



Vocational Rehabilitation FFY 12 State Plan

Wisconsin Rehabilitation Council
Recommendations

May 4, 2011



State Plan Process

- Annual RSA requirement
 - DVR Program Compliance Assurances
 - DVR's 3-year Strategic Plan document
 - Report on FFY 10 performance
 - Report progress on FFY11 goals and performance
 - Establish FFY12 goals and performance targets
 - Several components, including
 - Timeline
 - Final Submission

WRC Action

- Review FFY 11 Recommendations
 - Its purpose is to advise and assist the [Division of Vocational Rehabilitation](#) (DVR) with the preparation of applications, the State Plan, the Strategic Plan, and amendments to the Plans, reports, needs assessments, and evaluations required by Title I of the Rehabilitation Act of 1973 (as amended).
- Review of FY 11 Designated State Unit (DSU=DVR)
- Update on DSU's Actions
- Discussion/Action/Recommendations:
 - complete
 - retain
 - augment
 - add new

WRC Action in FFY 11

7 Recommendations

1. WRC monitor and DSU report on MOE funding level.
2. WRC monitor wait list; DSU provide updates
3. WRC monitor through DSU updates employment outcomes strategies and progress.
4. Advised DSU to increase consumer awareness of SSA work incentives and evaluate the impact on outcomes for SSI/DI recipients
5. Advised DSU to provide staff training for supported and customized employment
6. Advised DSU to consider simplifying the OOS wait list process.
7. Advised DSU to provide training for improving service delivery to transition aged students with disabilities.

WRC Recommendation #1: Monitoring and reporting of MOE

FFY 11:

That the DVR Administrator provide updates to our council and the SILC so we can update the organizations we represent relating to the MOE and DVR biennial funding.

DSU Response:

DWD to submit a SFY 2011-2013 budget with GPR funding at a MOE level of \$15,060,100. Administrator will provide updates at council meetings on restoration of GPR funding.

WRC Recommendation #1: Monitoring and reporting of MOE

DSU Update:

The DVR met its Maintenance of Effort (MOE) funding level in FFY 2011.

The Department of Workforce Development advanced a SFY 2012-2013 budget request at the GPR maintenance of effort funding level of \$15,060,100 to satisfy the FFY2012 MOE funding requirement.

The budget request is now under consideration by the Joint Finance Committee

WRC FFY 12 Recommendation:

WRC Recommendation #2

Quarterly wait list updates to WRC

FFY 11:

That the DVR Administrator provide our council with quarterly updates on the wait list numbers.

DSU Response:

Will provide quarterly updates on DVR caseload and wait list management.

WRC Recommendation #2

Quarterly wait list updates to WRC

DSU Update:

Quarterly updates on the wait list have been provided to the WRC.

In accordance with the FFY 2011 state plan, DVR has been able to maintain immediate access to services for applicants with the most significant disabilities and a wait of less than 6 months for applicants with a significant disability.

The proposed SFY 2012 funding level should allow the DVR to sustain this level of employment plan service implementation in FFY 2012.

WRC FFY 12 Recommendation:

WRC Recommendation #3 :Updates on employment outcomes strategies & progress

FFY 11:

That DVR provide us with updates on the employment outcome strategies, including:

- a. Job development services
- b. Communication between DVR and vendors
- c. Training for staff and vendors on new trends in assessment and job development
- d. Use and timing of assessments
- e. Vendor complaint that clients are not “job ready”

WRC will be using our tools of public comment, panel discussions, and surveys to seek solutions.

DSU Response:

- DVR to update Council on strategies positively impacting employment outcomes
- DVR improving quality assurance process for vendors & annual vendor trainings
- DVR is piloting during FFYs '10 & '11 the use of “employment support plan (ESP)” as pre-IPE job-readiness assessment tool
- Staff training developed for FFY '11 to incorporate assessment into IPE development
- DVR staff to participate w/ vendor partners in MIG-sponsored trainings
- DVR to use TACE TA to identify & provide information & training to staff & vendor partners on add'l promising practices to support consumers successful job search
- DVR to increase employment outcomes for "job ready" consumers w/ OJT & State OJT LTEs
- DVR will continue case review efforts, in compliance with RSA standards

WRC Recommendation #3 :Updates on employment outcomes strategies & progress

DSU Update:

DVR provided WRC updates on employment goals, new employment strategies & rehab rate performance measures and outcomes.

- Administrator's update
- Dashboard reports

DSU exceeded FFY 10 employment goal with 2,784 outcomes, and is on track to meet FFY 11 employment goal (exceeding prior year outcome performance.)

WRC FFY 12 Recommendation:

WRC Recommendation #4: Improve employment outcomes for SSI/SSDI recipients

FFY 11:

We recommend that DVR develop methods to increase consumer awareness of work incentives and Partnership Plus options and evaluate the impact on outcomes for SSI/DI recipients.

DSU Response:

DVR will conduct an annual refresher video conference on work incentives for DVR staff in 2010.

DVR will continue to track and compare the employment outcomes, wages and hours for SSI/DI beneficiaries.

WRC Recommendation #4: Improve employment outcomes for SSI/SSDI recipients

DSU Update:

- Work incentives training provided to DVR field managers field staff, including WI BOND program. Staff provided nat'l webinar training opportunities.
- Staff informed of use of Partnership Plus closure letter protocols for SSI/SSDI consumers to facilitate post DVR service Ticket use.
- Work incentive benefits assessment added to DVR service & fee schedule
- SSA national data reports that “off SSA benefits” employment outcomes decreased in FFY 2010 (40%).

	SSI/DI FFY09	No SSI/DI FFY09	SSI/DI FFY10	No SSI/DI FFY10
Employment Outcomes	1,056	1,627	1,175	1,609
Average Weekly Wages	\$192.63	430.61	\$207.22	428.74
Average Weekly Hours	19	33	19	32
Hourly Wages	\$10.14	\$13.05	\$10.91	\$13.40

WRC Recommendation #4: Improve employment outcomes for SSI/SSDI recipients

WRC FFY 12 Recommendation:

WRC Recommendation #5: Staff training for supportive/customized employment in collaboration with Family Care

FFY 11:

Recommend that DVR provide training to staff on supported employment/customized employment options when working with Family Care and, more importantly, when Family Care services are not available to individual consumers.

DSU Response:

- WDVR to work w/ DHS & MIG: increase statewide supported employment resources; focus on increasing access to (SES), (LTES), & financial coordination of services among funding source
- Interagency Agreement (DVR, DPI, & DHS) expanded to include Adult Long Term Care system.
- DVR staff to participate w/ vendor partners in MIG-sponsored trainings.
- DVR to utilize TACE TA to identify & provide info & training to staff & vendor partners on addt'l promising practices to support consumers for successful job search & establishing natural supports w/ employer.
- Training activities to increase # fee-for-service providers in targeted areas who provide integrated community-based SES & LTES in lieu of facility-based extended employment.
- WDVR continue to utilize "Partnership Plus" opportunities in revised (TTW) regs to promote funding opportunities to consumers utilizing ENs for on-going employment supports following their successful VR case closure.

WRC Recommendation #5: Staff training for supportive/customized employment in collaboration with Family Care

DSU Update:

Interagency agreement with DHS for integrated employment for adults established to address DVR, IRIS & Family Care service interface. DVR continues DHS collaboration on “rebalancing” initiative.

Staff participated in MIG sponsored CE training in '08 and '09.

Trained planned for staff on updated DVR customized self-employment toolkit and service specifications on Supportive Employment during CY 11.

DVR investing SFY12 project funding with placement vendors on effective employment services, including expansion of effective practices in supported/customized employment

WRC FFY 12 Recommendation:

WRC Recommendation #6: Simplify OOS wait list process

FFY 11:

The council recommends that DVR continue to consider an earlier recommendation to simplify the OOS waiting list process.

The goals of this recommendation include:

- OOS results should be addressed in the IPE
- OOS should be as objective as possible
- A limitation should be counted when it is significant enough to require accommodation

DSU Response:

DVR agrees that there is a need to retrain staff on the application of the current OOS process and will initiate a statewide staff training during FY 2010.

WRC Recommendation #6: Simplify OOS wait list process

DSU Update:

OOS Workgroup is consulting with TACE and other states, completing work on new guidance and OOS determination tools for current OOS to improve OOS assignment consistency.

Subsequent staff training roll-out for counselors. Will be completed in FFY 12.

WRC FFY 12 Recommendation:

WRC Recommendation #7: Staff Training for transition aged students with disabilities

FFY 11:

We recommend that the state agencies provide ongoing training to staff and teachers.

DSU Response:

DVR developing training modules for DVR & school staff with plans add'l training in FY'11.

DVR school liaisons to provide add'l training to school staff in '10-11, including use of Transition Action Guide (TAG).

Interagency Agreement (DVR, DPI, & DHS) being expanded to include Adult Long Term Care system. 6 MOU training sessions for Special Education Directors to be held during FFY '10 &'11.

An additional TAG will be developed to translate into practice the service coordination outlined in the agreement.

WRC Recommendation #7: Staff Training for transition aged students with disabilities

DSU Update:

- Interagency agreement (DVR, DPI, DHS) expanded to include Adult Long Term Care System services.
- TAG update in May 2010. Copies shared with stakeholders partners. Directors trained on 7/10 and each region conducted own training at monthly meetings—completed 11/10.
- Agreement and updated TAG training sessions for Special Education Directors to be completed by 11-1-11.
- DVR also developing training checklist on transition for new DVR staff
- DVR in-service training grant funded training for 24 staff at WI State Transition Initiative Conference and 85 staff at annual Rehabilitation and Transition conference.

WRC FFY 12 Recommendation:

Additional Items