



August 1, 2018

The Wisconsin Department of Workforce Development  
Dislocated Worker Unit  
P.O. Box 7972  
Madison, WI 53707

RE: Notice of Mass Layoff

This notice is being provided pursuant to the Workers Adjustment and Retraining Notification Act and Wisconsin's Business Closing and Mass Layoff Law, which require employers to give official notice to certain government units and officials of a pending mass layoff or business/plant closing, as those terms are defined in the laws. West Revenue Generation Services is providing this advanced, written notice to assist its employees in preparing for and adjusting to the layoff.

Due to the unexpected and unforeseeable cancelation of a contract from a major client (about which notice was received on July 23, 2018), West Revenue Generation Services will be having a permanent mass layoff at 1200 Hansen Rd., Green Bay, WI 54304.

This action is expected to result in the permanent elimination of 36 employees. The company expects to eliminate positions on August 31, 2018. The employees will continue to receive their same level of pay and benefits until their layoff date unless, for example, they resign or retire or are discharged for good cause.

Below is a list of job titles and number affected within in each job title. None of the affected employees have bumping rights and none of the affected employees are represented by a union.

Job Title	Number of Affected Employees
Director RG Business	1
Training and Performance Specialist	1
Receptionist	1
Business Support Specialist I	1
RG Sales Manager	3
Sales Associate	28
Senior Sales Associate	1

If you need additional information, please contact me at (402) 716-6578. Please send copies of this Notice to any other local officials that your office believes would benefit from receiving it.

Sincerely,

David Pleiss  
Vice President, Investor and Public Relations  
West Corporation