

# State of WDA 10



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# Workforce Development Area ??

- Counties covered:
  - Columbia, Dane, Dodge, Jefferson, Marquette, Sauk
- Offices located in:
  - Portage
    - VRC = 2
    - CCC = 1
    - 1 VR Supervisor on site twice a week
  - Madison
    - VRC = 15
    - CCC = 6
    - WDA Director on site
    - 2 VR-supervisors on site three days a week
  - Beaver Dam
    - VRC = 3 (1 vacancy effective 1/14/13)
    - CCC = 1
    - 1 VR Supervisor on site twice a week
    - 2 VR-supervisors on site three days a week
  - Jefferson
    - VRC = 3
    - CCC = 1
    - 1 VR Supervisor on site twice a week
  - Baraboo
    - VRC = 2
    - CCC = 1
    - 1 VR Supervisor on site twice a week

# WDA ????? Dashboard

- Annual Rehabilitation Goal: 457
  - Percentage of goal: 40.5%
  - Percentage of FFY elapsed: 29.59%
- Return on Investment: 175%
- Average Hourly Wage: \$11.40
- Average hours worked per week: 26.63
- Funded Plans: 2404
- Waiting List Information: 641

# Performance Indicators

- Rehabilitation Rate
  - Goal: 55.8%
  - WDA: 71.2%
  - State Average: 58.5%
- 30 day contacts
  - Goal: 90%
  - WDA: 86.7 %
  - State Average: 80%
- Eligibilities within 60 days
  - Goal: 90%
  - WDA: 92.2 %
  - State Average: 88.7 %

# Performance Indicators

- IPEs completed within 90 days
  - Goal: 90%
  - WDA: 87.9 %
  - State Average: 74.4 %
- Minority Service Rate
  - Goal: 80%
  - WDA: 57.20%
  - State Average: 41.37%
- Difference Between Self Supporting at Application/Closure
  - Goal: 53%
  - WDA: 55.98%
  - State Average: 60.07%

# Service Provider Network

- Challenges Related to capacity for benefits counseling, job development, assistive tech assessments...others?
  - Dane County has providers that meet consumer needs in all areas of service
  - The surrounding counties have fewer providers. New providers are being added
    - Management has vetted 2 new placement providers; and 2 new vocational evaluators in the last two months who serve the entire WDA; and providers from neighboring WDA's are now serving in some WDA 10 counties.

# Business Outreach Activities

- Management receives job leads directly from over 25 employers each week.
- Active referrals are made to Walgreen's Distribution Center
- The WDA has a liaison with the following employers:
  - Aerotek
  - Alliant
  - Am Fam
  - American TV & Appliance
  - Anchor Bank
  - Associated Bank
  - ATTIC Correctional Services
  - Barnes Inc
  - Bell Laboratories
  - BouMatic
  - Canadian Pacific Railway
  - Capital Newspapers
  - Combined Insurance
  - Covance
  - Dane County Sheriff
  - Duluth Trading Company
  - Dungarvin, WI
  - Dunham Express
  - Frontier FS
  - Harlen Labs
  - Humane Manufacturing
  - Kleenmark Services
  - Kwik Trip
  - Lightbox Technologies
  - ....and 30 more from M - W

# Supported Employment and Customized Employment

- Supported Self Employment – established over 30 microenterprises
- Project Search – in it's 4<sup>th</sup> year – open house on 1/29 at UW Hospital
- Collaborative Job Development Pilot
- IPS model

# Towards the next Level of Excellence

- Developed a new service specifically to offer staff additional resources to consumers with Mental Illness – Certified Peer Specialists
- Actively discussing a pilot with MMSD and MATC to provide more transition options to high school students – College Connect.
- Initiated a free Motivational Interviewing (MI) training for staff and providers several months ago. Phase 2 of this training is scheduled on January 30 and 31.
- Establishing an in-house computer lab to provide guided trainings for consumers.
- Presented each staff person with an individual achievement award at the end-of-year Holiday potluck, in recognition of their accomplishments.