

WISCONSIN DEPARTMENT OF WORKFORCE DEVELOPMENT

2015-2016 MOA

INTRODUCTION - NARRATIVE

The Department of Workforce Development (DWD) is the state agency designated to administer funding for the Workforce Investment and Wagner-Peyser Acts in Wisconsin. The Chief official is Reginald J. Newson, Secretary of DWD. The Governor of Wisconsin is the Honorable Scott Walker. DWD has six Divisions: Administrative Services (ASD), Equal Rights (ERD), Unemployment Insurance (UI), Vocational Rehabilitation (VR), Workers Compensation (WC) and Employment and Training (DET).

DET has been delegated the authority for administering the Workforce Investment Act (WIA) and Wagner-Peyser (Employment Services) Programs for the Department. Mr. Scott Jansen is the Division Administrator.

Wisconsin has eleven (11) Workforce Development Areas (WDAs), each governed by a Workforce Development Board (WDB). A map of Wisconsin's WDAs is provided in Exhibit Intro A. WDAs are Wisconsin's administrative jurisdictions for providing services under WIA and other State-administered employment and training programs, including Employment Services. The 11 WDAs are the Bay Area WDA, Fox Valley WDA, North Central Wisconsin WDA, Northwest Wisconsin WDA, Milwaukee Area Workforce Investment Board, Inc., South Central Wisconsin WDA, Southeastern Wisconsin WDA, Southwest Wisconsin WDA, Waukesha-Ozaukee-Washington (W-O-W) WDA, West Central Wisconsin WDA, and Western Wisconsin WDA. Each area has designated an Equal Opportunity Officer.

The DET Bureau of Job Service administers the Wagner-Peyser Employment Services in Wisconsin. The Job Service public labor exchange services are provided via Job Centers throughout Wisconsin. Wisconsin now has 22 Comprehensive Job Centers that offer a full array of workforce programs and services to meet job seeker/worker and employer needs. Each Job Center has a designated Job Center Complaint Coordinator and most Job Service Offices have a trained designated Job Service Complaint Specialist.

The Division of Unemployment Insurance (UI) is one of DWD's six divisions. Mr. Joseph Handrick is the Division Administrator. UI initial claimant services are provided primarily through an Interactive Voice Response (IVR) Telephone Initial Claims (TIC) system. The Division has four service locations throughout the State.

This Methods of Administration (MOA) narrative and accompanying documentation describes and provides evidence of how the State of Wisconsin complies with the nondiscrimination mandates of the Workforce Investment Act, Wagner-Peyser Employment Services and Unemployment Insurance programs and the regulations in 29 CFR part 37.