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JAN 26 2024
BY:

January 24, 2024

Via Email and Regular Mail

WIOATitle1@dwd.wisconsin.gov

State of Wisconsin
Department of Workforce Development
201 E. Washington Avenue
P.O. Box 7946
Madison, WI 53707

RE: Notice Pursuant to Worker Adjustment and Retraining Notification Act

To Whom it May Concern:

Charter Communications ("Charter") has made the decision to close the Residential Retention call center (the "Department") at its facility located at 1320N. Martin Luther King Jr., Drive, Milwaukee, WI 53212 (the "Facility"). This action is expected to be permanent. The entire Facility will *not* be closed as a result of this action. As a result of this action, we anticipate that 173 employees will be separated in or relating to the Department at the Facility commencing March 28, 2024. A list of job titles of positions that will be affected and the number of affected employees in each job category is included below:

Administrative Assistant	1
Director, HR	1
HR Generalist	1
Lead Residential Retention Rep	4
Mgr, Business Controls	1
Mgr, Resi Retention	3
Mgr, Training Delivery	1
Residential Retention Rep	142
Residential Retention Rep PT	6
Sup, Resi Retention	13

Charter is providing you with this notice pursuant to any possible requirement that might exist under the state or federal Worker Adjustment Retraining and Notification Act. Note that Charter does not employ any employees represented by a Union at the Facility and does not recognize "bumping rights" that would allow any employee to displace another employee based on seniority or any other factor.

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BY:

The information contained in this letter is based on the best information available to Charter at this time. If you have any questions or would like further information, you may contact me at (475) 400-8007.

Sincerely,



Bradley Nelson

Sr. Director, Human Resources