

November 28, 2023

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BY:.....

Wisconsin Department of Workforce Development
Dislocated Worker Unit
PO Box 7972
Madison, Wisconsin 53707

Re: Notice of Mass Layoff/Plant Closing

Dear Members of the Dislocated Worker Unit:

This notice is being provided to you pursuant to the Worker Adjustment and Retraining Notification (“WARN”) Act of 1988, 29 U.S.C. § 2101 et. seq, which requires employers to give notice to affected employees of a pending mass layoff or plant closure.

In an effort to protect the longevity of the organization, ProHealth Care, Inc. (“ProHealth Care”) recently has restructured and removed certain operational lines. As a result, ProHealth Care will be permanently laying off 835 employees. ProHealth will be these separating employees from their employment on January 27, 2024.

The employees are not represented by a union. A list of the names and addresses of the employment sites where the mass layoff/plant closing will occur, along with the job titles of the affected positions and the number of affected employees in each job classification is attached to this notice for your review. Bumping rights do not exist for these employees.

If you have any questions or would like further information, please contact me at 262-928-7675, or send an email to hr@phci.org.

Sincerely,



Phil Kubow
Chief Human Resources Officer
ProHealth Care, Inc.

Enclosure – PHC Affected Employees and Employment Sites

Cc: Mayor Shawn N. Reilly
201 Delafield Street
Waukesha, WI 53188
(262) 524-3700
sreilly@waukesha-wi.gov

Mayor Robert Magnus
174 E Wisconsin Ave.
Oconomowoc, WI 53066
(262) 569-1111
rmagnus@oconomowoc-wi.gov

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Village Administrator Fred Schnook
440 River Crest Court
Mukwonago, WI 53149
(262) 363-6420 Ext 2100
fschnook@villageofmukwonago.gov

Mayor Steven V. Ponto
2000 North Calhoun Road
Brookfield, WI 53005-5095
(262) 787-3525
ponto@ci.brookfield.wi.us

Mayor Kent Attwell
500 Genesee St.
Delafield, WI 53018
(262) 367-1982
kattwell@ci.delafield.wi.us

Mayor Dave Ament
3805 S Casper Drive
New Berlin, WI 53151
(262) 797-2441
dament@newberlin.org

Mayor Steve Bierce
W240 N3065 Pewaukee Road
Pewaukee, WI 53072
(262) 691-0770
mayor@pewaukee.wi.us

Mayor Emily McFarland
106 Jones Street P.O. Box 477
Watertown, WI 53094
(920) 262-4000
emcfarland@watertownwi.gov

Mayor Rick Petfalski
W182 S8200 Racine Ave.
Muskego, WI 53150
(262) 679-5675

rpetfalski@muskego.wi.gov

Village President Jeffrey Pfannerstill
210 Cottonwood Avenue,
Hartland, WI 53029
(262) 352-1811
jeffreyp@villageofhartland.wi.gov

Town Board Chairperson Teri Nicolai
415 N Milwaukee St.,
Waterford, WI 53185
(414) 254-8374
tnicolai@townofwaterford.net

Village President Anthony LeDonne
N63W24335 Main Street,
Sussex, WI 53089
(262) 246-5914
aledonne@sussexwi.gov

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| SOC Job Title | SOC Job Code | Census Code | PHC Job Title | Count of Employees |
|---|--------------|-------------|--------------------------------|--------------------|
| Administrative Services Managers | | | Dir. Access Operations | 2 |
| Administrative Services Managers | | | Dir. HIM/HIPAA Privacy Officer | 1 |
| Administrative Services Managers | | | Dir. Rev Cycle Business Office | 1 |
| Administrative Services Managers | | | Dir. Revenue Integrity | 1 |
| Administrative Services Managers | | | Mgr. Access & Rev Integrity | 2 |
| Administrative Services Managers | | | Mgr. Access Operations | 5 |
| Administrative Services Managers | | | Mgr. HIM Coding | 1 |
| Administrative Services Managers | | | Mgr. Patient Accounting | 1 |
| Billing and Posting Clerk | | | Cash Posting Representative | 3 |
| Billing and Posting Clerk | | | Cash Reconciliation & Post Rep | 1 |
| Billing and Posting Clerk | | | Charge Capture Specialist | 3 |
| Billing and Posting Clerk | | | Ins. Verif. Pharmacy Tech Spec | 4 |
| Billing and Posting Clerk | | | Insurance Verification Spec | 23 |
| Billing and Posting Clerk | | | Lab Bill/Compliance Team Lead | 1 |
| Billing and Posting Clerk | | | Lab Billing Representative | 2 |
| Billing and Posting Clerk | | | Lead, Acct Billing/Follow Up | 3 |
| Billing and Posting Clerk | | | Patient Accounts Cust Serv Rep | 7 |
| Billing and Posting Clerk | | | Patient Accounts Cust Serv, Sr | 2 |
| Billing and Posting Clerk | | | Patient Acct Billing/Follow Up | 21 |
| Billing and Posting Clerk | | | Patient Billing/Follow Up, Sr. | 1 |
| Billing and Posting Clerk | | | Team Lead, Customer Relations | 1 |
| Billing and Posting Clerk | | | Team Lead, Financial Counselor | 2 |
| Billing and Posting Clerk | | | Team Lead-Cash Posting | 1 |
| Chief Executives | | | CIO/VP. Information Service | 1 |
| Chief Executives | | | VP. Revenue Cycle | 1 |
| Computer and Information Systems Managers | | | Dir. Ent Apps & Integration | 1 |
| Computer and Information Systems Managers | | | Dir. Health Informatics | 1 |
| Computer and Information Systems Managers | | | Dir. Health Informatics Ops | 1 |
| Computer and Information Systems Managers | | | Dir. IT Infrastructure | 1 |
| Computer and Information Systems Managers | | | Dir. IT Operations | 1 |
| Computer and Information Systems Managers | | | Mgr. ACE ENT Data & Analytics | 1 |
| Computer and Information Systems Managers | | | Mgr. Data Architecture & Integ | 1 |
| Computer and Information Systems Managers | | | Mgr. Epic Clinical | 1 |
| Computer and Information Systems Managers | | | Mgr. Epic Training | 1 |
| Computer and Information Systems Managers | | | Mgr. Health Informatics | 1 |
| Computer and Information Systems Managers | | | Mgr. IT Imaging Services | 1 |
| Computer and Information Systems Managers | | | Mgr. Ntwk/Data Ctr Ops & Integ | 1 |
| Computer and Information Systems Managers | | | Mgr. PMO Operations | 1 |
| Computer and Information Systems Managers | | | Supv, Business Systems | 1 |
| Computer and Information Systems Managers | | | Supv, Identity & Access Mgmt | 1 |
| Computer Network Architect | | | Enterprise Network Architect | 1 |
| Computer Network Architect | | | Network Engineer | 2 |
| Computer Network Architect | | | Network Engineer, Sr | 5 |
| Computer Network Support Specialists | | | Systems Support Specialist | 2 |
| Computer Occupations, All Other | | | Project Manager | 2 |
| Computer Occupations, All Other | | | Project Manager Sr | 5 |
| Computer System Analysts | | | Business Systems Analyst | 2 |
| Computer System Analysts | | | Business Systems Analyst, Sr. | 5 |
| Computer System Analysts | | | Epic Analyst | 14 |
| Computer System Analysts | | | Epic Analyst Sr | 22 |
| Computer System Analysts | | | Epic Analyst-Associate | 1 |
| Computer System Analysts | | | Epic Application Coord- Pharm | 2 |
| Computer System Analysts | | | Epic Application Coord Sr | 1 |
| Computer System Analysts | | | Epic Security Analyst, Sr. | 1 |
| Computer System Analysts | | | Informatics Analyst | 6 |
| Computer System Analysts | | | Informatics Analyst Sr. | 4 |
| Computer System Analysts | | | Informatics Analyst-Pharmacy | 1 |
| Computer System Analysts | | | PACS System Analyst | 4 |
| Computer System Analysts | | | Physician Builder | 1 |
| Computer System Analysts | | | Team Lead, IT Epic | 3 |

| | | | |
|---|--|--------------------------------|-----|
| Computer System Analysts | | Team Lead, PACE System Analyst | 1 |
| Computer User Support Specialist | | Endpoint Engineer | 3 |
| Computer User Support Specialist | | Endpoint Engineer, Sr. | 1 |
| Data Scientist | | Analytics Dev./Data Sci. Sr. | 1 |
| Data Scientist | | Data & Applications Analyst | 1 |
| Data Scientist | | Data Analyst - Quality, Sr | 2 |
| Data Scientist | | Data Analyst, ACE | 1 |
| Data Scientist | | Epic Report Developer, Sr. | 2 |
| Data Scientist | | Team Lead, ENT Data/Analytics | 1 |
| Database Administrators | | Database Administrator | 1 |
| Database Administrators | | Database Administrator, Sr. | 2 |
| Database Architects | | Data Warehouse Specialist | 1 |
| Database Architects | | Team Lead, ENT Data Architect | 1 |
| Financial Specialists, All Other | | Payer Contract Analyst-VB | 1 |
| First-Line Supervisors of Office and Administrative Support Workers | | Supv, Access Operations | 15 |
| First-Line Supervisors of Office and Administrative Support Workers | | Supv, Coding | 1 |
| First-Line Supervisors of Office and Administrative Support Workers | | Supv, Cust Serv & Cash Posting | 2 |
| First-Line Supervisors of Office and Administrative Support Workers | | Supv, HIM Operations | 2 |
| First-Line Supervisors of Office and Administrative Support Workers | | Supv, Patient Acct/Billing | 1 |
| Health Information Technologist and Medical Registrars | | Medical Informaticist | 2 |
| Healthcare Social Worker | | Clinical Social Worker | 14 |
| Healthcare Social Worker | | Team Lead, Social Worker | 1 |
| Information Security Analyst | | Coord: Cybersecurity Risk Mgmt | 1 |
| Information Security Analyst | | Coord: Reg/Security Awareness | 1 |
| Information Security Analyst | | Epic Security Coordinator | 1 |
| Information Security Analyst | | IT Security Engineer, Sr. | 3 |
| Information Security Analyst | | Syst. Security Admin, Sr. | 1 |
| Information Security Analyst | | Syst. Security Administrator | 3 |
| Management Analyst | | Business Analyst Revenue Cycle | 1 |
| Managers, All Other | | Mgr. Managed Care Analytics | 1 |
| Medical and Health Services Managers | | Dir. Inpt & Contracted Therapy | 1 |
| Medical and Health Services Managers | | Mgr. Case Mgmt, UM and CDI | 1 |
| Medical and Health Services Managers | | Mgr. Transitional Care & SW | 1 |
| Medical and Health Services Managers | | Supv, Care Management | 1 |
| Medical and Health Services Managers | | Supv, Clinical Documentation | 1 |
| Medical Records Specialist | | Coder, Quality Assurance-Home | 2 |
| Medical Records Specialist | | Coord: RAC & Denials Mgmt | 1 |
| Medical Records Specialist | | Data Integrity Specialist | 2 |
| Medical Records Specialist | | Document Imaging Specialist | 5 |
| Medical Records Specialist | | HIM Analyst | 5 |
| Medical Records Specialist | | HIM Application Coordinator | 1 |
| Medical Records Specialist | | HIM Claims Edit Specialist | 2 |
| Medical Records Specialist | | Inpatient Coder | 6 |
| Medical Records Specialist | | Outpatient Coder | 17 |
| Medical Records Specialist | | Physician Coder | 12 |
| Medical Records Specialist | | Physician Coder, Sr. | 10 |
| Medical Records Specialist | | Physician Service Specialist | 1 |
| Medical Records Specialist | | Release of Info Specialist | 1 |
| Medical Records Specialist | | Team Lead, Coder | 2 |
| Medical Records Specialist | | Team Lead, HIM Operations | 2 |
| Medical Records Specialist | | Work Flow Specialist | 3 |
| Medical Secretaries and Administrative Assistant | | Care Coordination Assistant | 4 |
| Medical Secretaries and Administrative Assistant | | Discharge Clinical Assistant | 1 |
| Network and Computers Systems Administrators | | AIX System Administrator | 1 |
| Network and Computers Systems Administrators | | Integration Engineer Sr | 1 |
| Network and Computers Systems Administrators | | Team Lead, Integration | 1 |
| Receptionist and Information Clerks | | Patient Access Registrat. Rep | 241 |
| Receptionist and Information Clerks | | Patient Access Scheduler | 104 |
| Receptionist and Information Clerks | | Patient Access Scheduler II | 2 |
| Receptionist and Information Clerks | | Patient Visitor Representative | 9 |
| Receptionist and Information Clerks | | Team Lead, Access Operations | 32 |

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| Registered Nurse | | Case Manager I | 17 |
| Registered Nurse | | Case Manager II | 5 |
| Registered Nurse | | Clinical Documentation Spec | 7 |
| Registered Nurse | | Discharge Clinical Navigator | 5 |
| Registered Nurse | | Quality Nurse Specialist | 3 |
| Registered Nurse | | RN Case Mgr Quality & Appeals | 3 |
| Registered Nurse | | Team Lead, Case Management | 1 |
| Registered Nurse | | Team Lead, Triage RN | 1 |
| Registered Nurse | | Team Lead, Utilization Mgmt | 1 |
| Registered Nurse | | Triage Nurse | 9 |
| Secretaries and Administrative Assistants | | Administrative Assistant, Sr. | 1 |
| Secretaries and Administrative Assistants | | Department Assistant | 2 |
| Software Developers | | Application Developer | 1 |
| Software Developers | | IT Business Intell. Developer | 3 |
| Software Developers | | ServiceNow Developer | 1 |
| Software Developers | | Systems Engineer | 1 |
| Software Developers | | Systems Engineer, Sr. | 5 |
| Software Developers | | Team Lead, Systems Engineer | 1 |
| Switchboard Operators, Including Answering Service | | Switchboard Representative | 25 |
| Training and Development Specialist | | Coding Educator | 1 |
| Training and Development Specialist | | Credentialed Epic Trainer | 4 |
| Training and Development Specialist | | Epic Principal Trainer | 6 |

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| Site Name | Address |
|---|--|
| ProHealth Waukesha Memorial Hospital | 725 American Ave, Waukesha, WI 53188 |
| UW Health Cancer Center at ProHealth Care (ambulatory center, part of WMH) | N16W24131 Riverwood Drive, Waukesha, WI 53188 |
| ProHealth Oconomowoc Memorial Hospital | 791 Summit Ave, Oconomowoc, WI 53066 |
| ProHealth Waukesha Memorial Hospital - Mukwonago | 240 Maple Ave, Mukwonago, WI 53149 |
| ProHealth Rehabilitation Hospital | 1625 Coldwater Creek Dr, Waukesha, WI 53188 |
| ProHealth Home Health | N74W35908 Servants Way, Oconomowoc, WI 53066 (Angels Grace Hospice) |
| ProHealth Medical Group - Big Bend | 2130 Big Bend Rd., Waukesha, WI 53189 |
| ProHealth Medical Group - Moreland Family | 717 W. Moreland Blvd. Waukesha, WI 53188 |
| ProHealth Medical Group - Spring City Dr | 1011 Spring City Drive, Waukesha, WI 53186 |
| ProHealth Medical Group - Brookfield | 195 Discovery Drive, Brookfield, WI 53045 |
| ProHealth Medical Group - Delafield | 2750 Golf Road, Delafield, WI 53018 |
| ProHealth Medical Group - Mukwonago | 240 Maple Ave., Mukwonago, WI 53149 |
| ProHealth Medical Group - New Berlin | 13900 W. National Ave., New Berlin, WI 53151 |
| ProHealth Medical Group - Corp Ctr Dr Oconomowoc | 1185 Corporate Center Drive, Oconomowoc, WI 53066 |
| ProHealth Medical Group - Pewaukee - Capitol Dr | 1279 Capitol Drive, Pewaukee, WI 53072 |
| ProHealth Medical Group - Pewaukee | N16W24131 Riverwood Drive, Waukesha, WI 53188 |
| ProHealth Medical Group - Watertown | 109 Air Park Drive, Watertown, WI 53094 |
| ProHealth Medical Group - Muskego | S69W15636 Janesville Rd, Muskego, WI 53150 |
| ProHealth Medical Group - Hartland | 1500 Walnut Ridge Dr, Hartland, WI 53029 |
| ProHealth Medical Group - Waterford | 790 Cornerstone Crossing, Waterford, WI 53185 |
| ProHealth Medical Group - Sussex | N57W24950 N Corporate Cir, Sussex, WI 53089 |
| ProHealth Imaging Center | 1111 Delafield Street, Suite 112, Waukesha, WI 53188 |
| ProHealth Care's Hispanic Health Resource Center (located within Barstow Clini | 210 NW Barstow St, Suite 109, Waukesha, WI 53188 |
| ProHealth Care's Pediatric Rehabilitation | 17280 W North Ave, Brookfield, WI 53005 |
| ProHealth Care's Rehabilitation Services | W239N1812 Rockwood Drive, Waukesha, WI 53188 |
| ProHealth Care's Rehabilitation Services (located within Shorehaven Health & Rehabilitation Center) | 1305 West Wisconsin Ave, Oconomowoc, WI 53066 |
| ProHealth Care's Sleep Center | 2301 Sun Valley Drive, Suite 300, Delafield, WI 53018 |
| ProHealth Imaging Center | 18905 West Capitol Drive, Suite 110, Brookfield, WI 53045 |
| ProHealth Medical Group - Barstow | 210 NW Barstow St, Suite 201, Waukesha, WI 53188 |