

Policy Academy Meeting 9-9-14

Jim Mazetti - Notetaker

Sandy Ellsworth	WDA 1
Weneaka Jones	WDA 2
Tim Troken	WDA 3
Kara Matheson	WDA 4
Caralee Morrison	WDA 5
Jim Mazzetti	WDA 6
May Wollin	WDA 7
Chao Xiong	WDA 8
Erin Barstad	WDA 9 (not in attendance)
Deepa PAL	WDA10

Allison Gordon, and Meredith Dressel, and Joanna Richard, John Haugh
Tim Tansey – faculty member UW Madison

JOINT CASES WITH OTHER STATES

General miscommunication DVR staff- Consumers can received services in 2 different states. Do not have to be a resident, but do have to have a presents in the state. Remind members of WDAs that we can have joint cases with other states even when there is not a residency in this state. We do need an address, but do not need residency. A homeless shelter does work as an address. DVR Wisconsin may have to educate other state have how consumers can be dual enrolled

TRAINING AND SCOPE OF SERVICES

Reading cases where the counselor needs computer training or Tutor. Give information about workshops at the orientation sessions we do not go through all the services. Deb feels that we are not addressing the issues that our consumers are concerned about. Linda feels we are not always provided answers to the questions that our consumers have. If the consumers are bringing up issues we need to address them. Linda feels that we need to take more actions

Deb is concerned that newer staff sometimes steer people away from training. We have to find careers that people are able to do. Talking about the labor market and the training that is needed Use case consult.

Brain storm – We invited UW Madison and UW Stout to participate in the policy academy

ONET CODES BEING PRINTED ON IPE'S

Should the ONET code be printed on the IPE- NO?

CAN FISCAL COMPLIANCE BE MODIFIED

Linda Vegoe- How can you not punish the consumer when the counselor makes a mistake? Individual needs to work with the Director. Try not to do advances. Is there a way to make a simpler method with bus receipts? RSA – we need to see source receipts. Now the system catches unverified from previous case. We should never start an ongoing service with an Advance.

CONSUMER SIGNING DEALER CONTRACTS

Should consumer sign the contract on the car? We cannot get the dealer contract unless the consumer puts down a down payment. A consumer should not sign a document for purchasing the car before a PO is done. The dealership was signing the agreement before the PO was in the hands of the dealership- This should not happen. **DO NOT REQUIRE TO SIGN THE CONTRACT.** The three page contract not required.

BEST PRACTICE FOR CLOSING CASES

In some WDA's Counselors close all consumers, in other WDA's Counselors close 26 and CCC can close 28's and 30's

SCHEDULING ACTIVATIONS

Counselor felt that could not deal with the existing consumer because they felt that needed to deal with Activations, but we are not going to change the way we deal with activations.

POST EMPLOYMENT VS NEW APPLICATIONS

Post-Employment In this status there needs to be 2 or more services for less than six month. How is post-employment anticipated? Counselors need to remind consumers of this service before we close the file.

ITEMS SENT WITH ACTIVATION LETTERS

We are leaving it up to the WDA's to decide what to be sent out for IPE Development. Many WDA's do IPE Orientations and other WDA's just give consumers the worksheet.

SHORT TERM JOB COACHING

Are we providing short term Job coaching?

This is one of our highest case expenditures