

State of WDA 5



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Workforce Development Area 5



- 10 Counties
 - 3rd largest in population.
 - 2nd largest in geographic area.
- Offices
 - Brown, Door, Manitowoc, Sheboygan, Marinette, Shawano
 - 20 VRC
 - 7 CC
 - WDA Director
 - 1 VR Supervisor
 - 2 BSC

WDA 5 Dashboard

- Annual FFY14 Rehabilitation Goal 412
 - Percentage of goal achieved 66.3%/53.7% of FFY elapsed
- Return on Investment (Annual Earnings to Cost Ratio) 313%
- Average Wage Per Hour \$13.58
- 2,053 Funded Plans
- 217 Individuals on the Waitlist

Performance Indicators

- Rehabilitation Rate
 - Goal 55.8%
 - WDA 69.3%
 - State Average 62.6%
- 30 day contacts
 - Goal 90%
 - WDA 90%
 - State Average 94%
- Eligibilities within 60 days or Extension Timeframe
 - Goal 90%
 - WDA 98.95%
 - State Average 96.16%

Performance Indicators

- IPEs completed within 90 days or extension timeframe
 - Goal 90%
 - WDA 89.6%
 - State Average 89.9%
- Minority Service Rate
 - Goal 80%
 - WDA 66.7%
 - State Average 73.31%
- Difference Between Self Supporting at Application/Closure
 - Goal 53%
 - WDA 64.1%
 - State Average 63.4%

Service Provider Network

Challenges Related to capacity for benefits counseling, job development, assistive tech assessments

- Waitlist for Benefits Analysis with 1 of 5 Service Providers.
- Waitlist Job Development, Supported Employment Services in 3 Counties.
- Shortage of Service Provider Choice for Job Development/Supported Employment in all counties.
- Assistive Technology Assessments available through CP Center, Options for Independent Living, ATR and UW-Stout.
- Developing Service Provider Choice(s) for Self-Employment.

Business Outreach Activities

- United Health Group Fast Forward Grant Collaboration
- Statewide Outreach with Schreiber Foods
- Collaboration with Brown County and City of Green Bay HR
- Collaboration with local SSA office in Sheboygan County
- Walgreens Retail Employees with Disabilities Initiatives REDI
- NDEAM

Supported Employment and Customized Employment

- Family Care/IRIS available in 2 of 10 counties in WDA 5.
 - Coordination of Service(s) for Long Term Support improving
 - Staff in Family Care/IRIS Counties learning nuances of working with Managed Care and 6 month re-evaluations
 - Increased Supported Employment in Family Care/IRIS Counties.
 - Coordination of Secondary IPE services (transportation).
- CIP Waiver in other 8 counties in WDA 5.
 - Waitlist varies county by county.
 - Some DVR Counselors may have family care eligible participant move to waiver county.

Supported Employment and Customized Employment

- Spend time training new staff how to identify someone who may need supported employment/customized employment.
- Spend time emphasizing non-traditional options for sources of Long Term Support.
- Successful Customized Self-Employment Cases.
- 25 cases closed successfully in FFY14
 - 12.3% of all closures statewide
 - Average of 14 hours per week of work (statewide 13.38)
 - Average wage \$7.73 (statewide \$8)

Tribal VR Outreach

- Two Tribal VR Projects in WDA 5
 - College of Menominee Nation
 - Oneida
- Tribal Liaisons
- Joint Collaboration/Training

WDA 5 Culture



- Solution Focused
- Strong Teaming Atmosphere
- Open Communication
- Focus on Staff Leadership Development/Accountability
- Celebrating Personal Milestones

Statewide DVR Workplace Wellness Team

- Five Areas of Focus
 - Social/Emotional
 - Financial
 - Physical
 - Community
 - Career
- Statewide Survey