

ANNUAL GOALS AND PRIORITIES

To align with the requirements and performance expectations of the Rehabilitation Act and the implementing regulations, the DSU, in conjunction with the DSA (the Department of Workforce Development), Governor Jim Doyle, and the Wisconsin Rehabilitation Council (WRC) has developed annual goals and priorities that are consistent with the provisions and requirements of section 106 of the Act and with the regulations found in 34 CFR, parts 361.80 through 361.89.

The WRC assists the Division in the preparation of the State plan and amendments to the plan, applications, reports, needs assessments and evaluations required by the Rehabilitation Act of 1998, as amended.

The WRC has committees that assume duties assigned to the Council in the Rehabilitation Act. The WRC Evaluation Committee studies VR performance in serving specific groups of disabled individuals and reviews consumer satisfaction survey responses. The WRC Reports Committee develops the WRC Annual Report and assists with the development of the State Plan. The Executive Committee oversees the work of the Council and assures that Council functions and responsibilities are carried out.

The Council, as a whole, monitors DSU goals and priorities by reviewing service and fiscal data and the waiting list, and advising on systemic issues, such as how the DSU works with Job Centers and other state agencies. Based on its monitoring activities, the WRC provides on-going advice to the DSU on performance and service priorities. The DSU's Policy Academy, a key body to shape policies around goals and priorities, includes a WRC liaison member.

The DSU and the State Rehabilitation Council jointly agree on any revisions to the goals and priorities submitted in this plan and submit to the Commissioner a report containing information regarding revisions in goals and priorities, for any year in which revisions occur.

The goals and priorities identified in this attachment [4.11 (c) (1)] address the issues related to the results of the DVR and WRC comprehensive needs assessment activities. Progress in achieving the goals above is described in Attachment 4.11(e) (2).

Priority #1: The DSU shall assist eligible individuals, including individuals with a significant disability, to obtain, maintain, or regain high quality employment.

Goal 1.1. To increase the total number of individuals who achieve a successful employment outcome. **(Performance Indicator 1.1) Target: 2,800 for FFY10.**

Goal 1.2 To increase temporary work, paid internship, and on-the-job training opportunities for job ready DVR consumers and for transition students before they leave school. **(Performance Indicator 1.1) Target:** In FFY10 at least 50 high school students will engage in temporary work that will evolve into a successful employment outcome and at least 200 job-ready DVR consumers will engage in paid internships or an on-the-job training hire that will evolve into a successful employment outcome.

Goal 1.3. Increase the percent of all individuals receiving services who achieve a successful employment outcome. **(Performance Indicator 1.2) Target: 55.8%**

Goal 1.4 Increase the percent of consumers that are successfully rehabilitated whose income from employment is their primary source of support. **(Performance Indicator 1.6) Target: 1,484 for FFY10 (based on RSA goal of 53% of those individuals achieving competitive employment in RSA Performance Indicator 1.3)**

Priority #2: To maintain a service rate for minorities that achieves or exceeds the RSA target rate of .80.

Goal 2.1. DSU data indicates that the service rate for this group of consumers lagged behind the service rate of non-minorities in FFY09. The DSU will continue to make this target group a priority for outreach and service delivery in FFY10. **(Performance Indicator 2.1) Target: .80**

Priority #3: To initiate employment plan services in a timely manner following eligibility determination for persons with the most significant disabilities and those with significant disabilities.

Goal 3.1. The DSU has developed and will continue to implement a plan to stabilize the OOS wait list time with the FFY10 goal of maintaining immediate activation of employment plans for persons determined to have the most significant disabilities and reducing the wait to begin employment plan development to no longer than 6 months for persons determined to have significant disabilities. This will also help the DSU achieve goals 1.1, 1.2, 1.3, 1.4 and 2.1.

Target 1: No more than 6 months in OOS wait list for eligible individuals that have significant disabilities (OOS Category 2)

Target 2: 80% of consumers will have their IPE developed and IPE services initiated within 90 days of eligibility determination or activation from OOS Wait List, whichever is latest

Priority #4: To increase employment opportunities for consumers needing supported employment.

Goal 4.1: The DSU will continue to develop and implement activities leading to increased supported employment opportunities.

Target: Based on the Comprehensive Needs Assessment results, increase the availability of Wisconsin Supported Employment Services (SES) and also of Long Term Employment Supports (LTES).

- 1. During FFY09 and FFY10 WDVR will work collaboratively with the Department of Health Services and Medicaid Infrastructure Grant programs to increase statewide supported employment resources. Efforts will focus on increasing access to SES and LTES and financial coordination of these services among funding sources such as Wisconsin's county-based Family Care services. Training activities will aim to increase the number of supported employment providers in targeted areas of the State who provide integrated community-based SES and LTES in lieu of facility-based employment.**