Appendix L

HOSPITALITY, LODGING, AND TOURISM YOUTH APPRENTICESHIP

RESTAURANT & FOOD/BEVERAGE SERVICES – KITCHEN AREA UNIT 4

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Competency

1. Follow safe food handling and sanitation procedures

Performance Standard Condition

Competence will be demonstrated

at the worksite and classroom

Performance Standard Criteria

Performance will be successful when the learner:

- Maintain principles of nationally recognized sanitation protocols (e.g., ServSafe®)
- Use protective gloves and clothing
- Use and safely maintain hand tools
- Avoid contamination and cross-contamination of food
- Maintain safe kitchen and surroundings
- Wash hands as required
- Maintain food items at appropriate storage requirements
- Thaw, prepare, cook, and reheat food items according to appropriate requirements as applicable
- Practice good personal hygiene
- Clean and sanitize areas and equipment as required

Learning Objectives

- Define the three hazards for food contamination (chemical, physical, & biological)
- Outline compliance requirements of sanitation and health inspections
- Detail operating procedures for food quality
- Describe good personal hygiene and how it affects food safety
- Demonstrate proper hand-washing
- Illustrate correct food handling and production techniques
- Detail ways to monitor quality of prepared food.
- Categorize microbes that cause food-borne illness
- List the signs of food spoilage
- Distinguish among the causes of food spoilage
- State factors that affect the shelf life of food products
- Outline the dangers of food-borne illness
- Explain how to prevent food-borne illness
- Explain how time and temperature guidelines reduce growth of microbes
- Describe common food allergens and their impact in food preparation and storage
- Describe how food can be contaminated or cross-contaminated
- Define cleaning and sanitizing
- List common agents used to clean and sanitize in food preparation
- Explain how equipment, utensils are stored to reduce contamination
- Describe how pests are controlled in your facility
- Explain how to store and use pesticides properly

Competency

2. Follow inventory procedures

Performance Standard Condition

Competence will be demonstrated

at the worksite and classroom

Performance Standard Criteria

Performance will be successful when the learner:

- Take physical inventory of food and supplies periodically as required
- Review inventories and records to determine ordering limits
- Order food and supplies as needed to maintain physical inventory as required
- Receive food and supplies from supplier
- Verify actual shipment received with purchase order
- Forward documentation to appropriate person(s)
- Assist to inspect food received
- Store items according to storage requirements in appropriate timeframes
- Use First In, First Out (FIFO) method of inventory rotation

Learning Objectives

- Differentiate between inspecting and grading
- Outline receiving and storage procedures
- Explain how to inspect food received for quality and contamination
- List factors that affect prices
- Explain how production records are used in purchasing decisions
- List criteria for selecting appropriate suppliers
- Distinguish between perishable and non-perishable items
- Describe how to use scales and carts to receive food
- Explain how to store and retrieve foods in a variety of settings (cold, hot, dry, etc.)
- Compare different types of storage areas
- Describe general storage guidelines for food items
- List food items and requirements for Refrigerated Storage
- List food items and requirement for Frozen Storage
- List food items and requirements for Dry Storage

Competency

3. Operate foodservice equipment

Performance Standard Condition

Competence will be demonstrated

• at the worksite and classroom

Performance Standard Criteria

Performance will be successful when the learner:

- Exhibit appropriate selection, use, and care of small hand tools and utensils
- Exhibit appropriate use and care of small and large equipment
- Use measuring devices
- Use scales and other food service equipment
- Uses thermometers to monitor food temperature
- Use pots and pans for different food preparations
- Cut and mix food using standard equipment
- Handle equipment in manner to prevent burns and scalding
- Sharpen knives safely
- Use and sanitize equipment (mixing, storage, cleaning) as required

Learning Objectives

- Identify and describe the correct use of restaurant kitchen equipment
- Demonstrate understanding of modern kitchen organization
- Identify and define general culinary terms
- Compare and contrast cooking with steamers, broilers, griddles, grills, ranges, fryers, and ovens
- Compare types of thermometers and how to use them
- Identify and distinguish knife types and related terminology
- Demonstrate knife sharpening skills and proper knife care
- Demonstrate basic knife cuts
- Illustrate correct use of knives and kitchen equipment
- Describe ways to prevent burns

Competency

4. Coordinate food orders

Performance Standard Condition

Competence will be demonstrated

• at the worksite and classroom

Performance Standard Criteria

Performance will be successful when the learner:

- Assemble eating and serving equipment
- Prepare plates as required by order and storage requirements
- Prepare garnishes
- Garnish and plate menu items
- Use portion control devices
- Plate all menu items correctly and properly garnished
- Place prepared order in appropriate area
- Maintain appropriate serving temperatures

Learning Objectives

- Identify global cultures and traditions related to food
- Detail characteristics of American, French, English, Russian, Bistro style and other forms of service
- Outline the order in which food and supplies flow through a food service
- Detail operating procedures for food plating and presentation
- Explain how garnishing enhances texture, color and appearance of food
- Describe ingredients commonly used as garnishes
- Explain how to store and retrieve foods in a variety of settings (cold, hot, dry, etc.) as it is being readied for service

Competency

5. Assist to prepare menu items

Performance Standard Condition

Competence will be demonstrated

- at the worksite and classroom
- While assisting a worksite professional

Performance Standard Criteria

Performance will be successful when the learner:

- Obtain standardized recipe
- Assemble ingredients, weights and measures, utensils, pans, herbs, spices, and seasonings
- Choose appropriate cooking procedures (sauté, broil, bake, etc.)
- Set up and preheat heating units
- Weigh and measure ingredients accurately
- Convert recipe yield to desired yield accurately as needed
- Prepare menu item as required using safe food handling practices

Learning Objectives

- Define food science and nutrition
- Define the elements of a recipe
- Recognize measurements and abbreviations commonly used in food recipes
- Define basic cooking terminology
- State principles for and apply techniques to modify a recipe
- Explain how to show consistent appearance in prepared foods
- Describe the basic food groups
- Describe healthy cooking techniques
- Distinguish among conventional, convection, and microwave cooking
- Explain the impact of factors affecting cooking rates and results
- Describe sources of nutrients and their effects
- Describe different techniques for food preparation such as dry-heat, moist-heat, and combination methods and foods to which they are suited
- Interpret the Food Pyramid
- Interpret a Nutrition Facts Label
- · Identify fruits and vegetables
- Explain USDA quality grades for fresh fruits and vegetables
- Explain use of variety of sauces
- Explain the use of store stocks and glace
- Discuss the use of leavening, roux, and thickening agents
- Identify cuts of meat, poultry, fish, and seafood
- Outline the grading system for meat, poultry, fish and seafood
- Determine proper degrees of doneness
- List common spices and herbs and describe their uses
- Explain factors that influence food choice
- Identify various ethnicities and their dining habits and rules
- Identify various countries and their native food resources

Comments:

Hospitality, Lodging, and Tourism YA - Appendix L

Competency

6. Perform kitchen steward tasks

Performance Standard Condition

Competence will be demonstrated

• at the worksite and classroom

Performance Standard Criteria

Performance will be successful when the learner:

- Sweep/mop floors
- Clean stainless steel surfaces
- Clean floor mats
- Use garbage disposals
- Empty and clean trash cans
- Follow recycling programs
- Wash dishes, silverware, and glasses
- Wash pots and pans
- Wash walls and ceilings
- Burnish silverware
- Clean cooking equipment
- · Clean kitchen hoods and ventilation grills
- Clean milk and juice dispensers
- Clean coffee urns/coffee makers
- Clean and sanitizes cutting boards
- Clean and sanitizes can openers
- Clean reach-in/walk-in freezers/refrigerators
- Clean and treats drains
- Clean food storerooms
- Clean large trash bins/surrounding areas

Learning Objectives

- Explain the importance of a clean kitchen area and cooking equipment
- Compare and contrast features of dishwashing machines
- Explain proper cleaning and sanitizing of food service equipment and utensils
- Compare and contrast cleaning and sanitizing methods for equipment used in food preparation and cooking
- Describe how pests are controlled in the kitchen area

Competency

7. Assist with management tasks

Performance Standard Condition

Competence will be demonstrated

- at the worksite and classroom
- While assisting a worksite professional

Performance Standard Criteria

Performance will be successful when the learner:

- Calculate recipe costs
- Calculate food cost and ways to meet goals
- Calculate labor cost and ways to meet goals
- Determine the values of inventory or stock
- Determine menu pricing
- Use sales information to analyze how menu items are selling
- Interpret calculations of food, labor, and pricing to ensure profitability
- Purchase food and beverage items
- Assist with Hazard Analysis and Critical Control Point (HACCP) procedures

Learning Objectives

- Describe staff positions within the food and beverage department
- Describe the basic elements of kitchen layout and design
- Explain how the flow of kitchen operations is set up for maximum efficiency
- Define portion control and how that impacts pricing and profitability
- Outline proper techniques for portion control, including standard portion size, standardized recipe, and standard portion cost
- Cost out a recipe
- Determine a recipe's yield
- Compare as purchased portion to edible portion cost amounts
- List guidelines for purchasing and cutting costs when preparing foods
- Explain Company Procedures for Time and Motion Efficiency to reduce labor costs
- Exhibit knowledge of the 7 HACCP principles
- Describe how nutritional guidelines and values are involved in menu decisions and food preparation
- Discuss marketing techniques using menu design and marketing trends