



alorica.com

March 24, 2017

**Via Overnight Courier**

The Department of Workforce Development  
Dislocated Worker Unit  
P.O. Box 7972  
Madison, WI 53707



Re: Alorica, Inc  
La Crosse  
Notice of Mass layoff

To Whom It May Concern:

Alorica, Inc. has many other call center locations around the country. The purpose of our communication today is to inform you that based on a strategic business decision by Alorica we will need to initiate a mass layoff in our Lacrosse, WI location on May 26, 2017.

A total of 137 employees are impacted by this lay off. In accordance with the requirements of the Federal Worker Adjustment and Retraining Notification Act, notice is hereby given of a "mass layoff" that will result in the displacement of approximately 137 Alorica employees at the company's facility, located at 3201 Hwy 16, Lacrosse, WI, 54603

This lay off will be on May 26, 2017 and Alorica anticipates that the mass layoffs will be permanent. No bumping rights are applicable in connection with this mass layoff.

Affected positions consist of the following:

- Site Director - 1
- HR Manager - 1
- IT - 1
- Operations Mgr - 1
- Quality Analyst - 1
- Team Manager - 11
- Customer Service - 117
- Training Lead - 3
- Workforce Analyst - 1
- Recruiter- 1

The remaining information required by 20 CFR § 639.7(e) is available at the site. Should you have any questions, please call me at 954-693-4456.

Sincerely,

Carol L. Smith  
Vice President, Human Resources