

Wisconsin
Division of Vocational Rehabilitation
(DVR)
Overview

January 10, 2011

THE MISSION

The Wisconsin Division of Vocational Rehabilitation (DVR) is a federal/state program designed to **obtain, maintain, and improve employment** for people with disabilities by working with VR consumers, employers, and other partners.

Mission and Intent

- Findings of Congress
 - (3) disability is a natural part of the human experience and in no way diminishes the right of individuals to--
 - (A) live independently;
 - (B) enjoy self-determination;
 - (C) make choices;
 - (D) contribute to society;
 - (E) pursue meaningful careers; and
 - (F) enjoy full inclusion and integration in the economic, political, social, cultural, and educational mainstream of American society;

Mission and Intent

The purposes of this Act are--

(1) to empower individuals with disabilities to maximize employment, economic self-sufficiency, independence, and inclusion and integration into society

Mission and Intent

- Individualized Services
- Consumer Choice
- Consumer Driven
- Competitive and Integrated Employment
- Maximize Employment Potential

THE MISSION

Purpose of Title 1 of the Act

- **Assist States in operating statewide comprehensive, coordinated, effective, efficient and accountable vocational rehabilitation programs each of which is:**
 - A. **an integral part of a statewide workforce investment system and,**
 - B. **designed to assess, plan, develop, and provide vocational rehabilitation services for individuals with disabilities, consistent with their *strengths, resources, priorities, concerns, abilities, capabilities, interests, and informed choice*, so that such individuals may prepare for and engage in gainful employment.**

Wisconsin Rehabilitation Council

- Purpose to advise and assist DVR with preparation of applications, State Plan, Strategic Plan and amendments to Plans, reports, needs assessments, and evaluations required by Title I-B.
- Members are appointed by Governor
 - Individuals with physical, cognitive, sensory and mental disabilities;
 - Parents, family members, guardians, advocates, or authorized representatives of disabled persons; and
 - Current and former DVR applicants
- DVR Administrator is ex-officio

DVR – The Big Picture

- Federal Fiscal Year 2011
 - DVR will have contact with 40,500+ individuals with disabilities who are interested in employment
 - “Monthly Average” Caseload range from 15,000
 - 16,000 active plans
 - Discretionary Case Service Budget \$43.4 million

The Vocational Rehabilitation Process & Choices in the Process

STEP 1

Eligibility and VR Waiting List

Eligibility:

You are eligible if your disability is stopping you from getting or keeping a job that uses your skills and abilities.

AND

You require VR services to deal with your disability limitations so you can reach your job goal.

Waiting List:

When VR does not have enough funding, VR must use a waiting list process called Order of Selection. An eligible person will be placed on the waiting list and contacted by VR when VR can work with them.

As people get jobs, VR contacts the next names on the waiting list.

Choices:

Bring your disability information to VR or sign release forms so VR can get disability records.

Ask VR to pay for a disability evaluation if you do not have complete or current disability information.

Timeframe: 60 days

STEP 2

Gather Information on Jobs & Disability

Questions to Answer:

- ➔ Do you know what types of jobs match your skills?
- ➔ Do you know if those jobs are available where you plan to live and work?
- ➔ If you receive disability benefits, will your job goal pay enough to replace your benefits?
- ➔ If you cannot work full-time, will your job goal jeopardize your benefits?
- ➔ How can the limitations caused by your disability be addressed?
- ➔ Do you need your disability assessed by an expert who can answer those questions?

Choices:

Find the answers to these questions and share them with your VR counselor.

Work with your VR Counselor to find the answers.

Select service providers who can help you find the answers.

STEP 3

Plan for Employment (IPE)

The Plan Lists the Services You Will Receive from VR

You and VR need to agree on the Plan for Employment. You need to agree on your job goal and what you and VR need to do to reach your employment goal.

Questions to Answer:

- ➔ What will you need to do to address the limitations of your disability?
- ➔ What will you do to learn the skills for your job goal? (ex. schooling, work-experience, On-the-Job training?)
- ➔ Do you need new assessments to answer these questions?

Choices:

Write the Plan with VR help, by yourself, or with help from someone else.

Work with your VR Counselor to find the answers.

Select service providers who can help you find the answers

STEP 4

Employment and Follow up

Seeking Employment:

You are ready to apply for jobs or change jobs if your current job is not suited to your skills.

- ➔ Do you know how to use Job Center resources to find jobs?
- ➔ Do you need help from a Job Placement person?

Job Follow Up Activities:

When you are hired, keep in touch with VR to let your VR counselor know how it is going.

If you find there are things you cannot do contact your counselor right away.

Choices:

You can extend the 90-day follow-up if you are having problems on the job.

Timeframe: 90 days

STEP 5

Closure - End VR Services (at this time)

When Active VR Services Stop, Your VR File is Closed

VR should not close your case until you and your VR Counselor discuss it.

If you cannot be reached, VR will close your case. This allows them to serve people on the waiting list.

Reasons to Close Your Case:

- ➔ You are working at a job related to your job goal
- ➔ Your disability or personal matters are keeping you from working with VR at this time
- ➔ You cannot risk losing your disability benefits such as your health care benefit.
- ➔ You cannot get a job that replaces your benefits.

Choices:

You can reapply to VR at any time. Your VR case will be closed when you are successfully employed or when you are not able to actively work on reaching your job goal.

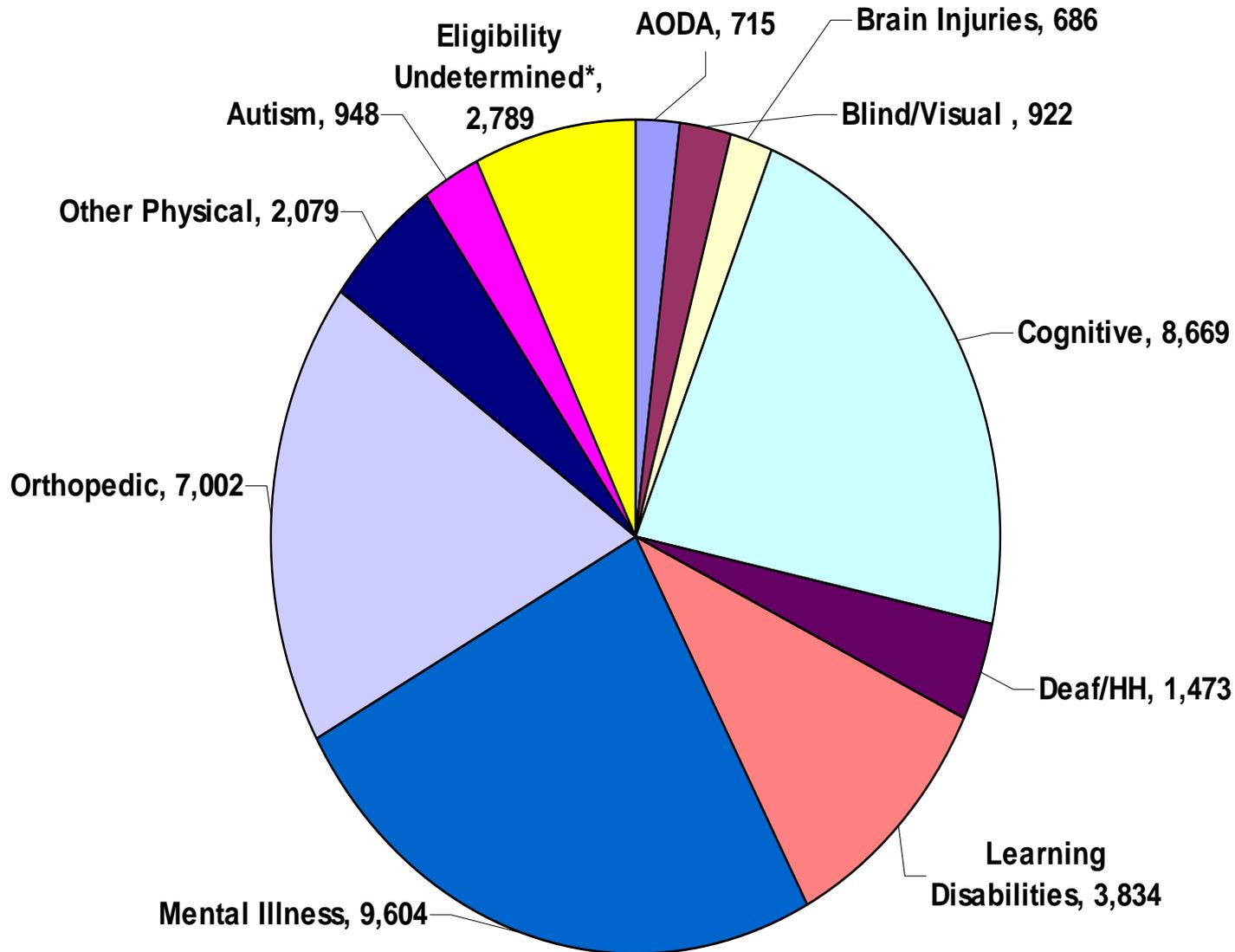
This information is funded by Rehabilitation Services Administration WI Client Assistance Program grant H161A040054.

Disability Types of Consumers for FFY 2010

Disability Type (reported as primary disability)	Total	Percent
AODA	715	1.80%
Blind/Visual	922	2.40%
Brain Injuries	686	1.80%
Cognitive	8,669	22.40%
Deaf/HH	1,473	3.80%
Learning Disabilities	3,834	9.90%
Mental Illness	9,604	24.80%
Orthopedic	7,002	18.00%
Other Physical	2,079	5.40%
Autism	948	2.40%
Eligibility Undetermined*	2,789	7.20%
Total	38,721	100%

* cases closed prior to eligibility determination

Disability Types of Consumers for FFY 2010



* cases closed prior to eligibility determination

DVR's Waiting List

January, 2011

Category	Number
1	3 No wait
2	2691 4-6 month wait
3	1,910 Indefinite wait
	4604

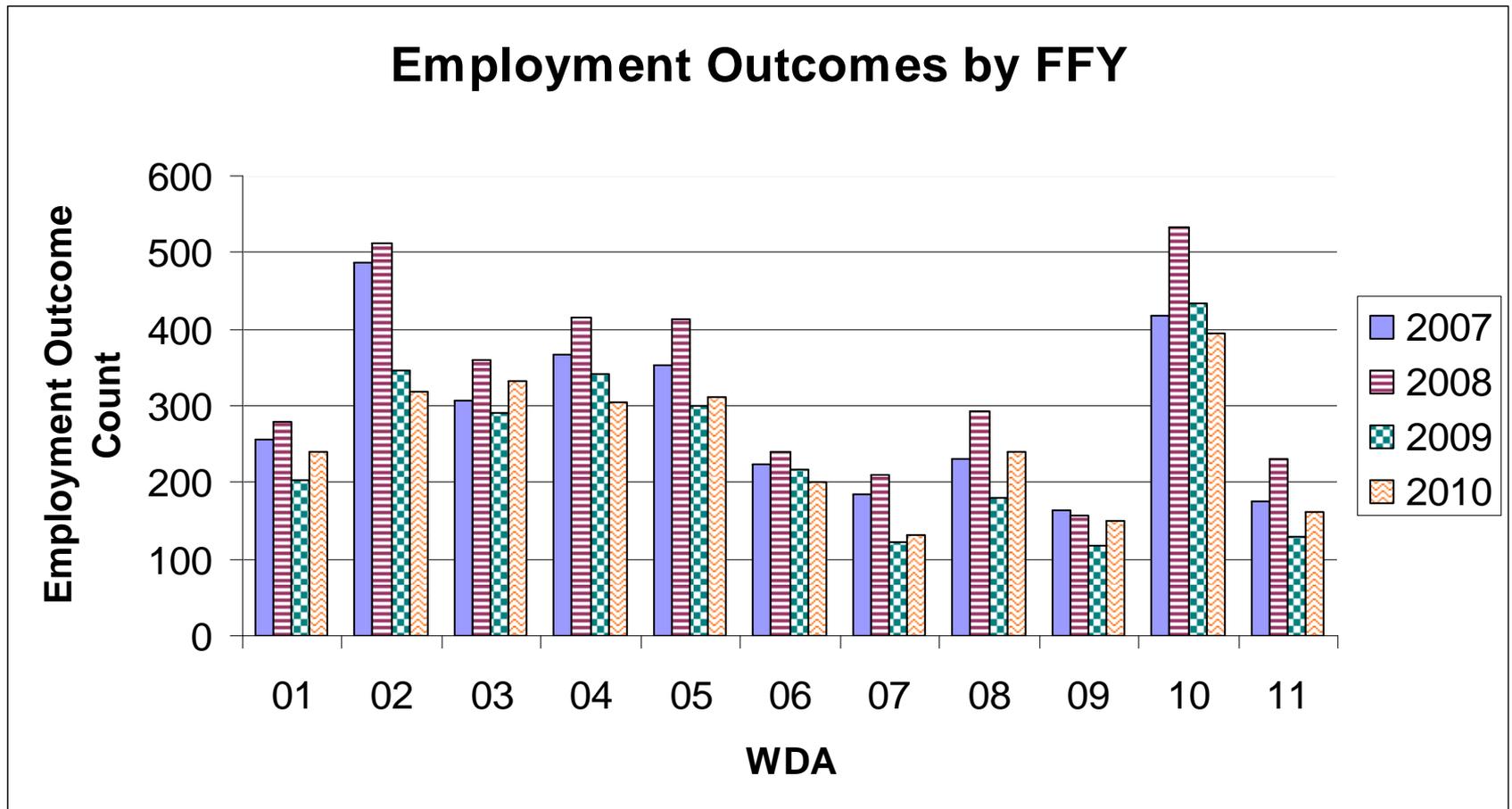
Good news in a bad economy

- In FFY 2010 (10/1/09-9/30/10), 2784 DVR consumers have successfully gained and retained their employment for at least 90 days
 - Averaging 26.90 hours per week
 - Averaging \$12.56/hour in wages
 - 196% annual return on the VR \$\$ invested in this group of individuals

DVR Rehabilitation Outcomes for FFY 2010

Consumer WDA	Number Of Rehabs	Avg. Weekly Wage	Avg. Hr. Per Week	Avg. Wage	Total Service Cost	Estimated Annual Earnings	Estimated 3 Mo. Earnings	Annual Earnings /Cost Ratio	Weeks Earnings to Equal Cost
WDA 01	241	\$296.30	26.90	\$11.01	\$1,662,286.	\$3,713,268.	\$928,317.	2.23	23.28
WDA 02	319	\$338.44	28.55	\$11.85	\$2,589,076.	\$5,614,024.	\$1,403,506.	2.17	23.98
WDA 03	333	\$386.36	30.07	\$12.85	\$2,531,803.	\$6,690,164.	\$1,672,541.	2.64	19.68
WDA 04	304	\$300.66	27.24	\$11.04	\$2,367,646.	\$4,752,826.	\$1,188,207.	2.01	25.90
WDA 05	311	\$335.89	24.70	\$13.60	\$2,244,186.	\$5,432,071.	\$1,358,018.	2.42	21.48
WDA 06	200	\$420.71	29.38	\$14.32	\$2,868,271.	\$4,375,332.	\$1,093,833.	1.53	34.09
WDA 07	131	\$356.16	28.79	\$12.37	\$1,049,910.	\$2,426,164.	\$606,541.	2.31	22.50
WDA 08	239	\$353.19	26.50	\$13.33	\$2,640,626.	\$4,389,450.	\$1,097,363.	1.66	31.28
WDA 09	150	\$408.06	25.46	\$16.03	\$2,103,422.	\$3,182,858.	\$795,714.	1.51	34.36
WDA 10	394	\$255.26	22.23	\$11.48	\$3,533,132.	\$5,229,728.	\$1,307,432.	1.48	35.13
WDA 11	162	\$367.27	29.33	\$12.52	\$1,367,043.	\$3,093,896.	\$773,474.	2.26	22.98
Statewide Totals	2,784	\$337.78	26.90	\$12.56	\$24,957,399.	\$48,899,781.	\$12,224,945.	1.96	26.54

Employment Outcomes by FFY



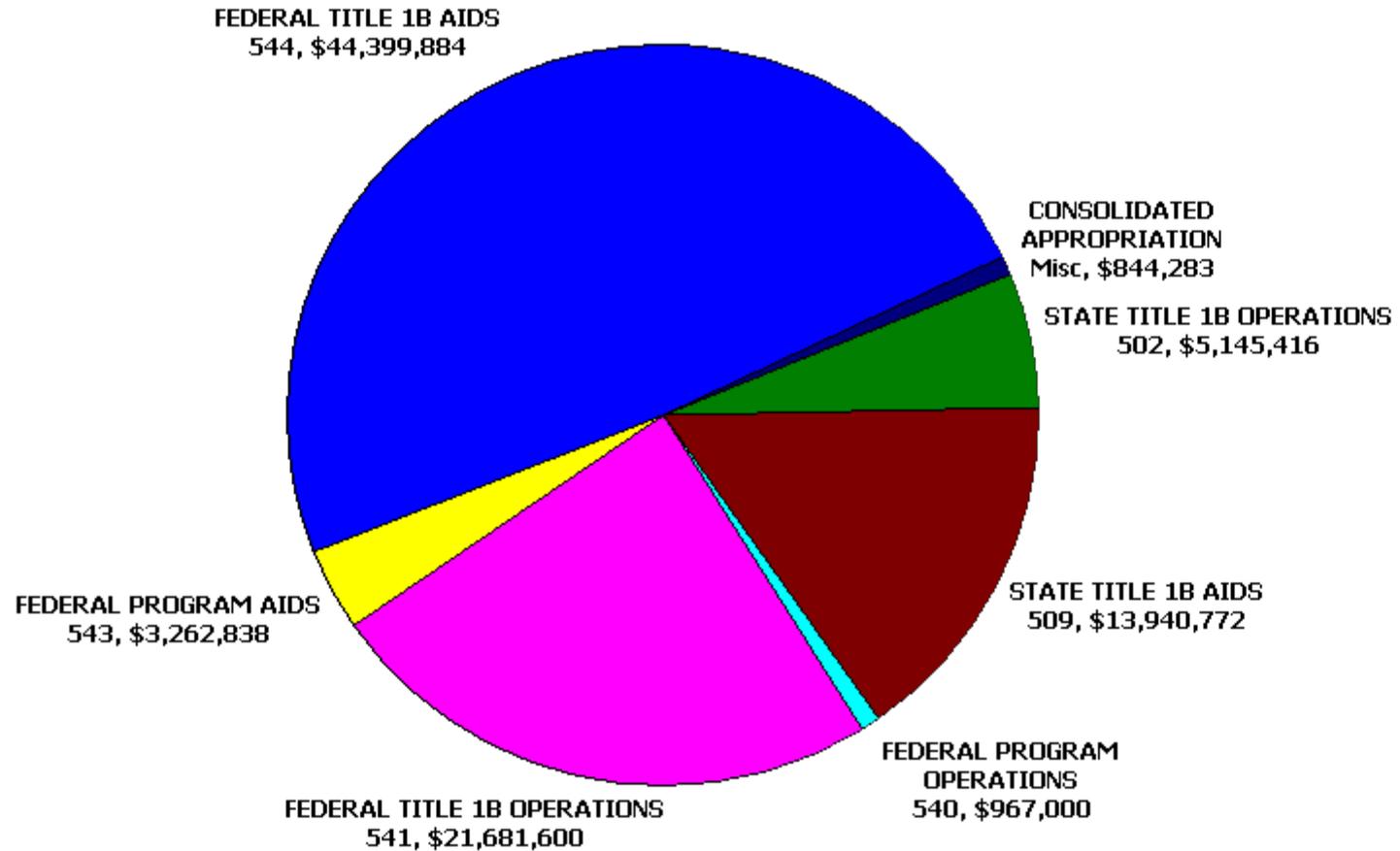
Employment Outcomes by FFY

WDA	2007	2008	2009	2010
01	256	280	204	241
02	486	512	347	319
03	307	359	290	333
04	366	415	342	304
05	354	414	301	311
06	223	241	216	200
07	184	209	123	131
08	231	292	179	239
09	165	157	118	150
10	417	532	434	394
11	176	230	129	162
Count:	3165	3641	2683	2784

DVR Staff

- 171 VR Counselors
- 64 Case coordinators
 - Located around state in 11 WDA regions
 - Including in Job Centers
 - Central Office-Madison
 - Division Administrator
 - Deputy
 - Bureau Directors: Management Services and Consumer Services

DVR Expenditures & Encumbrances by Appropriation for SFY 2011 Through Dec 31, 2010



DVR Budget to Actual by Appropriation for SFY 2011 Through Dec 31, 2010

Appropriation Code	Appropriation Name	SFY Total Budget Amount	Total Encumbrance & Expenditure Amt
Misc	CONSOLIDATED APPROPRIATION	\$844,283	\$734,043
502	STATE TITLE 1B OPERATIONS	\$5,145,416	\$2,906,691
509	STATE TITLE 1B AIDS	\$13,940,772	\$9,711,168
540	FEDERAL PROGRAM OPERATIONS	\$967,000	\$81,151
541	FEDERAL TITLE 1B OPERATIONS	\$21,681,600	\$11,103,932
543	FEDERAL PROGRAM AIDS	\$3,262,838	\$1,265,002
544	FEDERAL TITLE 1B AIDS	\$44,399,884	\$21,586,079
	Totals	\$90,241,792	\$47,388,068

Program Fiscal Measures

- **Pay for Performance**
 - Service Provider paid only after service delivery, and
 - Verified Statement of Consumer Satisfaction
- **Consumer Informed Choice**
 - 34 CFR 361.52 (Code of Federal Regulations)
- **Consumer Survey Data**
 - System tracks service provider performance results
 - 34 CFR 361.51 Standards for Facilities & Providers

Fiscal Accountability

- Federal rehabilitation agency (Rehab Services Administration) Program & Fiscal Audit
- Legislative Audit Bureau (LAB) Single Audit
- Annual Internal Audit of expenditures by DWD Financial Management staff
- Internal controls built into the integrated case management system (separation of duties, etc.)
- DVR Program process includes a variety of Pre-Audit, Post-Audit, and Central Office Quality Assurance (QA) reviews.