

Benefits Consultation Period

The purpose of the Benefits Consultation Period is help consumers understand and get answers to some basic questions they may have regarding their benefits and work incentives.

I can expect DVR to:

- Provide me with information about providers for this service.
- Help me choose an appropriate service provider.
- Help me understand what will happen during this service and what I need to do.
- Provide me contact information to connect me to my service provider.
- Answer my questions if I have any during the service.
- Give me a copy of the report if I want one.
- Attend a meeting with the service provider and me if a meeting is part of the service being provided.

I can expect the Provider to:

- Schedule date/time(s) for when and where services are to be provided
- Communicate effectively and efficiently, in my preferred mode of contact (email, phone, letter, etc.).
- Gather and report accurate information about my benefits.
- Answer my questions.
- Help me develop a better understanding in regards to the questions and concerns I have around my benefits and working.

I am expected to:

- Choose a provider (If more information is needed to make an informed decision, I will request it.)
- Be on time to scheduled meetings.
- Provide accurate information about my job, hours, wage, etc. if relevant
- Answer questions asked during the meetings/throughout the service.
- Ask the provider and/or my DVR counselor for clarification if I do not understand something.
- Be available to meet with both the provider and my DVR counselor to review my report(s).

[Link to Required Report](#) (DVR-18045-E)

[Link to Technical Specifications](#)