SIDES and SIDES E-Response Comparison Table

SIDES and SIDES E-Response have the potential to significantly improve the unemployment insurance (UI) information exchange process. While the best option depends on the specific needs of an employer, both options offer an impressive array of benefits.

Benefits of SIDES and SIDES E-Response

- ✓Saves time and money
- ✓Available for FREE
- ✓Reduces staff time
- ✓Reduces paper work
- ✓Helps keep UI rates as low as possible by reducing overpayments
- ✓Provides an electronic, nationally standardized data format
- ✓Includes data checks to ensure the exchange of complete and valid information
- ✓Provides tools for a healthier bottom line
- ✓Reduces follow up requests and phone calls

	SIDES E-Response	SIDES
How it Works	SIDES E-Response is a free website through which employers and third party administrators (TPAs) may submit electronic responses to UI information requests. Employers and TPAs participating in SIDES E-Response will receive a request for UI information from the participating state UI agency by mail or secure email. The request will include an authorization code that permits the employer or TPA to log on to SIDES E-Response and enter the requested information in a standard format.	SIDES is an automated computer-to-computer interface for employers and TPAs to receive and respond electronically to UI information requests. UI information requests from participating states are in the same standard format, and responses from employers and TPAs are in a standard format. SIDES produces performance metrics and provides audit controls.
What it Requires	SIDES E-Response only requires a working internet connection and an employee who will enter the requested UI information. No programming is required to implement SIDES E-Response, and there is no charge for its use.	Employers and TPAs need to integrate SIDES with their internal IT systems themselves, but technical support is available. There are no other costs for using SIDES.
Best Suited For	SIDES E-Response is ideal for employers and TPAs with a limited number of annual UI claims.	SIDES is best suited for employers and TPAs that typically handle a large volume of UI information requests. While SIDES requires more up-front integration resources, it has the potential to streamline the UI response process, reducing paper work while saving time and money.