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On the Web: <http://dwd.wisconsin.gov/dwd/news.htm>

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DWD Announces Web Enhancements for UI Claimants

MADISON – Wisconsin Department of Workforce Development (DWD) Secretary Reggie Newson today announced enhancements to the agency's online system to file Unemployment Insurance (UI) claims.

The new UI Claimant Portal, accessible at www.unemployment.wisconsin.gov, offers a single sign-on for all UI services once claimants set up an account. In addition, users only have to enter Social Security numbers when they create their accounts. After that, claimants log in with self-selected usernames and passwords and, unlike with the previous system, do not need to re-enter their Social Security information each time they sign in.

"The UI Claimant Portal simplifies and further enhances the security of Wisconsin's already safe online system to file claim information," Secretary Newson said. "We will continue to look for ways to enhance customer service delivery as we work to fulfill our agency's mission."

Claimants who have existing user names and passwords through <https://jobcenterofwisconsin.com/> are encouraged to use the same user names and passwords when they set up their account in the UI Claims Portal.

Claimants can continue to file claims using the telephone claims system.

For more information about the portal and telephone filing system: www.unemployment.wisconsin.gov