | 33.3% | 57.7% |
| 32620 | NATIONAL INTERSTATE INS | 10 | 4 | 60.0% | 60.0% | 53.5% |
| 12416 | PROTECTIVE INSURANCE CO | 8 | 7 | 12.5% | 12.5% | 33.3% |
| SI | MARTEN TRANSPORT LTD | 5 | 5 | 0.0% | 0.0% | 15.3% |
| | Totals for Group: | 398 | 78 | 80.4% | 80.4% | 81.2% |