

Environmental Systems: Basic and Advanced Water Resources

Youth Apprenticeship

ENVIRONMENTAL SYSTEMS: BASIC AND ADVANCED WATER RESOURCES

Environmental systems youth apprentices learn core skills needed by the water industry to promote protection, improvement, and sustainability of water resources.

Length of Apprenticeship: One or two years

OCCUPATIONAL COMPETENCIES

Youth apprentices work with a job site mentor to demonstrate the following competencies.

Year 1: Youth apprentices must complete a **total of 11** competencies. **Ten** must be from the list below. If necessary, employers can substitute **1** competency with another occupationally appropriate skill. That skill should be added to the competency list for assessment.

Year 2: Youth apprentices must complete a **total of 12** competencies. **Eleven** must be from the list below. If necessary, employers can substitute **1** competency with another occupationally appropriate skill. That skill should be added to the competency list for assessment.

	YEAR 1 Competencies		YEAR 2 Competencies
1.	Interpret work order	1.	Assist with report submissions
2.	Create work order	2.	Prepare chemicals
3.	Monitor operating conditions, meters,	3.	Add chemicals to systems
	pumps, and gauges	4.	Perform start-up and shut down of pumps
4.	Collect operational data		and equipment
5.	Use operations software (such as SCADA,	5.	Inspect operational equipment
	PLC, DBs)	6.	Troubleshoot basic operations
6.	Perform basic facility maintenance	7.	Analyze lab results
7.	Collect samples	8.	Maintain schedules, communication, and
8.	Measure weight		documentation
9.	Measure volume	9.	Perform preventive maintenance (PM)
10.	Perform calculations and conversions	10.	Calibrate equipment
11.	Conduct basic lab tests	11.	Troubleshoot and repair equipment
		12.	Analyze operational data for
			productivity/trends

REGISTERED APPRENTICESHIP BRIDGING OPPORTUNITIES

The following Registered Apprenticeship is available in this area:

• Wastewater Treatment Plant Operator

POST-SECONDARY PATHWAY OPPORTUNITIES

There are several post-secondary pathway opportunities in this area. Following is partial list.

- Water Quality Technician
- Environmental Engineering



Environmental Systems: Basic and Advanced Water Resources

Youth Apprenticeship

ON-THE-JOB LEARNING PERFORMANCE STANDARDS GUIDE (TO BE COMPLETED BY YA CONSORTIUM)

YOUTH APPRENTICE INFORMATION

Youth Apprentice Name		
YA Coordinator	YA	Consortium
School District	High	h School Graduation Date
REQUIREMENTS		
Level One Requirements		
_ , , ,	ecklist cklist (in this OJL Guide) or al to 1 high school credit o	the DPI Employability Skills Certificate
Level Two Requirements		
Youth apprentices must compl		low. Check completed areas.
Year 2 Competency che		Ale DDI Francisco della Contificata
_ , , ,	cklist (in this OJL Guide) or al to 2 high school credits (the DPI Employability Skills Certificate
Minimum of 900 work	•	of at least o college credits
	10413	
HOURS		
Record the hours the youth ap	prentice worked.	
Total Hours Employed	Company Name	Telephone Number

RELATED INSTRUCTION

YEAR 1: Indicate which related instruction courses the youth apprentice completed.

Dual Credit	Course Number and Title	Credits	Instruction Provider

YEAR 2: Indicate which related instruction courses the youth apprentice completed.

Dual Credit	Course Number and Title	Credits	Instruction Provider

SIGNATURES

The On-the-Job Learning Performance Standards Guide includes a list of competencies youth apprentices learn through mentoring and training at the worksite.

Instructions for the Worksite Employers/Mentors and School-Based or YA coordinators: This document should be reviewed with the employer/mentor, school-based or YA coordinator on a regular basis with the youth apprentice to record progress and plan future steps to ensure completion of the required competencies. Mentors, school-based/YA coordinator, and the apprentice sign below.

Employer/Mentor Signature	Employer/Mentor Signature
Employer/Mentor	Employer/Mentor
Business/Company	Business/Company
Businessy Company	Businessy company
Date Signed	Date Signed
-	
School-Based and/or YA Coordinator Signature	School-Based and/or YA Coordinator Signature
School Broad and Cover Cover Cover	Charl Book and An VA Constitution
School-Based and/or YA Coordinator	School-Based and/or YA Coordinator
School District or Organization	School District or Organization
Date Signed	Date Signed
Youth Apprentice Signature	Youth Apprentice Signature
Youth Apprentice	Youth Apprentice
	PP
School District / High School	School District / High School
Date Signed	Date Signed

EMPLOYABILITY SKILLS (TO BE COMPLETED BY YA EMPLOYER/MENTOR)

Youth apprentices must demonstrate key employability skills.

The DWD YA program employability skills requirement may be attained and demonstrated through two processes. (See options listed below.) Employability skills must be completed for every year a student is in the program. The DPI Employability Skills Certificate may be counted as meeting one of those two years, provided the certificate is earned in the same year the student is enrolled in youth apprenticeship or they can complete the YA Employability Skills in the OJL. The Employability Skills Certificate must be obtained through the DPI.

- 2. Completed and rated "Employability Skills" through this YA OJL guide as described below.
- Exceeds Expectations: Exceeds entry-level criteria; requires minimal supervision; consistently displays this behavior
 Meets Expectations: Meets entry-level criteria; requires some supervision; often displays this behavior
 Working to Meet Expectations: Needs improvement; requires much assistance and supervision; rarely displays this behavior

The following skills are required of all youth apprentices.

	Employability Skills		Rating	
		Minimun	n Rating of 2	2 for EACH
	Competency and Rating Criteria		Check Ratin	ıg
		1	2	3
1.	Develops positive work relationships with others.	,	Year 1 Ratin	ıg
	Examples of qualities and habits that the employee might exhibit			
	include	,	Year 2 Ratin	ig
	 Interacts with others with respect and in a non-judgmental manner 			
	• Responds to others in an appropriate and non-offensive manner			
	 Helps co-workers and peers accomplish tasks or goals 			
	 Applies problem-solving strategies to improve relations with others 			
	 When managing others, shows traits such as compassion, 			
	listening, coaching, team development, and appreciation			
	G. G. 1			

	Employability Skills		Rating	
2.	Communicates effectively with others	,	Year 1 Ratin	ıg
	Examples of qualities and habits that the employee might exhibit			
	includeAdjusts the communication approach for the target audience,	,	Year 2 Ratin	ıg
	purpose, and situation to maximize impact			
	Organizes messages/information in a logical and helpful manner			
	Speaks clearly and writes legibly			
	 Models behaviors to show active listening 			
	Applies what was read to actual practice			
	Asks appropriate questions for clarity			
3.	Collaborates with others		Year 1 Ratin	ig
	Examples of qualities and habits that the employee might exhibit include			
	Works effectively in teams with people of diverse backgrounds	,	Year 2 Ratin	ıg
	regardless of sex, race, ethnicity, nationality, sexuality, religion,			
	political views, and abilities			
	• Shares responsibility for collaborative work and decision making			
	• Uses the problem-solving process to work through differences of			
	opinion in a constructive manner to achieve a reasonable			
	compromise			
	Avoids contributing to an unproductive group conflict			
	Shares information and carries out responsibilities in a timely			
	manner			
4.	Maintains composure under pressure	,	Year 1 Ratin	ıg
	Examples of qualities and habits that the employee might exhibit			
	include		Year 2 Ratin	<u></u> 1σ
	• Uses critical thinking to determine the best options or outcomes			<u>'s</u>
	when faced with a challenging situation			
	Carries out assigned duties while under pressure			
	Acts in a respectful, professional, and non-offensive manner while under pressure.			
	while under pressureApplies stress management techniques to cope under pressure			
	Applies stress management techniques to cope under pressure			
5.	Demonstrates integrity	,	Year 1 Ratin	ıg
	Examples of qualities and habits that the employee might exhibit			
	include	•	Year 2 Ratin	ıg
	 Carries out responsibilities in an ethical, legal and confidential manner 			
	Responds to situations in a timely manner			
	Takes personal responsibility to correct problems			
	Models behaviors that demonstrate self-discipline, reliability,			
	and dependability			

	Employability Skills		Rating	
6.	Performs quality work	,	Year 1 Ratir	ng
	Examples of qualities and habits that the employee might exhibit			
	includeCarries out written and verbal directions accurately		Year 2 Ratir	ng
	Completes work efficiently and effectively			
	Performs calculations accurately			
	Conserves resources, supplies, and materials to minimize costs			
	and environmental impact			
	 Uses equipment, technology, and work strategies to improve workflow 			
	Applies problem-solving strategies to improve productivity			
	 Adheres to worksite regulations and practices 			
	Maintains an organized work area			
7.	Provides quality goods or services (internal and external) Examples of qualities and habits that the employee might exhibit		Year 1 Ratir	ng I —
	include			
	Shows support for the organizational goals and principles by		Year 2 Ratir	ng I —
	own personal actions			
	Displays a respectful and professional image to customers			
	 Displays an enthusiastic attitude and desire to take care of customer needs 			
	 Seeks out ways to increase customer satisfaction 			
	Produces goods to workplace specifications			
	Troubles goods to Workplace specifications			
_	Shows initiative and self-direction		Vaar 1 Datir	NG.
8.	Shows initiative and sen an ection		rear i Kaur	'S
8.	Examples of qualities and habits that the employee might exhibit		Year 1 Ratin	<u>'в</u>
8.	Examples of qualities and habits that the employee might exhibit include			
δ.	Examples of qualities and habits that the employee might exhibit include • Prioritizes and carries out responsibilities without being told		Year 1 Ratir Year 2 Ratir	
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Employability Skills		Rating	
10. Demonstrates safety and security regulations and practices	,	Year 1 Ratin	g
Examples of qualities and habits that the employee might exhibit			
include	•	Year 2 Ratin	g
Follows personal safety requirements	П		П
Maintains a safe work environment			
Demonstrates professional role in an emergency			
Follows security procedures			
Maintains confidentiality			
11. Applies job-related technology, information, and media	•	Year 1 Ratin	g
Examples of qualities and habits that the employee might exhibit			<u>•</u>
include		└── └─ Year 2 Ratin	<u> </u>
 Applies technology effectively in the workplace 			<u> </u>
 Assesses and evaluates information on the job 			
 Assesses training manuals, website, and other media related to 			
the job			
12. Fulfills training or certification requirements for employment	•	Year 1 Ratin	g
Examples of this requirement may include			
Participation in required career-related training and/or	,	Year 2 Ratin	g
educational programs			П
 Passing certification tests to qualify for licensure and/or certification 		_	
Participation in company training or orientation			
Farticipation in company training of orientation			
13. Sets personal goals for improvement	,	Year 1 Ratin	g
Examples of this requirement may include			
 Setting goals that are specific and measurable 	•	Year 2 Ratin	g
 Setting work-related goals that align with the organization's 			<u>•</u>
mission			Ш
Identifying strategies to reach goals			
 Reflecting on goal progress to regularly evaluate and modify 			
goals			

YEAR 1 OCCUPATIONAL COMPETENCIES

(TO BE COMPLETED BY YA EMPLOYER/MENTOR)

Youth apprentices must complete a total of 11 competencies. Ten must be from the list below. If necessary, employers can substitute 1 competency with another occupationally appropriate skill. That skill should be added to the competency list for assessment.

Rating Scale

- 3: Exceeds entry level criteria | Requires minimal supervision | Consistently displays this behavior
- 2: Meets entry level criteria | Requires some supervision | Often displays this behavior
- 1: Needs improvement | Requires much assistance and supervision | Rarely displays this behavior

If any competencies are rated "1" on the final performance review checklist that is submitted to WI DWD it is considered a failed checklist.

Occupational Competencies		Ratings	
	Minimur	n Rating of 2	for EACH
Competency and Rating Criteria		Check Rating	g
	1	2	3
1. Interpret work orderuse work order to plan work			
 identify procedures to be completed follow work order to complete the work 			
 Create work order work order is entered into the computer work order includes all the key information work order is accurate 			
 3. Monitor operating conditions, meters, pumps, and gauges operate the flow measuring device monitor alarm systems follow site-specific alarm procedures identify alarm locations respond to alarms document results 			
 4. Collect operational data obtain operational data collect and store samples for testing download data from meters and data loggers to computer databases perform physical measurements and process control calculations 			

Occupational Competencies		Ratings	
	Minimur	n Rating of 2	for EACH
Competency and Rating Criteria		Check Ratin	g
	1	2	3
 5. Use operations software (such as SCADA, PLC, DBs) locate file add and edit data query data verify data monitor processes 			
 6. Perform basic facility maintenance don appropriate personal protective equipment (PPE) perform cleaning use appropriate cleaning solutions 			
 7. Collect samples wear proper personal protective equipment (PPE) setup sampling equipment and materials setup field testing equipment, materials, etc. (test kits) identify proper method and container for sample label sample or container collect required amount of sample store sample as required preserve chain of custody 			
8. Measure weight • select the appropriate equipment and materials for the measurement • calculate the accuracy and standard deviation of your values • record measurements in appropriate units and significant figures			
 9. Measure volume select the appropriate container for measuring volume measure using graduated cylinders measure using serological pipettes measure using micro pipettors record measurements in appropriate units and amount of significant figures 			
 10. Perform calculations and conversions select appropriate formula perform the calculation verify accuracy convert flow rates record calculations or conversions 			

Occupational Competencies		Ratings		
	Minimum Rating of 2 for EACH			
Competency and Rating Criteria		Check Rating		
	1	2	3	
11. Conduct basic lab tests				
 select and setup equipment and supplies 				
 prepare reagents, solutions, and/or buffers 				
 prepare quality control samples as needed 				
 prepare sample for testing 				
test the sample				
 record results 				
 clean glassware and instruments 				
 segregate, recycle, or dispose of waste following 				
facility guidelines				
 apply standard precautions 				
 document testing results 				
Competency Substitute (if you replaced a competency above,				
note the competency and rating)				
Comments:	•			

YEAR 2 OCCUPATIONAL COMPETENCIES

(TO BE COMPLETED BY YA EMPLOYER/MENTOR)

Year two youth apprentices must complete a **total of 12** competencies. **Eleven** must be from the list below. If necessary, employers can substitute **1** competency with another occupationally appropriate skill. That skill should be added to the competency list for assessment.

Rating Scale

- 3: Exceeds entry level criteria | Requires minimal supervision | Consistently displays this behavior
- 2: Meets entry level criteria | Requires some supervision | Often displays this behavior
- 1: Needs improvement | Requires much assistance and supervision | Rarely displays this behavior

If any competencies are rated "1" on the final performance review checklist that is submitted to WI DWD it is considered a failed checklist.

Occupational Competencies		Ratings		
Competency and Rating Criteria		Minimum Rating of 2 for EACH Check Rating		
	1	2	3	
 1. Assist with report submissions obtain data and information complete forms obtain authorizations as indicated submit reports 				

Occupational Competencies		Ratings	
	Minimum	Rating of 2	for EACH
Competency and Rating Criteria	Check Rating		
	1	2	3
2. Prepare chemicals			
 perform calculations and conversions as needed 			
determine the concentration and amount required			
 mix the proper concentration of solutions from solids and/or liquids 			
 test and adjust pH or concentration if required 			
 label and store prepared item as required per protocol 			
 document chemical preparation as required 			
• clean up			
3. Add chemicals to systems			
confirm chemical required			
 verify chemical is properly mixed and within expiration date 			
 transport chemical to system site for addition to system 			
add chemical to system site			
document chemical addition as required			
transport, store, and dispose of materials as indicated			
Perform start-up and shut down of pumps and equipment			
 check equipment fluid, air, pressure levels as required 			
 set equipment settings as required 			
 monitor start-up as required to ensure correct operation shut-down equipment safely 			
identify any process or equipment maintenance concerns			
take corrective action to report and correct maintenance			
concerns			
5. Inspect operational equipment			
 inspect equipment for function and damage 			
 assist to troubleshoot and repair equipment problems 			
take corrective actions			
 lockout/tag out equipment that is inoperable 			
document inspection			

Occupational Competencies		Ratings	
	Minimum Rating of 2 for EACH		
Competency and Rating Criteria	Check Rating		
	1	2	3
6. Troubleshoot basic operations			
regularly review quality control indicators for water			
treatment operations			
assist to analyze lab results			
assist to analyze operational data for productivity/trends			
take corrective actions for item out of compliance			
following required protocol			
adjust processes for water treatment as required (add adjust acquirement rates, etc.)			
chemicals, adjust equipment rates, etc.)			
document operational correction			
7. Analyze lab results			
collect data and results from testing			
 select and use statistical tools to analyze and synthesize 			
data			
 create tables and graphs to organize data 			
query and extract information from data			
 interpret graphs and the trends in data 			
 use tools to manipulate data creating models, reports, 			
plans, processes, or projects from data provided			
document analysis process and tools used			
draw conclusions based on analysis with worksite			
professional			
 assist to troubleshoot operations and adjust processes 			
based on lab results			
8. Maintain schedules, communication, and documentation			
update schedules as maintenance is completed			
communicate maintenance and repair needs clearly			
use the correct reporting formats for documentation and			
communication			
document maintenance and repair activities accurately			
maintenance is documented clearly and completely			
O Porform proventive maintenance (DBA)			
9. Perform preventive maintenance (PM)	Ш	Ш	Ш
 ensure that equipment is properly labeled and pulled from production use 			
follow appropriate Lockout/Tag Out procedures prior to			
performing PM			
follow all safety requirements and wear appropriate			
personal protective equipment (PPE) as required			
document preventative actions completed			
assament presentative deticing delimpieted			

Occupational Competencies		Ratings	
	Minimum Rating of 2 for EACH		
Competency and Rating Criteria	Check Rating		
	1	2	3
10. Calibrate equipment			
clean and adjust instruments before calibrating			
calibrate tools and instruments accurately and correctly			
 promptly re-calibrate tools out of calibration 			
 re-qualify tools and instruments sent out for recalibration or repairs 			
 label tools and equipment that have been calibrated 			
document all calibration activities			
11. Troubleshoot and repair equipment			
 ensure that equipment is properly labeled and pulled from production use (Lock Out/Tag Out) 			
follow all safety requirements and wear appropriate			
personal protective equipment (PPE) as required			
 take appropriate readings using meters and testing 			
equipment			
 determine the cause of the problems reported 			
assist with basic repair			
assist to re-qualify equipment			
 document testing, evaluation, repair, and requalification 			
12. Analyze operational data for productivity/trends			
obtain questionable or out of compliance data and reports			
 define question/problem to be evaluated 			
select data analysis tool			
collect additional data if needed			
 organize data using quality tools 			
analyze lab results and other operational data			
 assist to troubleshoot operations and adjust processes 			
based on analysis			
Competency Substitute (if you replaced a competency above,			
note the competency and rating)			
Comments:			

WISCONSIN— YOUTH APPRENTICESHIP

Post-Program Completion Survey

Youth Apprenticeship

YA POST-PROGRAM COMPLETION SURVEY: EMPLOYER FEEDBACK

Employers complete the following information. YA Coordinators will enter this into the Post-Program Completion Survey.

YA Employer Post-Program Completion Questions	
Will you offer or have you offered the Youth Apprentice a continuing position with your company?	☐ Yes ☐ No
If continuing position offered to youth apprentice, did they accept?	☐ Yes ☐ No
If yes, please answer the questions below:	
Was the offer for full time or part time work?	Full-time Part-time
Title of the position offered:	
What is the wage of the continuing employment offer?	
If applicable, will the youth apprentice advance to a Registered Apprenticeship?	

YA POST-PROGRAM COMPLETION SURVEY COMPLETED BY YA CONSORTIUM

The <u>Post-Program Completion Survey</u> form is to be provided to each student completing the Youth Apprenticeship program to capture information on the student's plans after leaving the program. This **form should be completed by the Youth Apprenticeship Coordinator** to capture information from all high school seniors and their employers after successful completion of the Youth Apprenticeship Program.

The form should be completed during the final meeting between the student, mentor, and Youth Apprenticeship Coordinator, when the final checklist or On-the-Job Learning (OJL) Guide is filled out and signed. Information captured on this form must be entered online using the Bureau of Apprenticeship Standards Electronic Records System (BASERS).

No part of this document may be altered, duplicated, or extracted without written consent from the Wisconsin Department of Workforce Development (DWD).

DWD is an equal opportunity employer and service provider. If you have a disability and need assistance with this information, please dial 7-1-1 for Wisconsin Relay Service. Please contact the Division of Employment and Training at 888-258-9966 and press 6 to request information in an alternate format, including translated to another language.

