

Government Project Management

Youth Apprenticeship

GOVERNMENT PROJECT MANAGEMENT

Government Project Management youth apprentices gain skills related to project management approaches to support organizational formulation of strategies and execution of projects to achieve strategic goals. Apprentices must adhere to industry safety and security standards.

Length of Apprenticeship: One or two years

OCCUPATIONAL COMPETENCIES

Year 1: Government Project Management youth apprentices must complete a **total of 9 Year 1** competencies. **Eight** must be from the list below. Employers can substitute **1** competency with another occupationally appropriate skill. That skill should be added to the competency list for assessment. Year **1** competencies are completed with employer guidance.

Year 2: Government Project Management youth apprentices must complete a **total of 8 Year 2** competencies. **Seven** must be from the list below. Employers can substitute **1** competency with another occupationally appropriate skill. That skill should be added to the competency list for assessment. Year 2 competencies are completed with minimal employer guidance.

Note where necessary, skills can be simulated.

Government Project Management Competencies

- 1. Use office tools
- 2. Manage email
- 3. Create professional documents
- 4. Schedule meetings
- 5. Take meeting and project meeting notes
- 6. Maintain employee and organization confidentiality
- 7. Use current presentation programs
- 8. Participate in project initiation
- 9. Participate in discovery and needs analysis
- 10. Participate in project requirements collection
- 11. Support capacity planning and resource availability
- 12. Contribute to internal project communication planning
- 13. Contribute to external project communication planning
- 14. Participate in project monitoring
- 15. Participate in project implementation
- 16. Participate in project testing
- 17. Participate in project closure

APPRENTICESHIP BRIDGING OPPORTUNITIES

No current registered apprenticeships exist for Project Management.

POST-SECONDARY PATHWAY OPPORTUNITIES

There are several post-secondary pathway opportunities in this area. The following is a partial list.

- Project Management
- Business Administration



Government Project Management

Youth Apprenticeship

ON-THE-JOB LEARNING PERFORMANCE STANDARDS GUIDE (COMPLETED BY YA CONSORTIUM)

YOUTH APPRENTICE INFORMATION

Youth Apprentice Name					
YA Coordinator YA Consortium					
School District		High School Gra	duation Date		
REQUIREMENTS					
Level One Requirements Youth apprentices must complete ALL the items listed below. Check completed areas. Year 1 Competency checklist Employability Skills checklist (in this On-the-Job Learning (OJL) Guide) or the DPI Employability Skills Certificate Related instruction equal to 1 high school credit or at least 3 college credits Minimum of 450 work hours Level Two Requirements					
Youth apprentices must complete ALL the items listed below. Check completed areas. Year 2 Competency checklist Employability Skills checklist (in this OJL Guide) or the DPI Employability Skills Certificate Related instruction equal to 2 high school credits or at least 6 college credits Minimum of 900 work hours					
HOURS					
Record the hours the youth ap	orentice worked. (Ple	ase record exact	total hours employed.)		
Total Hours Employed Company Name Telephone Number					

RELATED INSTRUCTION

YEAR 1: Indicate which related instruction courses the youth apprentice completed.

Dual Credit	Course Number and Title	Credits	Instruction Provider

YEAR 2: Indicate which related instruction courses the youth apprentice completed.

Dual Credit	Course Number and Title	Credits	Instruction Provider

SIGNATURES

The On-the-Job Learning Performance Standards Guide includes a list of competencies youth apprentices learn through mentoring and training at the worksite.

Instructions for the Worksite Employers/Mentors and School-Based or YA coordinators: This document should be reviewed with the employer/mentor, school-based or YA coordinator on a regular basis with the youth apprentice to record progress and plan future steps to ensure completion of the required competencies. Mentors, school-based/YA coordinator, and the apprentice sign below.

Employer/Mentor Signature	Employer/Mentor Signature
Employer/Mentor	Employer/Mentor
Business/Company	Business/Company
Date Signed	Date Signed
School-Based and/or YA Coordinator Signature	School-Based and/or YA Coordinator Signature
School-Based and/or YA Coordinator	School-Based and/or YA Coordinator
School District or Organization	School District or Organization
Date Signed	Date Signed
Youth Apprentice Signature	Youth Apprentice Signature
Youth Apprentice	Youth Apprentice
School District / High School	School District / High School
Date Signed	Date Signed

EMPLOYABILITY SKILLS (TO BE COMPLETED BY YA EMPLOYER/MENTOR)

Youth apprentices must demonstrate key employability skills.

The DWD YA program employability skills requirement may be attained and demonstrated through two processes. (See options listed below.) Employability skills must be completed for every year a student is in the program. The Wisconsin Department of Public Instruction (DPI) Employability Skills Certificate may be counted as meeting one of those two years, provided the certificate is earned in the same year the student is enrolled in youth apprenticeship or they can complete the YA Employability Skills in the OJL. The Employability Skills Certificate must be obtained through the DPI.

1.	If a student has successfully completed a WI DPI State-Certified Cooperative Education, <u>Co-Op</u>
	Employability Skill certification then they have met the YA Employability Skills requirement for
	that year. A copy of the student's DPI Co-Op Employability Skill Certificate must be maintained
	on file with their YA regional consortium.
	☐ Earned Wisconsin Employability Skills Certificate (checked if applicable) or,

2. Completed and rated "Employability Skills" through this YA OJL guide as described below.

3	Exceeds Expectations: Exceeds entry-level criteria; requires minimal supervision; consistently
	displays this behavior
2	Meets Expectations: Meets entry-level criteria; requires some supervision; often displays this
	behavior
1	Working to Meet Expectations: Needs improvement; requires much assistance and supervision;
	rarely displays this behavior

The following skills are required of all youth apprentices.

	Employability Skills		Rating	
	Competency and Rating Criteria	Minimum Rating of 2 for EAC Check Rating		
		1	2	3
1.	Develops positive work relationships with others.		Year 1 Ratin	ıg
	Examples of qualities and habits that the employee might exhibit			
	include		Year 2 Ratin	ıg
	 Interacts with others with respect and in a non-judgmental manner Responds to others in an appropriate and non-offensive manner Helps co-workers and peers accomplish tasks or goals Applies problem-solving strategies to improve relations with others When managing others, shows traits such as compassion, listening, coaching, team development, and appreciation 			

Page | 6 YOUTH APPRENTICESHIP GOVERNMENT PROJECT MGT ON-THE-JOB LEARNING PERFORMANCE STANDARDS GUIDE

	Employability Skills		Rating	
2.	Communicates effectively with others	,	Year 1 Rating	g
	Examples of qualities and habits that the employee might exhibit			
	include	,	Year 2 Rating	g
	Adjusts the communication approach for the target audience,	П		
	purpose, and situation to maximize impact			
	Organizes messages/information in a logical and helpful manner Speaks clearly and writes legible.			
	Speaks clearly and writes legibly Madels behaviors to show active listening			
	Models behaviors to show active listeningApplies what was read to actual practice			
	 Applies what was read to actual practice Asks appropriate questions for clarity 			
	Asks appropriate questions for clarity			
3.	Collaborates with others	,	Year 1 Rating	g
	Examples of qualities and habits that the employee might exhibit			
	include	,	Year 2 Rating	g
	Works effectively in teams with people of diverse backgrounds regardless of say race otherwity nationality registers.			
	regardless of sex, race, ethnicity, nationality, sexuality, religion, political views, and abilities			
	Shares responsibility for collaborative work and decision making			
	Uses the problem-solving process to work through differences of			
	opinion in a constructive manner to achieve a reasonable			
	compromise			
	Avoids contributing to an unproductive group conflict			
	Shares information and carries out responsibilities in a timely			
	manner			
4.	Maintains composure under pressure	,	Year 1 Rating	g
	Examples of qualities and habits that the employee might exhibit include			
	 Uses critical thinking to determine the best options or outcomes 	,	Year 2 Rating	g
	when faced with a challenging situation			
	Carries out assigned duties while under pressure			
	Acts in a respectful, professional, and non-offensive manner			
	while under pressure			
	Applies stress management techniques to cope under pressure			
5.	Demonstrates integrity	,	Year 1 Rating	g
	Examples of qualities and habits that the employee might exhibit			
	include	,	Year 2 Rating	g
	Carries out responsibilities in an ethical, legal and confidential			
	manner Responds to situations in a timely manner			Ш
	 Responds to situations in a timely manner Takes personal responsibility to correct problems 			
	 Models behaviors that demonstrate self-discipline, reliability, 			
	and dependability			
	and dependability			

	Employability Skills		Rating	
6.	Performs quality work	,	Year 1 Ratin	g
	Examples of qualities and habits that the employee might exhibit			
	include	,	Year 2 Ratin	g
	Carries out written and verbal directions accuratelyCompletes work efficiently and effectively			
	Performs calculations accurately			
	Conserves resources, supplies, and materials to minimize costs and environmental impact			
	 Uses equipment, technology, and work strategies to improve workflow 			
	Applies problem-solving strategies to improve productivity			
	 Adheres to worksite regulations and practices 			
	Maintains an organized work area			
	Describes and the reads are a missed (intermed and external)	,	Varu 4 Datiu	_
7.	Provides quality goods or services (internal and external) Examples of qualities and habits that the employee might exhibit		Year 1 Ratin	ig 🗆
	include		Voor 2 Potin	<u> </u>
	Shows support for the organizational goals and principles by		Year 2 Ratin	ig \Box
	own personal actions		Ш	Ш
	Displays a respectful and professional image to customers Picture or pathygication things and design to take a graphygication.			
	 Displays an enthusiastic attitude and desire to take care of customer needs 			
	Seeks out ways to increase customer satisfaction			
	 Produces goods to workplace specifications 			
8.	Shows initiative and self-direction		Year 1 Ratin	ig
	Examples of qualities and habits that the employee might exhibit include			
	 Prioritizes and carries out responsibilities without being told 	•	Year 2 Ratin	ıg
	Responds with enthusiasm and flexibility to handle tasks that			
	need immediate attention			
	 Reflects on any unsatisfactory outcome as an opportunity to learn 			
	 Improves personal performance by doing something different or differently 			
	Analyzes how own actions impact the overall organization			
	Supports own action with sound reasoning and principles			
	 Balances personal activities to minimize interference with work responsibilities 			

Employability Skills	Rating
9. Adapts to change	Year 1 Rating
Examples of qualities and habits that the employee might exhibit include	
Shows flexibility and willingness to learn new skills for various	Year 2 Rating
job roles	
 Uses problem-solving and critical-thinking skills to cope with 	
changing circumstances	
Modifies own work behavior based on feedback, unsatisfactory who made of first in the part of the string research.	
outcomes, efficiency, and effectivenessDisplays a "can do" attitude	
Displays a Call do attitude	
10. Demonstrates safety and security regulations and practices	Year 1 Rating
Examples of qualities and habits that the employee might exhibit	
includeFollows personal safety requirements	Year 2 Rating
Maintains a safe work environment	
Demonstrates professional role in an emergency	
Follows security procedures	
 Maintains confidentiality 	
11. Applies job-related technology, information, and media	Year 1 Rating
Examples of qualities and habits that the employee might exhibit include	
Applies technology effectively in the workplace	Year 2 Rating
Assesses and evaluates information on the job	
Assesses training manuals, website, and other media related to	
the job	
42 Fulfills to initial and the formula to the formu	Warn 4 Bestine
12. Fulfills training or certification requirements for employment Examples of this requirement may include	Year 1 Rating
Participation in required career-related training and/or	Van 2 Patina
educational programs	Year 2 Rating
 Passing certification tests to qualify for licensure and/or 	
certification	
Participation in company training or orientation	
13. Sets personal goals for improvement	Year 1 Rating
Examples of this requirement may include	
 Setting goals that are specific and measurable 	Year 2 Rating
Setting work-related goals that align with the organization's mission	
missionIdentifying strategies to reach goals	
 Reflecting on goal progress to regularly evaluate and modify 	
goals	
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OCCUPATIONAL COMPETENCIES

(TO BE COMPLETED BY YA EMPLOYER/MENTOR)

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Year 2: Government Project Management youth apprentices must complete a **total of 8 Year 2** competencies. **Seven** must be from the list below. Employers can substitute **1** competency with another occupationally appropriate skill. That skill should be added to the competency list for assessment. Year 2 competencies are completed with minimal employer guidance.

Note where necessary, skills can be simulated.

Rating Scale

- 3: Exceeds entry level criteria | Requires minimal supervision | Consistently displays this behavior
- 2: Meets entry level criteria | Requires some supervision | Often displays this behavior
- 1: Needs improvement | Requires much assistance and supervision | Rarely displays this behavior

If any competencies are rated "1" on the final performance review checklist that is submitted to WI DWD it is considered a failed checklist.

GOVERNMENT PROJECT MANAGEMENT – ALL REQUIRED (TO BE COMPLETED BY YA EMPLOYER/MENTOR)

- Assess Year 1 competencies completed with supervision
- Assess Year 2 competencies with minimal supervision

	Occupational Competencies	Rating		
			mum Rating of 2 for EACH	
	Competency and Rating Criteria Check Rating		ng	
		1	2	3
1.	Use office tools		Year 1 Rati	ng
	 Operate desktop and laptop computers 			
	 Use business computer programs (i.e., Microsoft, 	Year 2 Rating		ng
	Google, SharePoint, meeting programs, etc.)			
	 Use telecommunications system 			
	 Operate copy/printer/fax machine 			
	 Operate virtual meeting equipment and tools 			
	 Use presentation equipment 			
	 Use project management programs/systems 			

2.	Manage email		Year 1 Ratin	~
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	Identify priority of message			
	 Use organization email template/process 		Year 2 Ratin	g
	Distribute to appropriate individual or team			
	 Create and update distribution lists 			
	 Process meeting invitations 			
	 Follow security protocols 			
	 Recognize and report spam/phishing/etc. messages 			
	Maintain confidentiality			
3.	Create professional documents		Year 1 Ratin	g
	Use correct grammar, spelling, and punctuation			
	 Use current word processing program 		Year 2 Ratin	σ
	Gather information for documentation			<u>ъ</u>
	Follow security and/or confidentiality requirements		Ш	Ш
	 Use templates 			
	Proofread documentation			
	File documents in proper location			
	The documents in proper location			
4.	Schedule meetings		Year 1 Ratin	g
•••	Use current meeting scheduling program			
	Gather meeting attendee information		Voor 3 Potin	
	Identify meeting date and time		Year 2 Ratin	<u> </u>
	 Schedule meeting location (physical and/or virtual) 			
	Identify meeting resources			
	Send meeting invitation Hadata registration (attaches a status)			
	Update registration/attendee status			
	5. Take meeting and project minutes/notes		Year 1 Ratin	g
	Capture meeting information			
	Format meeting minutes after meeting		Year 2 Ratin	
	 Proofread minutes for spelling and grammar 			<u> </u>
	Obtain approval of minutes	Ш		
	 Distribute minutes to attendees 			
	bistribute illimates to attenuees			
6.	Maintain employee and organization confidentiality		Year 1 Ratin	g
	Follow organizational confidentiality procedures			
	 Ensure security of employee and organization data 		Year 2 Ratin	
	 Maintain organization secrets (a.k.a. trade secrets) 			<u>ъ</u>
	(4.1.4		Ш	Ш
7.	Use current presentation programs		Year 1 Ratin	g
	Create new presentation			
	Adjust presentation layout		Year 2 Ratin	<u> </u>
	Adjust presentation content			
	Add presentation notes			Ш
	Add graphics			
	0			

8.	Participate in project initiation		Year 1 Ratii	ng
	Identify the scope of the project			
			V 2 D-+i-	
	Verify funding source		Year 2 Ratin	ng
	Verify sponsor(s)			
	 Identify available resources (internal or external) 			
	 Identify project templates 			
	 Identify where project documentation is housed 			
	Adjust initial scope of project			
	Document findings			
	Document infames			
9.	Participate in project discovery and needs analysis		Year 1 Ratii	ng
	 Review questions for requirements collection 			
	Prepare for requirements collection		Year 2 Ratii	ng
	 Analyze existing data and metrics 			
	Research internal database information	Ш	Ш	
	Research external resources			
	 Identify business needs 			
	 Identify project stakeholders 			
	 Determine roles of stakeholders 			
	Create discovery and needs analysis documentation			
10	Participate in project requirements collection		Year 1 Ratii	าต
10.				<u>'ь</u>
	Participate in requirements collection meetings		Ш	
	 Pose clarifying questions 		Year 2 Ratin	ng
	 Create inquiry surveys 			
	Capture project current state			
	Capture project assumptions			
	Capture project dependencies			
	Capture project constraints			
	Capture project risks			
	Compile requirements collection notes			
	 Create project requirements findings documentation 			
11.	Support capacity planning and resource availability		Year 1 Ratii	ng
	Gather resource data			
	 Analyze resource availability 		Year 2 Ratii	ng
	 Identify required skill sets for project roles 			
	 Assess hours/time constraints of resources 			Ш
	 Support monitoring of resource availability 			
	 Communicate findings to project team 			
	communicate manigs to project team			

12. Contribute to internal project communication planning		Year 1 Rating		
Use communication and collaboration tools				
Identify project communication methods		Year 2 Ratir	ng	
 Identify who needs to receive communications 				
 Identify how often communications occur 	_	_	_	
 Identify the purpose of communication 				
 Identify what needs to be included in the 				
communication				
 Include updates for the stakeholders 				
13. Contribute to external project communication planning		Year 1 Ratir	ng	
Use communication and collaboration tools				
Identify project communication methods		Year 2 Ratir	 1g	
Identify who needs to receive communications				
Identify how often communications occur				
Identify the purpose of communication				
 Identify what needs to be included in the 				
communication				
 Include updates for the stakeholders 				
		Year 1 Ratir	าฮ	
14. Participate in project monitoringParticipate in project meetings			<u>'</u> 8	
Follow-up with project participants		Voor 2 Potin	<u> </u>	
Verify milestone status		Year 2 Ratir	<u>''8</u>	
Determine if additional resources are needed				
Provide ongoing status updates with project sponsors				
and stakeholders				
Identify data collection and analysis needs				
Assist with project adjustments				
Communicate project changes				
. , .				
15. Participate in project implementation		Year 1 Ratir	ng	
 Review activities for implementation 				
· ·				
Identify implementation resources		Year 2 Ratir	າg 	
 Identify implementation resources Identify communication requirements 		Year 2 Ratin		
 Identify implementation resources Identify communication requirements Explore post-implementation strategies 		Year 2 Ratin		
 Identify implementation resources Identify communication requirements Explore post-implementation strategies Participate in implementation meetings 		Year 2 Ratin		
 Identify implementation resources Identify communication requirements Explore post-implementation strategies Participate in implementation meetings Complete project documentation requirements 		Year 2 Ratin		
 Identify implementation resources Identify communication requirements Explore post-implementation strategies Participate in implementation meetings Complete project documentation requirements Assist with surveying stakeholders for real time 		Year 2 Ratin		
 Identify implementation resources Identify communication requirements Explore post-implementation strategies Participate in implementation meetings Complete project documentation requirements 		Year 2 Ratin		
 Identify implementation resources Identify communication requirements Explore post-implementation strategies Participate in implementation meetings Complete project documentation requirements Assist with surveying stakeholders for real time 		Year 2 Ratin		
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 Identify implementation resources Identify communication requirements Explore post-implementation strategies Participate in implementation meetings Complete project documentation requirements Assist with surveying stakeholders for real time 		Year 2 Ratin		

16. Participate in project testing.		Year 1 Rating		
Identify parameters of the test plan.				
 Identify testing tracking system/program 				
 Identify stakeholders involved in the testing process. 	Year 2 Rating			
 Determine stage of testing. 				
Identify test case criteria.				
 Identify test case data requirements. 				
 Follow testing procedures. 				
 Compare testing results with expected outcomes. 				
 Determine if the testing meets the minimal viable 				
product.				
 Prioritize testing criteria (what's mission critical and 				
what's not).				
Analyze testing data.				
 Document test results. 				
17. Participate in project closure		Year 1 Rating		
 Review project milestones periodically during project 				
(mini closures)				
 Review if milestones have been met 		Year 2 Rating		
 Monitor ongoing metrics 				
 Communicate ongoing status of project 	_	_	_	
Competency Substitute (if you replaced a competency above,		Year 1 Rating		
note the competency and rating)				
		Year 2 Ratii	ng	
Comments:				



Post-Program Completion Survey

Youth Apprenticeship

YA POST-PROGRAM COMPLETION SURVEY: EMPLOYER FEEDBACK

Employers complete the following information. YA Coordinators will enter this into the Post-Program Completion Survey.

YA Employer Post-Program Completion Questions					
Will you offer or have you offered the Youth Apprentice a continuing position with your company?	☐ Yes ☐ No				
If continuing position offered to youth apprentice, did they accept?	☐ Yes ☐ No				
If yes, please answer the questions below:					
Was the offer for full time or part time work?	☐ Full-time ☐ Part-time				
Title of the position offered:					
What is the wage of the continuing employment offer?					
If applicable, will the youth apprentice advance to a Registered Apprenticeship?					

YA POST-PROGRAM COMPLETION SURVEY - COMPLETED BY YA CONSORTIUM

The <u>Post-Program Completion Survey</u> form is to be provided to each student completing the Youth Apprenticeship program to capture information on the student's plans after leaving the program. This **form should be completed by the Youth Apprenticeship Coordinator** to capture information from all high school seniors and their employers after successful completion of the Youth Apprenticeship Program.

The form should be completed during the final meeting between the student, mentor, and Youth Apprenticeship Coordinator, when the final checklist or On-the-Job Learning (OJL) Guide is filled out and signed. Information captured on this form must be entered online using the Bureau of Apprenticeship Standards Electronic Records System (BASERS).

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at 888-258-9966 and press 6 to request information in an alternate format, including translated to another

language.