

State of WDA 3

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DVR Director

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Workforce Development Area 3

- Waukesha, Ozaukee, Washington Counties
 - Waukesha: 2607 N. Grandview Blvd
 - VRC = 14 (includes 1 vacancy, includes 2 Advanced VRCs)
 - CCC = 4
 - BSC = 2
 - WDA Director = Deanna Krell
 - VR Supervisor = Mark Poffinbarger
 - West Bend: 2200 Green Tree Road
 - VRC = 5 (includes 1 vacancy)
 - CCC = 2
 - Mequon: 1017 W Glen Oaks Lane
 - VRC = 2
 - CCC = 1

WDA 3 Dashboard

- 2013-2014 Annual Rehabilitation Goal= 412
 - Obtained 544/132% of goal/ 100% FFY elapsed
- 2014-2015 Annual Rehabilitation Goal = 473
 - Obtained 77 /16.3% of goal/10% of FFY elapsed
- Return on Investment: greater than 225%
- Wage Information: FFY14 = average \$12.63/hour, 27.7 hours/wk
- Funded Plans: FFY14= 2151 New IPEs in FFY14 = 952
- Waiting List Information: 22 consumers in Category 2, 46 in Category 3

Performance Indicators

- Rehabilitation Rate
 - Goal = 55.8%
 - WDA 3: FFY 14 = 61.3%, FFY15 = 67%
 - State Average: FFY14 = 60.9% , FFY15 = 63%
- 30 day contacts
 - Goal= 90%
 - WDA 3: 92.3% (2418)
 - State Average: 88.9%
- Eligibilities within 60 days
 - Goal= 90%
 - WDA 3: FFY14 = 95%, FFY15 = 96%
 - State Average: FFY14 = 95.5%, FFY15 = 95.7%

Performance Indicators

- IPEs completed within 90 days
 - Goal = 90%
 - WDA 3: FFY14 = 91.2%, FFY15 = 85.6%
 - State Average: FFY14 = 91.4%, FFY15 = 91.7%
- Minority Service Rate
 - Goal = minimum of 80%
 - WDA 3: FFY14 = 87.3%, FFY15 = 98.94%
 - State Average: FFY14 = 72.9%, FFY15 = 65.6%
- Difference Between Self Supporting at Application/Closure
 - Goal = minimum of 53%
 - WDA 3: FFY14 = 67.8%, FFY15 = 58.4%
 - State Average: FFY14 = 65.2%, FFY15 = 66.8%

Service Provider Network

- Working on quality of services with some providers, i.e. follow through, reports submitted to DVR in timely manner
- Newer providers needing education about DVR and working with people with disabilities but have the marketing/sales background often beneficial for networking with employers
- Watching wait lists on a monthly basis for job development services and supported employment
- Piloting some soft skills programs: 2 starting in December in different areas of WDA 3; Possibility for one to start in 2015 and will focus on consumers with cognitive disabilities

Business Outreach Activities

- WDA 3 has 2 Business Service Consultants (BSC)
- 1st one began in May 2013, 2nd in January 2014
- Provided outreach to over 450 area employers
- Estimated 57 DVR consumers hired through BSC efforts, probably higher
- Roughly 47 work experiences and 53 OJTs created
- Place and Train / Train and Place models
 - Wheaton Franciscan/DVR Custodial train and place. Focuses on WDA 2 and 3 consumers
 - Walgreens REDI
 - In the works – FedEx Smartpost (New Berlin) Place/Train

Supported Employment and Customized Employment

- SFY15 (7/1/2014-current) = \$244,560
- SFY14 (7/1/2013-6/30/2014) = \$619,289
- Individual Placement and Support (IPS) in Washington County (changed from Threshold, Inc. to Easter Seals)
 - Model of supported employment for individuals with severe and persistent mental illness.
 - IPS model involves a team approach involving an Employment Specialist and a DVR Counselor becoming a part of a mental health treatment team, with employment becoming a focus of mental health services.