

What is the Unemployment Insurance (UI) Navigator Program?

2701 S. Chase Avenue Suite A
Milwaukee, WI 53207

UMOS[®]

*Unemployment Insurance
Navigator Program*

What is Unemployment Insurance?

Unemployment Insurance provides temporary support to workers when they lose their job through no fault of their own.

Our Services:

- Bilingual Support
- Initial Claims
- Weekly Claims
- Appeals

What do UI Navigators do?

Our Navigators, including some who are bilingual in English and Spanish, help clients through the unemployment filing process. They guide clients step-by-step in submitting claims on the DWD website, offer access to technology, explain complex terms in simple language, and provide ongoing support throughout the entire process.

Menomonie - Oshkosh - Wautoma - Milwaukee - Racine

UMOS Navigator Office Locations

Contact Us!

If you have any questions or if you need assistance, feel free to contact us:

414-377-5004 (Main Number)

1-855-203-944 (Toll Free)

ui.navigator@umos.org (Email)

