

# State of WDA 9 as of April 28, 2011

Presentation to WRC

May 4, 2011



# Area Served in WDA 9

- Buffalo
- Crawford
- Jackson
- Juneau
- La Crosse
- Monroe
- Trempealeau
- Vernon



# WDA 9 Organization

Kathy Massa, VR-Supervisor, is leader coach of one service delivery team, Coulee 9. This team covers La Crosse, Buffalo, Trempealeau, and Jackson counties.

Amy Grotzke, WDA Director, is leader coach of one service delivery team, Great Rivers Region Rehabbers (GRRR). This team covers Monroe, Juneau, Vernon, and Crawford Counties.

WDA 9 has representation on every statewide team



# WDA 9 Staffing

- 1 Director
- 1 VR Supervisor
- 14 field staff
  - 10 VRCs
    - 8 permanent
    - 2 project
  - 4 CCCs
    - All permanent



# WDA 9 Goals for 2011

- To provide DVR consumers with timely vocational rehab services in accordance with their individual goals and in accordance with the Rehab Act.
- To train two new staff and increase quality and effectiveness with other staff
- To increase employment outcomes, rehab rate, employer relations and partner relations.



# WDA 9 Ongoing Projects

- Implementation of Windows to Work
  - Partnership with Workforce Connections, DET, Local Correctional Facilities, local corrections officers and DVR to provide reintegration/employment to offenders
  - Counselor participating in Offender Workforce Development Specialist Partnership Training
    - Two weeks of on site training in addition to on line training and homework
    - To improve services here locally (will have more people released to our area than in others)
- Supported Self Employment – in collaboration with WWC
  - Developed blended funding structure with WWC
  - Two supported self-employment businesses established
  - struggling with finding business coaches
- Customized Employment Pilot
  - Started in March of 2009 with presentation by Mike Callahan of Denver Options
  - Discovery process in place of traditional SE assessment
  - 4 service providers participated in the training



# WDA 9 ongoing projects (con't)

- Evidence Based Practice/Dartmouth Community Mental Health pilot
  - Collaboration between Dartmouth, DHS, DVR and Family & Children's Center
  - National project – funding for 4 years
  - On site technical assistance
    - participating in the SE program is open to all who want to work/Zero exclusion
    - Job finding is individualized with attention to consumer preferences
    - A rapid job search approach is used
    - Competitive employment is the goal
    - Long-term supports are proactive and ongoing
    - Ongoing work incentives and benefits counseling are used to educate consumers on the effects of earning on benefits

DVR counselor liaison meets with treatment team at least 1xmonth
- Rebalancing initiative with Riverfront (local CRP)



# WDA 9 ongoing projects (con't)

- Vocational Futures Planning (VFP) pilot
  - Collaboration with WWC, ILR and Workforce Connections, Inc. to increase competitive employment outcomes for people with severe physical disabilities
  - DVR is coming in at year 2 in this pilot. Looking at blended funding.
- WWC Employment Workgroup
  - Started when La Crosse became family care pilot area
  - DVR and WWC staff meet monthly



# Statistical data as of April 28, 2011

- 1,219 consumers currently being served

## -Breakdown by status

>Applicant	116
>Waiting list	166
>Plan development	177
>Counseling only	49
>Restoration	40
>Training	315
>Job Ready	310
>Employed	42
>Post employment	4

# IPE Goals For Open Cases in WDA 9

- AODA Counselor
- Assembly
- CNC Computer operator
- Data Entry
- Graphic Designer
- HVAC Technician
- Janitor
- Massage Therapist
- Retail Sales
- School Psychologist

----see handout for entire list



## Statistical Data for Consumers Closed Successfully in FFY 2010

Total cases closed successfully	150
Closure Goal	138
Total Service Costs	\$2,103,422
Anticipated Earnings	\$3,182,858
Average Hourly Wage	\$16.03
Average Hours Worked/Week	25.46
Return on Investment	151%
Rehab Rate	51.7%

\*68 consumers participated in the OJT initiative in the private sector

