

Customized Employment Criteria

Any consumer falling into at least one of the criteria listed below, considering competitive employment with a recognized need of long term employment support should be provided information about use of the customized employment model and availability in their area. The use of this model may require a change in provider if the current provider does not have staff trained in customized employment.

Service Providers are not required to submit training certificates to DVR, but certificates must be kept on file by the Service Provider for any personnel providing Customized Employment services to DVR consumers. DVR may request that the provider produce a copy of the certificate of completion on an individual basis.

1. Previously closed unsuccessfully by DVR and current need for long term support;
or
2. Have had one or more supported employment opportunities in the past three years where the individual lost supported employment position, either before or after successful closure by DVR, *primarily* because the individual was *unable* to meet the expectations of the employer(s) for the position being filled; or
3. Have been in Supported Employment job development for six months or longer, have not yet obtained employment and continue to desire to obtain employment;
or
4. New to DVR, and in VR area director's or counselor's judgment, is unlikely to be successful in obtaining competitive employment that matches their preferences and needs through use of existing supported employment practice; or
5. Any consumer who would otherwise be closed on the basis that the person is not competitively employable and therefore not able to benefit from further VR service.

(Updated: 09/2016)