Rapid Engagement Tip Sheet

Strategies for Success:

• Explain the role of VR.
• Explain the role of the VR Counselor and Consumer.
• Use experiences instead of assessments when you can.
• Follow-up on missed appointments ASAP! Use your team.
• Meet people where they are - Don’t fix them first.
• Listen to consumers about what they want and when they want it.
• Write the IPE - Include Assessments (if necessary).
• Include their ideas in the IPE and explore the possibilities - Failure is also learning and Success may surprise you!
• Address provider wait times honestly - Make appointments at the time of referral to a provider.
• Get consumers to an interview of any kind.
• Debrief with every step.
• If an assessment is necessary, explain the experience, the purpose, what other information will be used, how the assessment will move them forward and ALWAYS provide feedback.
• Ask consumers to identify their personal resources for job information, friends and family included.
• Set-up and run a short productive meeting: Set-up, Share Information, Close Out.
• Close out all interactions with an active “To Do”.
• Reduce the wait time for EVERYTHING!

(New: 03/2015)