

# CAREER PATHWAYS BRIDGE MEDICAL ASSISTANT

W/HSED 5.09 Option\*



## HEALTHCARE CUSTOMER SERVICE REPRESENTATIVE CERTIFICATE

### PROGRAM COURSES:

#### SEMESTER 1 / SEMESTER 2:

10-890-101 College 101  
10-501-101 Medical Terminology

(1 cr) and  
(3 cr) and

BE/ELL College 101  
BE/ELL Medical Terminology

#### SEMESTER 3:

10-501-107 Digital Literacy Healthcare  
10-501-104 Culture of Healthcare

(2 cr) and  
(2 cr) and

BE/ELL Digital Literacy Healthcare  
BE/ELL Culture of Healthcare

### CAREER PATHWAYS BRIDGE SUPPORT COURSES:

## Completion of Healthcare Customer Service Representative Certificate—8 credits

\*HSED 5.09 Option – Completion of all coursework with a “C” or better and completion of the HSED 5.09 Option Supplemental course will earn Career Pathways Bridge students an HSED credential.

## MEDICAL ASSISTANT TECHNICAL DIPLOMA

Upon completion of the Healthcare Customer Service Representative Certificate, students will have the opportunity to enroll in the **Medical Assistant Technical Diploma** program. The Technical Diploma program is 25 additional credits.

### PROGRAM COURSES:

31-509-302 Human Body in Health & Disease (3 cr)  
31-509-309 Medical Law, Ethics & Profess (2 cr)  
31-509-308 Pharmacology for Allied Health (2 cr)  
31-509-301 Medical Asst Admin Procedures (2 cr)  
31-509-303 Medical Asst Lab Procedures 1 (2 cr)  
31-509-304 Medical Asst Clin Procedures 1 (4 cr)  
31-509-307 Med Office Insurance & Finance (2 cr)  
31-509-305 Med Asst Lab Procedures 2 (2 cr)  
31-509-306 Med Asst Clin Procedures 2 (3 cr)  
31-509-310 Medical Assistant Practicum (3 cr)

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## Program Description

Medical Assistant program graduates are eligible for employment in a variety of settings which could include physicians' offices, insurance providers, medical laboratories, or medical records departments. As a member of the health care team, the medical assistant prepares patients for examination or treatment, takes vital signs, performs simple lab tests, performs electrocardiograms, and performs administrative functions. If you are looking for a career working in a fast-paced environment where you interact with many people every day, medical assistant is the career for you. The NWTC Medical Assistant program is accredited by the Commission on the Accreditation of Allied Health Education Programs ([www.caahep.org](http://www.caahep.org)) upon recommendation of the Medical Assistant Education Review Board.

## Average Earnings:

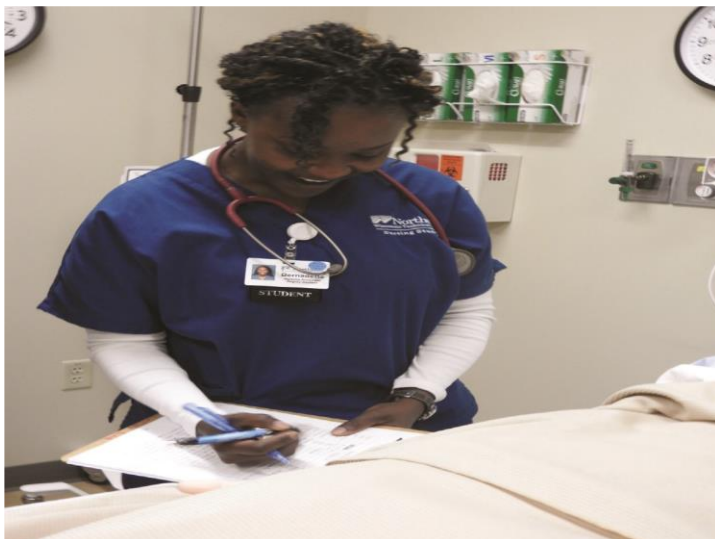
\$10 - \$11 per hour

After technical diploma:  
\$28,000/year

## Entrance Requirements:

TABE Reading Scale Score – 501

ELL Level 4 through 6  
(if applicable)



For more information,  
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