

## Indicator 2: Promptness of First Indemnity Payments - 1st Quarter 2011

### Large Insurers (400 Claims or more per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>First</u> <u>payments</u>	<u>Late</u> <u>payments</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>12 qtr</u> <u>percent</u>
SI	CITY OF MILWAUKEE	159	0	100.0%	100.0%	99.8%
14184	ACUITY INSURANCE CO	236	13	94.5%	94.5%	92.4%
26042	WAUSAU UNDERWRITERS INS CO	164	11	93.3%	93.3%	89.5%
26069	WAUSAU BUSINESS INS CO	135	10	92.6%	92.6%	90.7%
24449	REGENT INSURANCE CO	153	17	88.9%	88.9%	87.2%
29157	UNITED WISCONSIN	232	28	87.9%	87.9%	85.5%
42404	LIBERTY INSURANCE CORP	94	12	87.2%	87.2%	87.1%
28460	SENTRY CASUALTY CO	197	29	85.3%	85.3%	86.3%
15350	WEST BEND MUTUAL INS CO	206	31	85.0%	85.0%	83.2%
22543	SECURA INSURANCE A MUTUAL CO	99	15	84.8%	84.8%	79.7%
15261	SOCIETY INSURANCE A MUTUAL CO	182	28	84.6%	84.6%	85.8%
24988	SENTRY INSURANCE A MUTUAL CO	127	20	84.3%	84.3%	84.1%
25674	TRAVELERS PROPERTY CAS CO OF AMER	129	25	80.6%	80.6%	78.4%
23841	NEW HAMPSHIRE INSURANCE CO	149	30	79.9%	79.9%	80.0%
16535	ZURICH AMERICAN INSURANCE COMPAN	181	44	75.7%	75.7%	81.3%
22667	ACE AMERICAN INSURANCE CO	174	44	74.7%	74.7%	78.0%
	<b>Totals for Group:</b>	<b>2,617</b>	<b>357</b>	<b>86.4%</b>	<b>86.4%</b>	<b>85.7%</b>

## Indicator 2: Promptness of First Indemnity Payments - 1st Quarter 2011

### Medium Size Insurers (65 -399 Claims or more per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>First</u> <u>payments</u>	<u>Late</u> <u>payments</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>12</u> <u>qtr</u> <u>percent</u>
35386	FIDELITY & GUARANTY INS CO	14	0	100.0%	100.0%	84.6%
24830	CITIES & VILLAGES MUTUAL INS CO	24	0	100.0%	100.0%	98.8%
SI	WISCONSIN POWER & LIGHT COMPANY	5	0	100.0%	100.0%	91.6%
SI	MILWAUKEE BOARD OF SCHOOL DIR	90	0	100.0%	100.0%	99.6%
SI	CITY OF MADISON	15	0	100.0%	100.0%	96.1%
11527	LEAGUE OF WIS MUNICIPALITIES MUTUA	39	1	97.4%	97.4%	94.5%
20508	VALLEY FORGE INS CO	37	1	97.3%	97.3%	92.5%
23035	LIBERTY MUTUAL FIRE INS CO	35	2	94.3%	94.3%	87.3%
21407	EMCASCO INSURANCE CO	70	4	94.3%	94.3%	90.1%
19275	AMERICAN FAMILY MUTUAL INS CO	34	2	94.1%	94.1%	85.2%
31003	TRI STATE INS CO OF MN	33	2	93.9%	93.9%	80.3%
21415	EMPLOYERS MUTUAL CASUALTY CO	110	7	93.6%	93.6%	86.4%
20494	TRANSPORTATION INSURANCE CO	29	2	93.1%	93.1%	90.9%
SI	COUNTY OF MILWAUKEE	28	2	92.9%	92.9%	93.0%
21458	EMPLOYERS INSURANCE CO OF WAUSAU	52	4	92.3%	92.3%	88.5%
19410	COMMERCE & INDUSTRY INS CO	26	2	92.3%	92.3%	81.1%
SI	DEPT OF ADMINISTRATION	87	7	92.0%	92.0%	93.2%
11150	ARCH INSURANCE CO	22	2	90.9%	90.9%	84.8%
37885	XL SPECIALTY INSURANCE COMPANY	32	3	90.6%	90.6%	83.6%
10998	MICHIGAN COMMERCIAL INS MUTUAL	32	3	90.6%	90.6%	75.0%
19950	WILSON MUTUAL INS CO	94	10	89.4%	89.4%	84.0%
19429	INSURANCE COMPANY OF STATE OF PA T	18	2	88.9%	88.9%	86.2%
15377	WESTERN NATIONAL MUTUAL INS CO	36	4	88.9%	88.9%	87.9%
11374	SFM MUTUAL INS CO	53	6	88.7%	88.7%	87.7%
23043	LIBERTY MUTUAL INS CO	34	4	88.2%	88.2%	86.2%
22659	INDIANA INSURANCE CO	51	6	88.2%	88.2%	79.3%
14176	HASTINGS MUTUAL INS CO	17	2	88.2%	88.2%	88.4%
10677	CINCINNATI INSURANCE CO THE	39	5	87.2%	87.2%	85.3%
10804	CONTINENTAL WESTERN INS CO	22	3	86.4%	86.4%	80.5%
29424	HARTFORD CASUALTY INS CO	22	3	86.4%	86.4%	92.2%
13986	FRANKENMUTH MUTUAL INS CO	36	5	86.1%	86.1%	82.5%
SI	TARGET CORP (STORES)	7	1	85.7%	85.7%	75.3%
15091	RURAL MUTUAL INS CO	67	10	85.1%	85.1%	88.0%
14303	INTEGRITY MUTUAL INS CO	40	6	85.0%	85.0%	80.1%
25887	UNITED STATES FIDELITY & GUARANTY (	26	4	84.6%	84.6%	78.9%
18988	AUTO OWNERS INS CO	25	4	84.0%	84.0%	90.7%
29459	TWIN CITY FIRE INS CO	49	8	83.7%	83.7%	85.8%
31895	AMERICAN INTERSTATE INS CO	18	3	83.3%	83.3%	66.1%
25682	TRAVELERS INDEMNITY CO OF CT THE	94	16	83.0%	83.0%	71.8%
23787	NATIONWIDE MUTUAL INS CO	28	6	78.6%	78.6%	77.5%
20281	FEDERAL INSURANCE CO	23	5	78.3%	78.3%	79.3%
11371	GREAT WEST CASUALTY CO	22	5	77.3%	77.3%	85.6%
24147	OLD REPUBLIC INS CO	70	16	77.1%	77.1%	81.1%
SI	UW-SYSTEM ADMINISTRATION	31	8	74.2%	74.2%	86.4%
19445	NATIONAL UNION FIRE INS CO OF PITTSB	27	7	74.1%	74.1%	79.9%
25402	EMPLOYERS ASSURANCE CORP	33	10	69.7%	69.7%	80.4%
10166	ACCIDENT FUND INS CO OF AMERICA	39	12	69.2%	69.2%	77.1%
24414	GENERAL CAS CO OF WI	28	9	67.9%	67.9%	83.8%
23434	MIDDLESEX INSURANCE CO	31	10	67.7%	67.7%	75.2%

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Medium Size Insurers (65 -399 Claims or more per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>First</u> <u>payments</u>	<u>Late</u> <u>payments</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>12 qtr</u> <u>percent</u>
23817	ILLINOIS NATIONAL INS CO	34	11	67.6%	67.6%	81.8%
SI	KOHLER CO	3	1	66.7%	66.7%	56.0%
25666	TRAVELERS INDEMNITY CO OF AMERICA	26	9	65.4%	65.4%	70.7%
40142	AMERICAN ZURICH INS CO	24	10	58.3%	58.3%	80.8%
	<b>Totals for Group:</b>	<b>1,981</b>	<b>265</b>	<b>86.6%</b>	<b>86.6%</b>	<b>84.9%</b>

## Indicator 2: Promptness of First Indemnity Payments - 1st Quarter 2011

### Small Size Insurers (Less than 65 Claims per year)

<u>NAIC</u>	<u>INSURER_NAME</u>	<u>First</u> <u>payments</u>	<u>Late</u> <u>payments</u>	<u>percent</u> <u>prompt</u>	<u>YTD</u> <u>percent</u>	<u>12</u> <u>qtr</u> <u>percent</u>
SI	WISCONSIN BELL INC	13	0	100.0%	100.0%	100.0%
SI	CITY OF KENOSHA	8	0	100.0%	100.0%	100.0%
SI	COUNTY OF WAUKESHA	10	0	100.0%	100.0%	98.6%
SI	COUNTY OF ROCK	6	0	100.0%	100.0%	98.3%
41394	BENCHMARK INSURANCE CO	9	0	100.0%	100.0%	97.5%
SI	FEDERAL EXPRESS CORPORATION	11	1	90.9%	90.9%	96.8%
SI	SCHNEIDER NATIONAL CARRIERS INC	10	0	100.0%	100.0%	96.0%
23396	AMERISURE MUTUAL INS CO	19	0	100.0%	100.0%	95.0%
13021	UNITED FIRE & CASUALTY CO	12	2	83.3%	83.3%	93.5%
SI	NEWPAGE WISCONSIN SYSTEM INC	12	0	100.0%	100.0%	93.5%
25976	UTICA MUTUAL INS CO	2	0	100.0%	100.0%	93.0%
12006	DISTRICTS MUTUAL INS	7	0	100.0%	100.0%	92.8%
SI	COUNTY OF WASHINGTON	5	0	100.0%	100.0%	92.5%
SI	CNH AMERICA LLC	5	0	100.0%	100.0%	91.7%
13935	FEDERATED MUTUAL INS CO	9	0	100.0%	100.0%	90.3%
26956	WIS COUNTY MUTUAL INS CORP	10	0	100.0%	100.0%	90.2%
SI	BRIGGS & STRATTON CORP	6	1	83.3%	83.3%	90.0%
SI	JOURNAL SENTINEL INC	7	0	100.0%	100.0%	89.7%
SI	KWIK TRIP INC	8	0	100.0%	100.0%	89.2%
26425	WAUSAU GENERAL INS CO	28	3	89.3%	89.3%	89.1%
30104	HARTFORD UNDERWRITERS INS CO	12	1	91.7%	91.7%	87.8%
21180	SENTRY SELECT	6	0	100.0%	100.0%	87.7%
SI	THE VOLLRATH COMPANY LLC	2	0	100.0%	100.0%	87.5%
SI	COUNTY OF WINNEBAGO	3	1	66.7%	66.7%	86.7%
36463	DISCOVER PROPERTY & CASUALTY INSURANCE CO	13	2	84.6%	84.6%	86.6%
19259	SELECTIVE INS CO OF SOUTH CAROLINA	9	1	88.9%	88.9%	86.2%
18767	CHURCH MUTUAL INSURANCE CO	13	3	76.9%	76.9%	86.1%
SI	WISCONSIN ELECTRIC POWER COMPANY	3	1	66.7%	66.7%	85.9%
25143	STATE FARM FIRE & CASUALTY CO	9	2	77.8%	77.8%	85.8%
19682	HARTFORD FIRE INSURANCE CO	8	2	75.0%	75.0%	85.0%
SI	DEPT OF TRANSPORTATION	0	0	0.0%	0.0%	84.6%
26271	ERIE INSURANCE EXCHANGE	13	0	100.0%	100.0%	84.1%
39926	SELECTIVE INS CO OF THE SOUTHEAST	1	0	100.0%	100.0%	84.0%
36234	PREFERRED PROFESSIONAL INS CO	10	3	70.0%	70.0%	83.5%
20397	VIGILANT INSURANCE CO	13	1	92.3%	92.3%	83.1%
SI	COUNTY OF DANE	7	0	100.0%	100.0%	83.1%
20443	CONTINENTAL CASUALTY CO	5	0	100.0%	100.0%	82.9%
SI	P&H MINING EQUIPMENT INC	0	0	0.0%	0.0%	82.8%
SI	MILWAUKEE TRANSPORT SERVICES INC	2	1	50.0%	50.0%	82.6%
23442	PATRIOT GENL INS CO	0	0	0.0%	0.0%	82.4%
10472	CAPITOL INDEMNITY CORP	9	2	77.8%	77.8%	81.8%
SI	COLUMBIA-ST MARY'S GROUP	18	0	100.0%	100.0%	81.5%
33600	L M INSURANCE CORP	11	1	90.9%	90.9%	80.2%
24228	PEKIN INSURANCE CO	14	2	85.7%	85.7%	80.1%
19402	CHARTIS PROPERTY CASUALTY CO	7	2	71.4%	71.4%	80.0%
26247	AMERICAN GUARANTEE & LIABILITY INS	4	1	75.0%	75.0%	80.0%
20702	ACE FIRE UNDERWRITERS INSURANCE CO	0	0	0.0%	0.0%	78.9%
14508	MICHIGAN MILLERS MUTUAL INS CO	0	0	0.0%	0.0%	77.3%
43575	INDEMNITY INSURANCE CO OF NORTH ALABAMA	15	3	80.0%	80.0%	76.7%

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12262	PENN MFRS ASSOCIATION INS CO	7	0	100.0%	100.0%	76.7%
25615	CHARTER OAK FIRE INS CO	7	1	85.7%	85.7%	76.1%
SI	GENERAL MOTORS LLC	0	0	0.0%	0.0%	73.5%
19380	AMERICAN HOME ASSURANCE CO	0	0	0.0%	0.0%	72.6%
31534	CITIZENS INSURANCE CO OF AMERICA	11	2	81.8%	81.8%	70.7%
12157	COMPANION PROP & CAS INS CO	10	1	90.0%	90.0%	70.3%
SI	LUTHER HOSPITAL	1	1	0.0%	0.0%	70.3%
19038	TRAVELERS CASUALTY & SURETY CO	14	2	85.7%	85.7%	69.4%
SI	MARTEN TRANSPORT LTD	16	10	37.5%	37.5%	66.2%
36919	HAWKEYE SECURITY INS CO	3	0	100.0%	100.0%	64.3%
SI	USF HOLLAND INC	6	2	66.7%	66.7%	62.0%
21709	TRUCK INSURANCE EXCHANGE	2	1	50.0%	50.0%	57.7%
45934	AMERICAN COMPENSATION	3	2	33.3%	33.3%	52.2%
<b>Totals for Group:</b>		<b>484</b>	<b>58</b>	<b>88.0%</b>	<b>88.0%</b>	<b>84.2%</b>