



December 9, 2019

Via E-Mail: WIOATitleI@dwd.wisconsin.gov

Via U.S. Postal Service:
Department of Workforce Development
Dislocated Worker Unit
PO Box 7972
Madison WI 53707

RECEIVED
DEC 13 2019
BY:

Re: Alorica Inc. Location Closure
301 N Adams Suite 200,
Green Bay WI 54301

To Whom It May Concern:

This letter is being issued in accordance with the Worker Adjustment and Retraining Notification Act (WARN) to notify you that Alorica, Inc. (Alorica) will be permanently closing the facility located at 301 N Adams Ste 200 Green Bay WI 54301 on February 28, 2020. This closing will result in the displacement of 157 positions.

All affected employees who remain employed with the Company through their designated end date will be paid per their regular work schedule and receive benefits for which they are eligible through the end of the 60-day WARN notice period.

Affected positions consist of the following:

Title	Total
HR.Talent Acquisition.Recruiter.	2
IT.Desktop Support.Associate.	2
Operations.Operations.Administrative Assistant	1
Operations.Operations.CSR – Lead.	6
Operations.Operations.CSR - Licensed	22
Operations.Operations.CSR - Offline	6
Operations.Operations.Customer Service Rep	98

Title	Total
Operations.Operations.Manager	2
Operations.Operations.Site Director	1
Operations.Operations.Sr Customer Service Rep	5
Operations.Operations.Sr Team Manager	1
Operations.Operations.Team Manager	8
Operations.Quality Assurance.QAR Associate	1
Operations.Training.Trainer	1


*Names of affected employees available upon request.

Alorica’s Green Bay WI operation is closing due to business needs and operational efficiencies.

All affected employees and the appropriate agencies are being notified today, December 9, 2019. Bumping rights do not exist.

Please direct any questions or requests for additional information to Susannah Lawler, HR Director via e-mail at Susannah.Lawler@alorica.com.

Respectfully,


Daniel Finnegan
Vice President, Employee Experience

CC: Eric Genrich