

DVR Quarterly Update



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Acting Administrator

FFY 2012 Metrics

4/27/12 snapshot

Performance

- 15,448 funded plans
- 3,247 plans in develop
- 4,695 on waitlist
- 5-6 months wait for Cat 2
- 1,910 employment outcomes

Outcomes to date

- employment goal=3000
 - 64% of goal (57% year)
- \$12.41 per hour
- 27.15 average hrs/week
- ROI= 205%

Resource Update

Wait List

OOS Category	Current OOS Category Description	Count OOS Category
1	Category 1 - Most Significantly Disabled	3
2	Category 2 - Significantly Disabled	3,336
3	Category 3 - Other Eligible Individuals	1,356
	OOS Waiting List Total	4,695

Case Aids

- Increase OJTs – over 1200 since start
- Increase activations (up to 1000 per month-July 1)

Resource Update

Staff

- 187 VRC target-174 currently filled
- 69 CCC target-65 currently filled
- 2 VR Supervisors

Central office recruitment

- Contract specialist
- VR specialist
- Program and policy analyst

Resource Update

Recent Hires

- WDA Director
- 3 Cold Case Unit
- PA Confidential



Business Service Team

- Facebook (<http://www.facebook.com/WIEmployAbility>)
- JCW
 - Resume upload
 - Key word search
 - Counselor able to search through resume
- Data source for tracking employer needs (with WDBs and other partners)
- Self-employment improvements (shorten approval process)



Initiatives

- ▶ On-line application

<https://dwd.wisconsin.gov/DVRApply/Presentation/AnonymousApplication/PotentialEligibility.aspx>

- ▶ Cold Case Unit-helping clean up vacant caseloads, Social Security claims
- ▶ Service Provider information linked to IRIS
- ▶ Service Provider report cards
- ▶ Focus groups—State Plan

On-line Application



[Help](#)

Application for Services

This form is voluntary. You are not required by law to provide this information and there is no legal penalty if you choose not to complete this form. However, we may not be able to provide the goods and services as part of an employment plan if we do not have this information. If you are not your own guardian and/or you are under the age of 18, you will need your guardian's or parent's signature on the application to apply for DVR services. Personal information you provide may be used for secondary purposes [Privacy Law, s. 15.04 (1)(m), Wisconsin Statutes]. Provision of your Social Security Number (SSN) is voluntary; not providing it could result in an information processing delay.

Please answer all the questions included on the application. While all the items are not required to submit an application, DVR does need this information. Not providing some of the information could delay processing of your application.

Required fields within each tab are marked with an asterisk*. To change tabs either click the tab heading or the Next Tab/Previous Tab links at the bottom of the Application.

Applicant

Applicant

Application Date: 04/26/2012

Legal First Name: **

Middle Initial:

Legal Last Name: **

Social Security Number:

Date of Birth:  **

[Next Tab »](#)

Contact

Complete all of the methods that DVR can use to contact you.

Street address or PO Box.

Street Address Line 1: *

Street Address Line 2:

City: *

State: ▼ *

ZIP Code: - *

County: ▼ *

E-mail Address:

Telephone Number: -

Cell Phone Number: -

Permission to leave a message: Yes No

Do you give DVR permission to leave a message at the telephone numbers listed above?

Contact

What is your preferred method of contact? ▼ *

Other Contact Method:

In what county would you like to receive services? ▼ *

[« Previous Tab](#) [Next Tab »](#)

Upcoming Initiatives

IT

- 🌐 JCOW
- 🌐 IRIS-service provider, IPE search
- 🌐 SS cost reimbursement tracking system and wage information
- 🌐 Automating 199 claims

Personnel

- 👤 Job development project positions
- 👤 Lead VRC classification
- 👤 Improved staff training—current staff (refresh)
- 👤 Eligibility centralized staff

Upcoming Initiatives

I & E Potentials

- 🌐 Apprenticeship/career pathways job development and life-long learning platform
- 🌐 Wrap around services for high poverty areas
- 🌐 Assistive technology provider expansion

Facilities

- 👤 Convert to confidential space for all VRCs
- 👤 Ergonomic upgrades as needed (old desk systems, laptops vs PC, etc.,
- 👤 Additional VC sites to reduce in-region travel

Thank You!



www.dwd.wisconsin.gov

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DWD

Department of Workforce Development