

Dear Josh,

We have been so pleased with the candidates that you and DVR have passed on to us. Particularly, we would like to recognize two of them, [REDACTED] and [REDACTED]. They have been some of the best caregivers Senior Helpers have had in the past few years. [REDACTED] is truly an exceptional lady. She is always going above and beyond. We don't think she has ever complained about an assignment and her clients and their families adore her. She is always picking up shifts and willing to take on new challenges that we ask of her, often dropping stuff at the last minute to help us out. [REDACTED] is very compassionate and treats her clients like they are her own family. She is able to connect with her clients on a deeper level that we wish all of our caregivers would do. [REDACTED] has such a calming and helpful presence, that she has even been approached by other elderly to get our information and how they can get her help as well. In the past month, [REDACTED] has helped us sign a new client based on the information she gave them and the connection they had when they initially talked. She has been such an asset to our team, that we also gave her a pay increase recently, that she rightfully deserved.

[REDACTED] has also been a joy to have on our team. She may be one of kindest individuals we have ever met. She is always upbeat and positive. On many occasions, [REDACTED] has dropped everything and helped us out at client when we needed her most. She is always on top of getting us her schedules, so we can use her to help us out the best she can. She has a big heart and truly loves what she does. You can always count on [REDACTED] to make you laugh and feel good. Her positive attitude, dedication, and hard work paid off when she received a hefty bonus from the owners of Senior Helpers-Milwaukee when she volunteered her time on a holiday to help them out. [REDACTED] has been very reliable and adapts too many different situations. She never has a complaint and always has a smile on her face. Although, she may have a rough client, [REDACTED] is always up for the challenge and finds a way to make everyone happy. Like Loretta, she is a caregiver we wish we could duplicate since they are so fantastic.

DVR has provided Senior Helper-Milwaukee with some exceptional caregivers. Any of our clients would be lucky to have these amazing women as their caregivers. They are two that we would definitely trust our own families with.

Sincerely

Stephanie Lacher

Executive Director

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