

State of WDA 1

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Workforce Development Area 1

- Counties covered: Kenosha, Racine & Walworth Counties
- Offices
 - Kenosha (located at Kenosha Job Center)
 - VRC = 5
 - CC = 2
 - VR Supervisor = 1
 - Racine (freestanding site located in central Racine)
 - VRC = 7
 - CC = 3
 - WDA1 Director = 1
 - BSC = 1

Offices (continued)

- Walworth (located at Elkhorn Job Center)
 - VRC = 3
 - CC = 1
 - BSC = 1

WDA 1 Dashboard

- 2013 WDA1 Outcome Goal: 263 successful closures
 - 113% of annual goal achieved (298 individuals successfully connected to employment)
- 2014 WDA1 Outcome Goal: 309 successful closures
 - 13% goal achieved/5% FFY year elapsed
- 189% ROI (2014); 222% ROI (2013)
- Average hourly wage: \$12.31/hr
- Average hours worked/week: 25
- 1541 funded plans
- 396 consumers on the wait list

Performance Indicators

- Rehabilitation Rate
 - Goal: 55.8%
 - WDA1: 78%
 - State Average: 65%
- 30 day contacts
 - Goal: 90%
 - WDA1: 85%
 - State Average: 88%
- Eligibilities within 60 days
 - Goal: 90%
 - WDA1: 93%
 - State Average: 89%

Performance Indicators

- IPEs completed within 90 days
 - Goal: 90%
 - WDA1: 77%
 - State Average: 77%
- Minority Service Rate
 - Goal: Minimum 80%
 - WDA1: 66%
 - State Average: 48%
- Difference Between Self Supporting at Application/Closure
 - Goal: Minimum 53%
 - WDA1: 70%
 - State Average: 61%

Service Provider Network

- To date in SFY 2014, 110 job development plans were generated by providers.
- 76 hires have been reported (69% success rate)
- Of the 76 hires, 45 retentions thus far (60% retention success rate)
- 7 job placement providers currently exceed 55.8% success rate
- Employment Readiness Assessment and Soft Skills Training are useful tools

Business Outreach Activities

- Two full time Business Services Consultants
- Serve territories east/west of interstate corridor
- Serve on three business service teams in tricounty area
- Membership in chambers/associations
- Outcomes to date:
 - 316 business connections
 - 19 OJTs
 - 36 internships
 - 21 direct hires

Supported Employment and Customized Employment

- 167 open supported employment cases
- Potential growth in this area secondary to pilot programs (example:enow)
- Positive relationship with three Family Care-contracted agencies

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- 31 self-employment cases
 - Positive working relationship with Economic Development and other small business start up resources