# **Gas Distribution Technician**



Youth Apprenticeship

#### GAS DISTRIBUTION TECHNICIAN

Gas Distribution Technician youth apprentices assist and provide support in the installation, repair, and maintenance of the company's natural gas distribution system.

#### Length of Apprenticeship: One year

## **OCCUPATIONAL COMPETENCIES**

Youth apprentices must complete a **total of 10** competencies. **Nine** must be from the list below. If necessary, employers can substitute **1** competency with another occupationally appropriate skill. That skill should be added to the competency list for assessment.

**Safety Considerations:** Youth apprentices under the age of 18 are prohibited from using arial lifts, climbing poles, skid steers, compactors, and forklifts. For trenches, piers, foundations, and holes excavation is limited to 4 feet in depth or less. There are no restrictions for youth apprentices reading gas or electric meters or assisting with relighting gas meters.

	Competencies			
1.	Follow safety procedures			
2.	Prepare materials for field utilization			
3.	Perform gas meter inspections			
4.	Paint meters			
5.	Install meters			
6.	Assist to exchange a gas meter			
7.	Assist with gas main and service installation and maintenance (Note: youth apprentices under the age of 18 excavation are limited to 4 feet in depth or less)			
8.	Use hand and power tools (Note: youth apprentices under 18 cannot use chainsaws)			
9.	Communicate with customers			
10.	Perform valve maintenance			

## **REGISTERED APPRENTICESHIP BRIDGING OPPORTUNITIES**

The following Registered Apprenticeship is available in this area:

- Metering Technician
- Substation Electrician
- Gas Distribution Technician (local apprenticeship offered through WE Energies)

## **POST-SECONDARY PATHWAY OPPORTUNITIES**

There are several post-secondary pathway opportunities in this area. The following is a partial list.

• Gas Utility Construction and Service Utilities Engineering Technology

DETA-18825-85-E (R. 06/2023)



# **Gas Distribution Technician**

Youth Apprenticeship ON-THE-JOB LEARNING PERFORMANCE STANDARDS GUIDE (TO BE COMPLETED BY YA CONSORTIUM)

#### YOUTH APPRENTICE INFORMATION

Youth Apprentice Name	
YA Coordinator	YA Consortium
School District	High School Graduation Date

#### REQUIREMENTS

#### Level One Requirements

Youth apprentices must complete ALL the items listed below. Check completed areas.

Competency checklist

Employability Skills checklist (in this OJL Guide) or the DPI Employability Skills Certificate

- Related instruction equal to 1 high school credit or at least 3 college credits
- Minimum of 450 work hours

#### HOURS

Record the hours the youth apprentice worked.

Total Hours Employed	Company Name	Telephone Number	

## **RELATED INSTRUCTION**

YEAR 1: Indicate which related instruction courses the youth apprentice completed.

Dual Credit	Course Number and Title	Credits	Instruction Provider

#### **SIGNATURES**

The On-the-Job Learning Performance Standards Guide includes a list of competencies youth apprentices learn through mentoring and training at the worksite.

Instructions for the Worksite Employers/Mentors and School-Based or YA coordinators: This document should be reviewed with the employer/mentor, school-based or YA coordinator on a regular basis with the youth apprentice to record progress and plan future steps to ensure completion of the required competencies. Mentors, school-based/YA coordinator, and the apprentice sign below.

Employer/Mentor Signature	Employer/Mentor Signature
Employer/Mentor	Employer/Mentor
Business/Company	Business/Company
Date Signed	Date Signed
School-Based and/or YA Coordinator Signature	School-Based and/or YA Coordinator Signature
School-Based and/or YA Coordinator	School-Based and/or YA Coordinator
School District or Organization	School District or Organization
Date Signed	Date Signed
Youth Apprentice Signature	Youth Apprentice Signature
Youth Apprentice	Youth Apprentice
School District / High School	School District / High School
Date Signed	Date Signed

## EMPLOYABILITY SKILLS (TO BE COMPLETED BY YA EMPLOYER/MENTOR)

Youth apprentices must demonstrate key employability skills.

The DWD YA program employability skills requirement may be attained and demonstrated through two processes. (See options listed below.) Employability skills must be completed for every year a student is in the program. The DPI Employability Skills Certificate may be counted as meeting one of those two years, provided the certificate is earned in the same year the student is enrolled in youth apprenticeship or they can complete the YA Employability Skills in the OJL. The Employability Skills Certificate must be obtained through the DPI.

 If a student has successfully completed a Wisconsin Department of Public Instruction (DPI) State-Certified Cooperative Education, <u>Co-Op Employability Skill certification</u> then they have met the YA Employability Skills requirement for that year. A copy of the student's DPI Co-Op Employability Skill Certificate must be maintained on file with their YA regional consortium.

Earned Wisconsin Employability Skills Certificate (checked if applicable) or,

2. Completed and rated "Employability Skills" through this YA OJL guide as described below.

3	Exceeds Expectations: Exceeds entry-level criteria; requires minimal supervision; consistently
	displays this behavior
2	Meets Expectations: Meets entry-level criteria; requires some supervision; often displays this
	behavior
1	Working to Meet Expectations: Needs improvement; requires much assistance and supervision;
	rarely displays this behavior

#### The following skills are required of all youth apprentices.

Employability Skills Rating			
Competency and Rating Criteria	Minimum Rating of 2 for EAC Check Rating		
	1	2	3
<ol> <li>Develops positive work relationships with others. Examples of qualities and habits that the employee might exhibit include</li> <li>Interacts with others with respect and in a non-judgmental manner</li> <li>Responds to others in an appropriate and non-offensive manner</li> <li>Helps co-workers and peers accomplish tasks or goals</li> <li>Applies problem-solving strategies to improve relations with others</li> <li>When managing others, shows traits such as compassion, listening, coaching, team development, and appreciation</li> </ol>			

	Employability Skills	Rating		
		Minimun	n Rating of 3	2 for EACH
	Competency and Rating Criteria		Check Ratir	Ig
		1	2	3
2.	<ul> <li>Communicates effectively with others</li> <li>Examples of qualities and habits that the employee might exhibit include</li> <li>Adjusts the communication approach for the target audience, purpose, and situation to maximize impact</li> <li>Organizes messages/information in a logical and helpful manner</li> <li>Speaks clearly and writes legibly</li> <li>Models behaviors to show active listening</li> <li>Applies what was read to actual practice</li> <li>Asks appropriate questions for clarity</li> </ul>			
3.	<ul> <li>Collaborates with others</li> <li><i>Examples of qualities and habits that the employee might exhibit include</i></li> <li>Works effectively in teams with people of diverse backgrounds regardless of sex, race, ethnicity, nationality, sexuality, religion, political views, and abilities</li> <li>Shares responsibility for collaborative work and decision making</li> <li>Uses the problem-solving process to work through differences of opinion in a constructive manner to achieve a reasonable compromise</li> <li>Avoids contributing to an unproductive group conflict</li> <li>Shares information and carries out responsibilities in a timely manner</li> </ul>			
4.	<ul> <li>Maintains composure under pressure</li> <li>Examples of qualities and habits that the employee might exhibit include</li> <li>Uses critical thinking to determine the best options or outcomes when faced with a challenging situation</li> <li>Carries out assigned duties while under pressure</li> <li>Acts in a respectful, professional, and non-offensive manner while under pressure</li> <li>Applies stress management techniques to cope under pressure</li> </ul>			
5.	<ul> <li>Demonstrates integrity</li> <li>Examples of qualities and habits that the employee might exhibit include</li> <li>Carries out responsibilities in an ethical, legal and confidential manner</li> <li>Responds to situations in a timely manner</li> <li>Takes personal responsibility to correct problems</li> <li>Models behaviors that demonstrate self-discipline, reliability, and dependability</li> </ul>			

	Employability Skills		Rating	
		Minimun	n Rating of	2 for EACH
	Competency and Rating Criteria	Check Rating		Check Rating
		1	2	3
6.	<ul> <li>Performs quality work</li> <li>Examples of qualities and habits that the employee might exhibit include</li> <li>Carries out written and verbal directions accurately</li> <li>Completes work efficiently and effectively</li> <li>Performs calculations accurately</li> <li>Conserves resources, supplies, and materials to minimize costs and environmental impact</li> <li>Uses equipment, technology, and work strategies to improve workflow</li> <li>Applies problem-solving strategies to improve productivity</li> <li>Adheres to worksite regulations and practices</li> <li>Maintains an organized work area</li> </ul>			
7.	<ul> <li>Provides quality goods or services (internal and external)</li> <li><i>Examples of qualities and habits that the employee might exhibit include</i></li> <li>Shows support for the organizational goals and principles by own personal actions</li> <li>Displays a respectful and professional image to customers</li> <li>Displays an enthusiastic attitude and desire to take care of customer needs</li> <li>Seeks out ways to increase customer satisfaction</li> <li>Produces goods to workplace specifications</li> </ul>			
8.	<ul> <li>Shows initiative and self-direction</li> <li>Examples of qualities and habits that the employee might exhibit include</li> <li>Prioritizes and carries out responsibilities without being told</li> <li>Responds with enthusiasm and flexibility to handle tasks that need immediate attention</li> <li>Reflects on any unsatisfactory outcome as an opportunity to learn</li> <li>Improves personal performance by doing something different or differently</li> <li>Analyzes how own actions impact the overall organization</li> <li>Supports own action with sound reasoning and principles</li> <li>Balances personal activities to minimize interference with work responsibilities</li> </ul>			

Employability Skills		Rating	
	Minimum Rating of 2 for EAC		2 for EACH
Competency and Rating Criteria		Check Ratin	ıg
	1	2	3
<ul> <li>9. Adapts to change Examples of qualities and habits that the employee might exhibit include</li> <li>Shows flexibility and willingness to learn new skills for various job roles</li> <li>Uses problem-solving and critical-thinking skills to cope with changing circumstances</li> <li>Modifies own work behavior based on feedback, unsatisfactory outcomes, efficiency, and effectiveness</li> <li>Displays a "can do" attitude</li> </ul>			
<ul> <li>10. Demonstrates safety and security regulations and practices <i>Examples of qualities and habits that the employee might exhibit include</i></li> <li>Follows personal safety requirements</li> <li>Maintains a safe work environment</li> <li>Demonstrates professional role in an emergency</li> <li>Follows security procedures</li> <li>Maintains confidentiality</li> </ul>			
<ul> <li>11. Applies job-related technology, information, and media Examples of qualities and habits that the employee might exhibit include</li> <li>Applies technology effectively in the workplace</li> <li>Assesses and evaluates information on the job</li> <li>Assesses training manuals, website, and other media related to the job</li> </ul>			
<ul> <li>12. Fulfills training or certification requirements for employment <i>Examples of this requirement may include</i></li> <li>Participation in required career-related training and/or educational programs</li> <li>Passing certification tests to qualify for licensure and/or certification</li> <li>Participation in company training or orientation</li> </ul>			
<ul> <li>13. Sets personal goals for improvement Examples of this requirement may include</li> <li>Setting goals that are specific and measurable</li> <li>Setting work-related goals that align with the organization's mission</li> <li>Identifying strategies to reach goals</li> <li>Reflecting on goal progress to regularly evaluate and modify goals</li> </ul>			

#### **OCCUPATIONAL COMPETENCIES**

### (TO BE COMPLETED BY YA EMPLOYER/MENTOR)

Youth apprentices must complete a **total of 10** competencies. **Nine** must be from the list below. If necessary, employers can substitute **1** competency with another occupationally appropriate skill. That skill should be added to the competency list for assessment.

#### **Rating Scale**

- 3: Exceeds entry level criteria | Requires minimal supervision | Consistently displays this behavior
- 2: Meets entry level criteria | Requires some supervision | Often displays this behavior
- 1: Needs improvement | Requires much assistance and supervision | Rarely displays this behavior

If any competencies are rated "1" on the final performance review checklist that is submitted to WI DWD it is considered a failed checklist.

	Occupational Competencies		Rating		
			Minimum Rating of 2 for EACH		
	Competency and Rating Criteria		Check Ratin	ř – – – – – – – – – – – – – – – – – – –	
		1	2	3	
1.	Follow safety procedures				
	<ul> <li>select and use appropriate clothing and personal protective equipment (PPE)</li> </ul>				
	store PPE properly				
	<ul> <li>inspect PPE before wearing</li> </ul>				
	<ul> <li>comply with job site safety and security rules and regulations</li> </ul>				
	<ul> <li>maintain a clean and organized work environment</li> </ul>				
	<ul> <li>identify and report unsafe job conditions</li> </ul>				
	<ul> <li>perform stretching to prevent injuries</li> </ul>				
	<ul> <li>actively participate in safety meetings</li> </ul>				
	follow organization cybersecurity policies				
	participate in pre-job briefings				
	<ul> <li>spot employees while moving vehicles and equipment</li> </ul>				
	<ul> <li>secure areas with caution tape, barricades, cones, flashers, plywood, fencing, etc.</li> </ul>				
2.	Prepare materials for field utilization				
	pull inventory				
	stock materials				
	<ul> <li>stock crew supplies—water, gloves, and consumables</li> </ul>				
3.	Perform gas meter inspections				
	inspect the meter for physical damage				
	<ul> <li>inspect for abnormal operating conditions</li> </ul>				
	document maintenance needed				
	clear obstructions (brush/scrub)				
	<ul> <li>read meters to verify accuracy</li> </ul>				

	Occupational Competencies		Rating	
		Minimur	n Rating of 2	for EACH
	<b>Competency and Rating Criteria</b>		Check Ratin	g
		1	2	3
4.	Paint meters			
	clear obstructions			
	<ul> <li>brush/scrub the piping and fittings</li> </ul>			
	apply paint			
	clean work area			
5.	Install meters			
	<ul> <li>assemble threaded piping</li> </ul>			
	<ul> <li>provide support for piping assemblies</li> </ul>			
	inspect above grade piping			
6.	Assist to exchange a gas meter			
	<ul> <li>follow applicable work practices and safety rules</li> </ul>			
	<ul> <li>make an appointment with the customer</li> </ul>			
	remove the old meter			
	install the new meter			
	<ul> <li>assist with relighting the gas appliances</li> </ul>			
7.	Assist with gas main and service installation and			
	maintenance			
	<ul> <li>work with crew to identify location</li> </ul>			
	<ul> <li>document location of company facilities</li> </ul>			
	<ul> <li>gather tools and materials</li> </ul>			
	hand-dig location			
	<ul> <li>assist with house piping</li> </ul>			
	<ul> <li>assist with wrapping pipe</li> </ul>			
	<ul> <li>assist with service installation</li> </ul>			
	backfill excavations			
	<ul> <li>install erosion control measures</li> </ul>			
	<ul> <li>follow emergency response procedures</li> </ul>			
	assist with leak detection			
8.	Use hand and power tools			
	• use hand tools – wrenches, pliers, cutters, wire stripper,			
	screwdriver, wire brush, propane torch, etc.			
	• use power and pneumatic tools – reciprocating saw, drill,			
	driver, hammer drill, jack hammer, power tamper, etc.			
	cut and thread pipe			
9.	Communicate with customers			
	complete door hangers and custom notification forms			
	<ul> <li>explain work to be performed on customer premise</li> </ul>			

Occupational Competencies	Rating			
Competency and Rating Criteria		Minimum Rating of 2 for EACH Check Rating		
	1	2	3	
<ul> <li>10. Perform valve maintenance</li> <li>inspect values</li> <li>perform valve box repairs</li> <li>assist with valve maintenance</li> </ul>				
<b>Competency Substitute</b> (if you replaced a competency above, note the competency and rating)				
Comments:				



# **Post-Program Completion Survey**

Youth Apprenticeship

### YA POST-PROGRAM COMPLETION SURVEY: EMPLOYER FEEDBACK

Employers complete the following information. YA Coordinators will enter this into the Post-Program Completion Survey.

YA Employer Post-Program Completion Questions			
Will you offer or have you offered the Youth Apprentice a continuing position with your company?	☐ Yes ☐ No		
If continuing position offered to youth apprentice, did they accept?	Yes No		
If yes, please answer the questions below:			
Was the offer for full time or part time work?	☐ Full-time ☐ Part-time		
Title of the position offered:			
What is the wage of the continuing employment offer?			
If applicable, will the youth apprentice advance to a Registered Apprenticeship?			

#### YA POST-PROGRAM COMPLETION SURVEY: COMPLETED BY YA CONSORTIUM

The <u>Post-Program Completion Survey</u> form is to be provided to each student completing the Youth Apprenticeship program to capture information on the student's plans after leaving the program. This **form should be completed by the Youth Apprenticeship Coordinator** to capture information from all high school seniors and their employers after successful completion of the Youth Apprenticeship Program.

The form should be completed during the final meeting between the student, mentor, and Youth Apprenticeship Coordinator, when the final checklist or On-the-Job Learning (OJL) Guide is filled out and signed. Information captured on this form must be entered online using the Youth Apprenticeship Online Data Application (YODA) System.

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DWD is an equal opportunity employer and service provider. If you have a disability and need assistance with this information, please dial 7-1-1 for Wisconsin Relay Service. Please contact the Division of Employment and Training at 888-258-9966 and press 6 to request information in an alternate format, including translated to another language.

