

DENTAL ASSISTANT

Dental Assistant youth apprentices prepare patients, sterilize, or disinfect instruments, set up instrument trays, prepare materials, and assist the dentist during dental procedures.

Length of Apprenticeship: One or two years

OCCUPATIONAL COMPETENCIES

Youth apprentices work with a job site mentor to demonstrate the following competencies.

Year 1: Youth apprentices must complete a **total of 9** competencies. **Eight** must be from the list below. If necessary, employers can substitute **1** competency with another occupationally appropriate skill. That skill should be added to the competency list for assessment.

Year 2: Youth apprentices must complete a **total of 9** competencies. **Eight** must be from the list below. If necessary, employers can substitute **1** competency with another occupationally appropriate skill. Those skills should be added to the competency list for assessment.

	YEAR 1 Occupational Competencies		YEAR 2 Occupational Competencies
1.	Use standard precautions and infection	1.	Complete lab forms
	prevention strategies	2.	Apply topical anesthetic to the injection site
2.	Create and maintain client records	3.	Assist with common clinical procedures
3.	Assist to maintain emergency kit	4.	Chart dental conditions
4.	Clean removable appliances	5.	Transfer dental instruments
5.	Prepare procedural trays and set-ups	6.	Operate water and air syringe and suction
6.	Perform sterilization and disinfection	7.	Process dental radiographs
	procedures	8.	Assist to evaluate radiographs for diagnostic
7.	Prepare room for procedures		quality
8.	Receive and prepare client for treatment	9.	Mix dental materials
9.	Provide client education and instructions		

POST-SECONDARY PATHWAY OPPORTUNITIES

There are several post-secondary pathway opportunities in this area. The following is a partial list.

- Dental Assistant
- Dental Hygienist

Dental Assistant



Youth Apprenticeship ON-THE-JOB LEARNING PERFORMANCE STANDARDS GUIDE (TO BE COMPLETED BY YA CONSORTIUM)

YOUTH APPRENTICE INFORMATION

Youth Apprentice Name				
YA Coordinator	YA Consortium			
School District	High School Graduation Date			

REQUIREMENTS

Level One Requirements

Youth apprentices must complete ALL the items listed below. Check completed areas.

- Year 1 Competency checklist
- Employability Skills checklist (in this OJL Guide) or the DPI Employability Skills Certificate
- Related instruction equal to 1 high school credit or at least 3 college credits
- Minimum of 450 work hours

Level Two Requirements

Youth apprentices must complete ALL the items listed below. Check completed areas.

- Year 2 Competency checklist
- Employability Skills checklist (in this OJL Guide) or the DPI Employability Skills Certificate
- Related instruction equal to 2 high school credits or at least 6 college credits
- Minimum of 900 work hours

HOURS

Record the hours the youth apprentice worked.

Total Hours Employed	Company Name	Telephone Number		

RELATED INSTRUCTION

YEAR 1: Indicate which related instruction courses the youth apprentice completed.

Dual Credit	Course Number and Title	Credits	Instruction Provider

YEAR 2: Indicate which related instruction courses the youth apprentice completed.

Dual Credit	Course Number and Title	Credits	Instruction Provider

SIGNATURES

The On-the-Job Learning Performance Standards Guide includes a list of competencies youth apprentices learn through mentoring and training at the worksite.

Instructions for the Worksite Employers/Mentors and School-Based or YA coordinators: This document should be reviewed with the employer/mentor, school-based or YA coordinator on a regular basis with the youth apprentice to record progress and plan future steps to ensure completion of the required competencies. Mentors, school-based/YA coordinator, and the apprentice sign below.

Employer/Mentor Signature	Employer/Mentor Signature
Employer/Mentor	Employer/Mentor
Business/Company	Business/Company
Date Signed	Date Signed
School-Based and/or YA Coordinator Signature	School-Based and/or YA Coordinator Signature
School-Based and/or YA Coordinator	School-Based and/or YA Coordinator
School District or Organization	School District or Organization
Date Signed	Date Signed
Youth Apprentice Signature	Youth Apprentice Signature
Youth Apprentice	Youth Apprentice
School District / High School	School District / High School
Date Signed	Date Signed

EMPLOYABILITY SKILLS (TO BE COMPLETED BY YA EMPLOYER/MENTOR)

Youth apprentices must demonstrate key employability skills.

The DWD YA program employability skills requirement may be attained and demonstrated through two processes. (See options listed below.) Employability skills must be completed for every year a student is in the program. The DPI Employability Skills Certificate may be counted as meeting one of those two years, provided the certificate is earned in the same year the student is enrolled in youth apprenticeship or they can complete the YA Employability Skills in the OJL. The Employability Skills Certificate must be obtained through the DPI.

 If a student has successfully completed a Wisconsin Department of Public Instruction (DPI) State-Certified Cooperative Education, <u>Co-Op Employability Skill certification</u> then they have met the YA Employability Skills requirement for that year. A copy of the student's DPI Co-Op Employability Skill Certificate must be maintained on file with their YA regional consortium.

Earned Wisconsin Employability Skills Certificate (checked if applicable) or,

2. Completed and rated "Employability Skills" through this YA OJL guide as described below.

3	Exceeds Expectations: Exceeds entry-level criteria; requires minimal supervision; consistently
	displays this behavior
2	<i>Meets Expectations:</i> Meets entry-level criteria; requires some supervision; often displays this
	behavior
1	Working to Meet Expectations: Needs improvement; requires much assistance and supervision;
	rarely displays this behavior

The following skills are required of all youth apprentices.

Employability Skills		Rating	
Competency and Rating Criteria		n Rating of 2 Check Ratin	
	1	2	3
1. Develops positive work relationships with others.		Year 1 Ratin	g
Examples of qualities and habits that the employee might exhibit			
include		Year 2 Ratin	g
 Interacts with others with respect and in a non-judgmental manner 			
 Responds to others in an appropriate and non-offensive manner Helps co-workers and peers accomplish tasks or goals Applies problem-solving strategies to improve relations with others When managing others, shows traits such as compassion, listening, coaching, team development, and appreciation 			

Employability Skills	Rating
Employability Skills	Rating
2. Communicates effectively with others	Year 1 Rating
Examples of qualities and habits that the employee might exhibit	
include	Year 2 Rating
Adjusts the communication approach for the target audience	
purpose, and situation to maximize impact	
 Organizes messages/information in a logical and helpful man Speaks clearly and writes legibly 	ner
 Models behaviors to show active listening 	
 Applies what was read to actual practice 	
 Asks appropriate questions for clarity 	
3. Collaborates with others	Year 1 Rating
Examples of qualities and habits that the employee might exhibit	
include	Year 2 Rating
Works effectively in teams with people of diverse background	
regardless of sex, race, ethnicity, nationality, sexuality, religio	
political views, and abilities	
 Shares responsibility for collaborative work and decision mak Uses the problem-solving process to work through difference 	
 Oses the problem-solving process to work through unreference opinion in a constructive manner to achieve a reasonable 	
compromise	
 Avoids contributing to an unproductive group conflict 	
Shares information and carries out responsibilities in a timely	,
manner	
4. Maintains composure under pressure	Year 1 Rating
Examples of qualities and habits that the employee might exhibit	
include	Year 2 Rating
 Uses critical thinking to determine the best options or outcor when feed with a shallow size situation 	
when faced with a challenging situation	
 Carries out assigned duties while under pressure Acts in a respectful, professional, and non-offensive manner 	
while under pressure	
 Applies stress management techniques to cope under pressu 	re
·	
5. Demonstrates integrity	Year 1 Rating
Examples of qualities and habits that the employee might exhibit	
include	Year 2 Rating
Carries out responsibilities in an ethical, legal and confidentia	
 manner Responds to situations in a timely manner 	
 Responds to situations in a timely manner Takes personal responsibility to correct problems 	
 Models behaviors that demonstrate self-discipline, reliability, 	
and dependability	,

	Employability Skills	Rating	
6.	Performs quality work	Year 1 Ratir	ng
	Examples of qualities and habits that the employee might exhibit		
	include	 Year 2 Ratir	ng
	Carries out written and verbal directions accurately		
	Completes work efficiently and effectively		
	Performs calculations accurately Concerning resources supplies and materials to minimize costs		
	 Conserves resources, supplies, and materials to minimize costs and environmental impact 		
	 Uses equipment, technology, and work strategies to improve workflow 		
	 Applies problem-solving strategies to improve productivity 		
	 Adheres to worksite regulations and practices 		
	 Maintains an organized work area 		
-	Duranidas avality seeds on comisso (internal and outomal)	Veer 1 Detir	
7.	Provides quality goods or services (internal and external) Examples of qualities and habits that the employee might exhibit	Year 1 Ratir	
	include		
	 Shows support for the organizational goals and principles by 	Year 2 Ratir	ıg
	own personal actions		
	 Displays a respectful and professional image to customers 		
	 Displays an enthusiastic attitude and desire to take care of customer needs 		
	Seeks out ways to increase customer satisfaction		
	 Produces goods to workplace specifications 		
8.	Shows initiative and self-direction	Year 1 Ratir	ıg
	Examples of qualities and habits that the employee might exhibit		
	include	Year 2 Ratir	ng
	 Prioritizes and carries out responsibilities without being told Despende with enthusian and flexibilities to headle tooks that 		
	 Responds with enthusiasm and flexibility to handle tasks that need immediate attention 		
	 Reflects on any unsatisfactory outcome as an opportunity to learn 		
	• Improves personal performance by doing something different or differently		
	Analyzes how own actions impact the overall organization		
	Supports own action with sound reasoning and principles		
	Balances personal activities to minimize interference with work responsibilities		

Employability Skills		Rating	
9. Adapts to change		Year 1 Ratin	g
Examples of qualities and habits that the employee might exhibit include			
 Shows flexibility and willingness to learn new skills for various 		Year 2 Ratin	lg
job roles			
Uses problem-solving and critical-thinking skills to cope with			
changing circumstances			
Modifies own work behavior based on feedback, unsatisfactory			
outcomes, efficiency, and effectiveness			
 Displays a "can do" attitude 			
10. Demonstrates safety and security regulations and practices		Year 1 Ratin	Ig
Examples of qualities and habits that the employee might exhibit			
include		Year 2 Ratin	p
Follows personal safety requirements			
Maintains a safe work environment			
Demonstrates professional role in an emergency Enllows coordinates			
Follows security proceduresMaintains confidentiality			
11. Applies job-related technology, information, and media	,	Year 1 Ratin	Ig
Examples of qualities and habits that the employee might exhibit			
include		Year 2 Ratin	g
Applies technology effectively in the workplace			
Assesses and evaluates information on the job Assesses training manuals, wabsits, and other madia related to			
 Assesses training manuals, website, and other media related to the job 			
12. Fulfills training or certification requirements for employment		Year 1 Ratin	Ig
Examples of this requirement may include			
 Participation in required career-related training and/or advectional are presented. 		Year 2 Ratin	g
educational programs			
 Passing certification tests to qualify for licensure and/or certification 			
Participation in company training or orientation			
13. Sets personal goals for improvement		Year 1 Ratin	Ig
Examples of this requirement may include			
Setting goals that are specific and measurable Setting with the experimentary setting the set of the		Year 2 Ratin	g
 Setting work-related goals that align with the organization's mission 			
 Identifying strategies to reach goals 			
 Reflecting on goal progress to regularly evaluate and modify 			
goals			

YEAR 1 OCCUPATIONAL COMPETENCIES

(TO BE COMPLETED BY YA EMPLOYER/MENTOR)

Youth apprentices must complete a **total of 9** competencies. **Eight** must be from the list below. If necessary, employers can substitute **1** competency with another occupationally appropriate skill. That skill should be added to the competency list for assessment.

Rating Scale

- 3: Exceeds entry level criteria | Requires minimal supervision | Consistently displays this behavior
- 2: Meets entry level criteria | Requires some supervision | Often displays this behavior
- 1: Needs improvement | Requires much assistance and supervision | Rarely displays this behavior

If any competencies are rated "1" on the final performance review checklist that is submitted to WI DWD it is considered a failed checklist.

	Occupational Competencies		Ratings	
	Competency and Rating Criteria	Minimum Rating of 2 for EAC Check Rating		
		1	2	3
1.	 Use standard precautions and infection prevention strategies protect self and spread of infection using standard precautions and infection control techniques perform hand washing, gloving, and shielding perform cleaning, disinfection, and sterilization 			
2.	 Create and maintain client records verify information enter required information in the client record confirm accuracy of information use only approved abbreviations client record is accurate and complete 			
3.	 Assist to maintain emergency kit review items in emergency kit remove and report expired and damaged items document and dispose of expired items as directed order and refill items as necessary or as used up 			
4.	 Clean removable appliances select appropriate polish or cleaners polish removable appliances and prostheses 			

	Occupational Competencies		Ratings	
		Minimur	n Rating of 2	for EACH
	Competency and Rating Criteria	Check Rating		
		1	2	3
5.	 Prepare procedural trays and set-ups gather the instruments and supplies that will be used for the procedure check the instruments and equipment for malfunction or damage confirm solutions and supplies are correct and not expired arrange the equipment and supplies in the order in which they will be used 			
6.	 Perform sterilization and disinfection procedures perform disinfection as required with appropriate solution clean instruments (using ultrasonic, solutions, etc.) place items in sterilization pouches or wraps perform sterilization procedures return clean and sterile reusable supplies and instruments to their proper storage location perform quality control on sterilizers 			
7.	 Prepare room for procedures verify procedure to be performed consult procedure protocol for safety and setup requirements prepare procedural trays and set-ups ensure the cleanliness of the procedure equipment and room arrange the room as required 			
8.	 Receive and prepare client for treatment identify client position client record client condition, reactions, and position change if needed identify purpose of visit note client's general physical condition place napkin adjust equipment 			
9.	 Provide client education and instructions assist to explain and clarify procedures and services provide brochures provide pre- and post-procedure instruction sheets demonstrate proper brushing and oral care techniques 			

Occupational Competencies	Ratings		
Competency and Rating Criteria	Minimum Rating of 2 for EACH Check Rating		
	1	2	3
Competency Substitute (if you replaced a competency above, note the competency and rating)			
Comments:			•

YEAR 2 OCCUPATIONAL COMPETENCIES

(TO BE COMPLETED BY YA EMPLOYER/MENTOR)

Youth apprentices must complete a **total of 9** competencies. **Eight** must be from the list below. If necessary, employers can substitute **1** competency with another occupationally appropriate skill. That skill should be added to the competency list for assessment.

Rating Scale

3: Exceeds entry level criteria | Requires minimal supervision | Consistently displays this behavior

2: Meets entry level criteria | Requires some supervision | Often displays this behavior

1: Needs improvement | Requires much assistance and supervision | Rarely displays this behavior

If any competencies are rated "1" on the final performance review checklist that is submitted to WI DWD it is considered a failed checklist.

	Occupational Competencies		Ratings	
	Competency and Rating Criteria	Minimum Rating of 2 for EAC Check Rating		
		1	2	3
1.	 Complete lab forms enter client information enter required information on forms to be sent to Lab Technician confirm accuracy of information 			
2.	 Apply topical anesthetic to the injection site identify client explain procedure to client apply topical anesthetic to correct oral location record the response of the client store or dispose of anesthetic appropriately 			

	Occupational Competencies		Ratings	
		Minimum Rating of 2 for EACH		
	Competency and Rating Criteria			
		1	2	3
3.	 Assist with common clinical procedures identify client verify that the room, equipment, and supplies are appropriate, in-date, and ready for the procedure drape client and take other measures to protect client clothing assist in positioning client using proper body mechanics assist with procedural steps performed by the worksite professional report any client response to the procedure to the worksite professional document assistance dispose of contaminated articles according to protocol 			
4.	 Chart dental conditions record dental conditions as directed chart permanent and primary teeth, carious lesions, restorations, impaction, missing teeth, mobility, furcation, pocket depth chart notations are accurate and correct 			
5.	 Transfer dental instruments maintain instruments on the instrument tray anticipate the next instrument needed in the treatment plan respond to appropriate verbal or non-verbal cues for transfer position the instrument as required for the action to be taken remove debris from instrument before returning to tray 			

Occupational Competencies		Ratings		
	Minimun	n Rating of 2	for EACH	
Competency and Rating Criteria		Check Rating		
	1	2	3	
 6. Operate water and air syringe and suction anticipate the need and timing for water and air clearin respond to appropriate verbal or non-verbal cues for clearing position tip appropriately for clearing and minimal deflection of spray water and air spray in little circular motions, then air sp for proper visualization anticipate the need and timing for suction respond to appropriate verbal or non-verbal cues for suction monitor the oral cavity and back of the throat for saliva and water pooling keep suction tip on hard surface when suctioning dispose of used materials appropriately clean and maintain equipment as required 	ng pray			
 7. Process dental radiographs expose radiograph mount radiograph or locate digital image apply principles of radiation safety 				
 8. Assist to evaluate radiographs for diagnostic quality review image to determine quality review clarity, cone cut, inclusion of desired structures proper angulation identify errors created by incorrect placement review radiograph with worksite professional 	and			
 9. Mix dental materials select the correct materials and supplies weigh and measure accurately mix the material in the right order mix the material in the specified time limit mix and load impression trays prepare reagents, solutions, dental materials deliver and store dental materials as required 				
Competency Substitute (if you replaced a competency abov note the competency and rating)	re, 🗌			
Comments:				



Post-Program Completion Survey

Youth Apprenticeship

YA POST-PROGRAM COMPLETION SURVEY: EMPLOYER FEEDBACK

Employers complete the following information. YA Coordinators will enter this into the Post-Program Completion Survey.

YA Employer Post-Program Completion Questions			
Will you offer or have you offered the Youth Apprentice a continuing position with your company?	Yes		
If continuing position offered to youth apprentice, did they accept?	Yes		
If yes, please answer the questions below:			
Was the offer for full time or part time work?	Full-time Part-time		
Title of the position offered:			
What is the wage of the continuing employment offer?			
If applicable, will the youth apprentice advance to a Registered Apprenticeship?			

YA POST-PROGRAM COMPLETION SURVEY: COMPLETED BY YA CONSORTIUM

The <u>Post-Program Completion Survey</u> form is to be provided to each student completing the Youth Apprenticeship program to capture information on the student's plans after leaving the program. This **form should be completed by the Youth Apprenticeship Coordinator** to capture information from all high school seniors and their employers after successful completion of the Youth Apprenticeship Program.

The form should be completed during the final meeting between the student, mentor, and Youth Apprenticeship Coordinator, when the final checklist or On-the-Job Learning (OJL) Guide is filled out and signed. Information captured on this form must be entered online using the Bureau of Apprenticeship Standards Electronic Records System (BASERS).

No part of this document may be altered, duplicated, or extracted without written consent from the Wisconsin Department of Workforce Development (DWD).

DWD is an equal opportunity employer and service provider. If you have a disability and need assistance with this information, please dial 7-1-1 for Wisconsin Relay Service. Please contact the Division of Employment and Training at 888-258-9966 and press 6 to request information in an alternate format, including translated to another language.

