



March 18, 2026

**VIA EMAIL**

Wisconsin Department of Workforce Development  
Dislocated Worker Unit  
PO Box 7972  
Madison, WI 53707  
[WIOATitlel@dwd.wisconsin.gov](mailto:WIOATitlel@dwd.wisconsin.gov)

**RE: Pursuant to Worker Adjustment and Retraining Notification Act**

To Whom it May Concern:

Charter Communications ("Charter") has made the decision to close its facility located at 3520 Destination Drive, Appleton, WI 54915 (the "Facility"). This action is expected to be permanent. We anticipate that 313 employees will be separated at the Facility commencing May 21, 2026 as a result of this action. A list of job titles of positions that will be affected and the number of affected employees in each job category is included.

Charter is providing you with this notice pursuant to any possible requirement that might exist under the state or federal Worker Adjustment Retraining and Notification Act. Note that Charter does not employ any employees represented by a Union at the Facility and does not recognize "bumping rights" that would allow any employee to displace another employee based on seniority or any other factor.

The information contained in this letter is based on the best information available to Charter at this time. If you have any questions or would like further information, you may contact me at 203-705-0859.

Sincerely,

Robyn J. Alper  
VP, Human Resources – Customer Service

**List of impacted positions:**

Administrative Assistant	1
Contact Center Facilitator	4
Dir, Customer Service Ops	1
HR Coordinator	2
Human Resources Generalist	2
Lead Cust Svc Tech Support	22
Maintenance Coordinator	1
Mgr, Customer Service	2
Mgr, Facilities	1
Mgr, Human Resources	1
Mgr, Training Delivery	1
Recruiter I	1
Rep 1, Cust Svc Video Repair	66
Rep 2, Cust Svc Tech Support	63
Rep 3, Cust Svc Tech Support	119
Sup, Customer Service	20
Technical Specialist II	2
VP, Customer Service	1
Workforce Management Admin	2
Workforce Mgmt Care Coord I	1
<b>Total</b>	<b>313</b>